

Maximizing RTLS Performance & Ensuring System Integrity

At AIS RealTime, we understand the critical role RTLS (Real-Time Location Systems) play in healthcare and enterprise environments. Over time, normal wear, battery depletion, and device connectivity issues can degrade system performance, leading to missed alerts, tracking inaccuracies, and unexpected downtime. Our Audit & Remediation Services ensure your RTLS infrastructure operates at peak efficiency, delivering the expected ROI and supporting uninterrupted operations.

Why Choose AIS RealTime?

- ✓ **Industry Expertise** – Trusted RTLS service provider with a proven track record of system optimization.
- ✓ **Comprehensive Audit & Remediation** – End-to-end solutions to restore and sustain system health
- ✓ **Proactive Maintenance Strategy** – Minimizing downtime and maximizing system ROI.
- ✓ **Dedicated Support Team** – Onsite and remote assistance tailored to your facility's needs.
- ✓ **Certifications** – Certified in multiple RTLS solutions, demonstrating expertise across various technologies.
- ✓ **Experience** – Over 50 years of combined industry expertise in deploying and servicing RTLS solutions.

OUR SIGNATURE MANAGED SERVICES

1 System Audit – Identify Gaps & Define Solutions

- **Comprehensive System Walkthrough:** Our experts assess the health of each sensor, tag, and infrastructure component.
- **Device Communication Validation:** Ensuring that all sensors are accurately reporting back to the server.
- **System Health Score Report:** We provide a detailed assessment of system integrity, identifying areas requiring remediation.
- **As-Built Documentation Update:** Keeping your system records accurate for future maintenance planning.

2 Remediation – Restore System Integrity

- **Targeted Infrastructure Fixes:** Addressing degraded components, battery failures, and sensor malfunctions.
- **Battery & Device Replacements:** Preventing performance degradation due to power loss.
- **Calibration & Firmware Updates:** Supporting system-wide compliance with the latest standards and best practices.
- **Comprehensive System Revalidation:** Verifying that all restored components are functioning optimally.
- **Ongoing System Health Monitoring:** Proactive detection of potential problems before they impact operations.

3 Managed Services Agreement (MSA) – Sustain Long-Term Performance

- Routine System Check-ups: Regular maintenance to prevent system failures before they occur.
- Remote & Onsite Troubleshooting: Rapid response to emerging issues to minimize disruptions.
- Ongoing System Health Monitoring: Proactive detection of potential problems before they impact operations.

4 System Maintenance Agreement (SMA) – Protect Your Investment


- Extended Warranty on Devices: Ensuring coverage in case remediation reveals product-related issues.
- Risk Mitigation for Devices: Preventing costly disruptions with proactive maintenance.
- Seamless System Support: Comprehensive servicing to sustain system integrity year-round.

GET STARTED WITH AIS REALTIME

If your RTLS system is experiencing degraded performance, don't wait until critical failures impact operations. **AIS RealTime is ready to help!** Contact us to schedule a **system audit** and take the first step in restoring your RTLS infrastructure.

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AIS RealTime – Your Trusted RTLS Partner for Optimized Healthcare Operations.