



## Boise Power Clean, LLC

### Terms and Conditions & Service Contract

#### 1) Legally Binding Agreement:

By signing a contract with Boise Power Clean LLC, you are signing a legally binding contract for work to be completed at an agreed-upon price. In the event that you break this contract, all deposits made to the company shall be surrendered as damages.

#### 2) Product Warranties:

All warranties are limited to those offered by the manufacturers of the products used. Boise Power Clean LLC makes no additional warranties. If you ever have a concern regarding our work, Boise Power Clean LLC should be notified immediately.

#### 3) Water Usage:

By signing this agreement, you agree to provide Boise Power Clean LLC the right to use an on-site water supply as needed to complete the stated project without compensation.

#### 4) Electrical Usage:

By signing this agreement, you agree to provide Boise Power Clean LLC the right to use an on-site source of electricity as needed to complete the stated project without compensation.

#### 5) Color and Tone Concerns:

The properties and species of wood age and weather can greatly affect the resulting color or tone of the stain. Note: Variances may occur on individual boards as well as the total project, as densities and other characteristics vary across and throughout the wood. Boise Power Clean LLC and its associates attempt to represent the final finish color and tones as best as possible. While we can often give you an idea of the overall color or tone you must expect some variance in the overall finish.

#### 6) Courtesy:

While Boise Power Clean LLC is on location and performing work on your property, you are responsible for keeping all children and pets, as well as other individuals away from the work area. Children and pets must be kept off the work surface for at least 24 hours after our work is completed. This is for your safety as well as our own.

#### 7) Payments:

Payments to Boise Power Clean LLC are due as per the contract schedule and are to be paid by check, cash, or card. All balances are due upon completion of the job. The customer agrees to pay any collection cost incurred by Boise Power Clean LLC related to the collection process of outstanding balances.

#### 8) Scheduling:

Scheduling in a business which productivity relies upon the weather can be difficult. Inclement weather may affect scheduling. We try our best to keep scheduling conflicts to a minimum, however,

# BOISE POWER CLEAN, LLC.

circumstances that are beyond our control may affect your project start and completion dates. You will be notified of any changes.

**9) Removal & Replacement of Surrounding Contents:**

Removal and replacement of grills, deck furniture, planters, and any other items are the responsibility of the homeowner. Should we need to remove items from the deck, we will not be responsible for any damage, breakage or for storage issues. In extreme circumstances, an additional charge may be applied for the time and labor devoted to the removal of these items.

**10) Damages:**

Boise Power Clean LLC is not responsible for damages due to improperly installed siding, loose shingles or siding, broken or opened windows, improperly sealed windows and doors, wood rot, defective construction, improperly secured wires, lose or improperly installed gutters, and leaders and improper caulking. In every aluminum siding case and in some cases with vinyl siding, the sun and weather will bleach the color or cause fading. Power washing, which entails the removal of chalky, gritty, or failing surface materials may cause the faded aspects of the vinyl or aluminum to stand out. Boise Power Clean LLC will not be responsible for such conditions. Boise Power Clean LLC will not be responsible for loose mortar that may dislodge during the cleaning process.

**11) Stains:**

Some stains cannot be removed by power washing. Tree sap, oil, rust, artillery fungus, splatters from stains and paints are examples of materials that cannot be removed by conventional means. We make every attempt to point these areas out to the customer when quoting the project. Sometimes these stains cannot be removed at all.

**12) Watertight:**

Boise Power Clean LLC expects your property to be in good repair and weathertight. This includes but is not limited to all electrical services including receptacles and light fixtures. Doors and windows shall also be weathertight. Boise Power Clean LLC is not responsible for damages as a result of water infiltration from poor or improper installation, maintenance, or repair of electrical related items or doors or windows. Boise Power Clean LLC cannot guarantee removal of artillery fungus, oxidation, or hard water spots from exterior house surfaces.

**13) Window Spotting:**

Windows may become water spotted as a result of our services. Window cleaning is NOT included.

**14) Concrete:**

The appearance of concrete depends on several factors most linked to when the concrete was initially poured and cured. When concrete with dirt, mold, mildew, algae and other pollutants and stains is cleaned, the concrete will then reveal all imperfections that the pollutants and stains have covered up. The customer understands that not all concrete will look the same even on the same driveway, patio, sidewalk, or concrete slab.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_