Information Governance in Action



October 2-4, San Diego

Oct. 2 Pre-Conference Workshops & Opening Reception Oct. 3 & 4 Conference





LOCATION: Horton Grand Hotel Gaslamp Quarter San Diego

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Keynote Speakers



Justine Phillips PARTNER BAKER & McKENZIE Privacy, Cyber & Privacy Attorney Author of: Data Privacy Program Guide



Christopher Surdak PRINCIPAL **QUANTIQS, INC.** Digital Transformation Expert Author of: *Data Crush*



Robert Smallwood C E O INFOGOV WORLD InfoGov Thought Leader Author of: Information Governance

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In-depth Sessions Delivered by Leading Experts

We'll have 60+ sessions and 60+ top speakers from all the major facets of Information Governance, including Privacy & Data Protection, Cybersecurity, Information Risk, Data Governance, Change Management, Policy Development, eDiscovery, RIM & more!

100% In Person with Ample Networking Opportunities

IGW23 will be held in person at the historic Horton Grand Hotel in the Gaslamp Quarter of San Diego, where Wyatt Earp stayed with his wife.





October 2 - 4, San Diego **Featured Speaker Biographies**



AMISH ABRAHAM Director, Enterprise Sensitive Data Management USAA

Anish Abraham is a results driven information security leader delivering transformational value with high performance teams. He has 18 years of experience with information classification and safe handling procedures. He has also spent 18 years in the areas of information security and governance. In addition, he has 16 years of experience in leadership across multiple organizational teams and sizes.



ROBIN ANDRUSS **Chief Privacy** Officer Skyflow

Robin Andruss' 13+ years of privacy experience includes senior-level positions

at Google, Yahoo, TrustArc, and Twilio, faculty member of IAPP, and advisory board member for numerous privacy tech organizations. Her expertise spans building, leading, and scaling all aspects of privacy programs, including global privacy policies and legislation (GDPR, CCPA, COPPA, HIPAA, etc.).



TAYLOR BLOOM Partner Privacy Attorney Baker Hostetler Taylor Bloom is a privacy and

technology attorney with over 9 years of experience operating at the intersection of law, technology and business, with a keen focus on international data protection, data privacy, and governance. As a certified privacy professional, CIPP/E, CIPP/US and CIPM, she is well versed at coordinating and leading the implementation of global privacy and data security policies. Taylor specializes in compliance work, with an emphasis on CCPA preparation and is adept at working across company divisions to ensure practical, strategic, technology and business solutions.



BARRY BRUESEKE Director of Information Governance eVisit Barry Brueseke

is a leader in the Cyber Security and Content Services industries. He is skilled in Systems Architecture, Network Design and Enterprise Content Management. Barry is a published author with Academic Papers focusing on MOOCs and cloud-based education methods.



Senior Manager, Information. Technology and Change Alberta Law Society

Sheila Bryant is the Senior Manager, Information, Technology and Change for Law Society of Alberta with responsibility for Information Governance, Cyber Security, Data Analytics, Application Development and Operations (DevOps) and Organizational Change Management. As a CIGO and Prosci™ certified Change Management professional she has a career spanning more than three decades working with organizations on three different continents. She has worked with non-profit organizations to Fortune 500 companies to implement Information Governance Programs and successfully implement change initiatives to deliver value and sustain results.



CHOUDHURY Director, Consulting Solutions PwC

Azeem Choudhury is a Director in PwC's Legal Business Solutions practice. He serves clients within a number of industries, with specific competencies in data management, enterprise content and records management, information governance and project management. Azeem has over 15 years of experience in helping industry leading organizations manage their information assets. Azeem has spent a significant amount of time in partnering with leading public and private organizations in implementing and streamlining their business processes and technologies in the areas of information management, data governance and records management to enable automation, governance, digital adoption and compliance.



JOHN COLLINS Senior Director - Information Governance and Microsoft Practice Leader

Lighthouse

John Collins is a Senior Director within Lighthouse's Global Advisory Services team and Head of the Microsoft 365 Practice. John brings more than 20 years of legal, regulatory, and consulting experience to this role, having advised organizations on an array of information governance, litigation readiness, and records and information management challenges, including those that involve the use and implementation of cloud technologies. A lawyer by training. John employs a methodical yet creative approach to problem-solving, taking time to understand unique aspects of the client's landscape and account for each and every variable as part of a future solution.



MONICA CROCKER **Operational Risk** Consultant Wells Fargo Monica Crocker is the current

Operational Risk Consultant with Wells Fargo. She is an Electronic Records Management specialist. Monica has extensive experience defining electronic records management strategies for organizations across the United States. Her areas of expertise include: Records Management, Project Management, Enterprise Content Management, Business Process Redesign, and Taxonomy Development.



ROBERT A. CRUZ Vice President of Regulatory & Information Governance Smarsh

Robert A. Cruz is Vice President of **Regulatory & Information Governance** for Smarsh, a leading provider of digital communications compliance solutions to regulated industries. Robert leads a global team of regulatory advisors that write, speak, and engage with industry influencers and practitioners on topics including off-channel communications, conduct surveillance, information governance, and best practices in deployment of today's multi-modal collaborative communications technologies. Robert brings over two decades of Silicon Valley-based experience in leading high growth early-stage firms as well

as multi-national technology leaders in the areas of governance, risk, and compliance. Robert holds an MBA from the Stanford University Graduate School of Business.

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GLEN DAY Founder & CEO **NVISION**x Glen Day is the Founder and CEO of NVISNx. an

innovative, smart data company that solves the challenges as to why breaches continue to happen and what makes privacy compliance so difficult. Glen has extensive experience in both leading operational programs as well as being a trusted advisor to some of the biggest companies in the world. His extensive advisory and operational experiences have shaped his perspectives to help him change the way companies see and manage data. Prior to NVISNx, he was a Cybersecurity & Information Governance Partner at Ernst & Young LLP with a strong emphasis on intellectual property (IP) protection and other high-value information assets. As a retired US Navy Commander who specialized in Information Warfare, and as Los Angeles County's first Chief Privacy Officer, Glen knows what it means to design and implement effective data controls in very large and complex organizations.



SUZANNE DICICCO **Director of IG** SEI (investments) Suzanne DiCicco is an experienced Risk, IT and Project

Management professional with over 20 years of large-scale, enterprise-wide IT Project Management and Software Development. The past 14 years have been focused exclusively in the Financial Services industry. She has extensive experience in managing projects throughout the entire development life cycle. Areas of particular depth include Risk, Information Security, and Software Release Management.



Lewis S. Eisen **Policy Drafting** Expert Lewis S. Eisen is the leading professional authority on the use

of respectful language in corporate policies. Through workshops and presentations, Lewis can teach your policy writers step-



by-step techniques on how to draft policies. directives, and other rules documents more quickly and more easily than they do now. His workshops are currently recognized for continuing education credits by four international organizations.



Arianna Evers Special Counsel Wilmer Hale LLP Arianna Evers advises and advocates for clients

on privacy, data security and consumer protection issues arising under federal, state and international laws. Ms. Evers represents clients in investigations and litigation with state attorneys general concerning alleged privacy and consumer protection violations, and in enforcement actions and regulatory investigations brought by the Federal Trade Commission under its Section 5 Authority. Ms. Evers advises clients on their obligations under federal and state data breach notification laws and coordinates data breach investigations, including working with forensic firms and providing notice to regulators and affected individuals. She also consults on privacy and data security issues for congressional inquiries, including preparing senior executives for hearings and meetings with Capitol Hill staff.



DEAN M. FELICETTI Director of Data Risk & Remediation SullivanStrickler

Dean M. Felicetti is the Director of Data Risk & Remediation with SullivanStrickler, an international leader in forensics, backup tape services, information governance and eDiscovery support, Dean Felicetti, a Certified Information Governance Officer (CIGO) has an extensive career in the Litigation Support arena. Dean Felicetti joined The Oliver Group (an RVM Company) as a Partner in 2003, Dean Felicetti further extended the company's international backup tape and forensic growth and advancements. With more than two decades of legal technology and client strategy experience, Dean formerly, was integral in establishing The Oliver Group as a global market leader in forensic data collections and backup tape services.



FITZPATRICK Senior Director of Compliance, Privacy and Risk Seyfarth Shaw

PATTY

Patty Fitzpatrick is a multi-disciplinary professional with over 30 years of experience on the business side of law. Patty has a working knowledge of the ABA Model Rules of Professional Conduct, as well as the regulatory requirements that apply to lawyers and the variety of contractual obligations that clients require in their outside counsel guidelines. She has assumed progressively higher levels of responsibility throughout her career on a consistent basis and is viewed as a thoughtleader amongst her peers.



Professor Emerita San Jose State University Dr. Patricia C. Franks is a Certified

Archivist, Certified Records Manager, and Information Governance Professional, as well as a member of ARMA International's Company of Fellows. She is co-editor of the Encyclopedia of Archival Science, the Encyclopedia of Archival Writers, 1515-2015, and the International Directory of National Archives. She is author of **Records and Information Management** now in its second edition. She was team lead on the 3DPDF Consortium's 2020 Whitepaper, Understanding Blockchain's Role and Risk in Trusted Systems.

> DUSTIN FRITZ **General Manager** and Chief Information Security Officer (CISO)

Troncore Security

Dustin Fritz is a cybersecurity leader with over twenty years of experience in cybersecurity, holding critical technical and management positions for military/ government, startups, global enterprises, and laaS/PaaS/SaaS companies. He has held CISO roles for government agencies, managed the SOC at CDC, developed the risk program at VMware, and built security teams from the ground up at the County of Santa Clara, GoPro, and GIA. Dustin holds a CISO executive certification from Carnegie Mellon University, CISSP certification, CEH certification, CHFI certification, ECSA certification, BSc in information systems security, and MSc in cybersecurity and information assurance.



PEG GIANUCA eDiscovery Technical Solutions Manager The Walt Disney Company

Peg Gianuca is the current eDiscovery Technical

Solutions Manager with The Walt Disney

Company. Peg also serves as the Adjunct Professor for the Georgetown University Paralegal Studies Program.

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MATHIEU GORGE CEO VigiTrust

Mathieu Gorge is a global data security, information

governance expert with over 20 years of experience in the data and cybersecurity industry. He is the award-winning CEO and founder of VigiTrust, providing IRM SaaS solutions to clients in over 120 countries all across the globe in nearly every industry.



DEAN GONSOWSKI, Esq. **Chief Revenue** Officer (CRO) Gimmal As a former

litigator/GC/AGC, Dean Gonsowski has a proven track record of accelerating the rapid development of high growth, venture backed software companies (such as ActiveNav, Relativity, Clearwell/ Veritas, Recommind/Opentext). He is a seasoned professional with the ability to build/manage teams, run P&Ls in executive leadership roles including Sales, Strategy, Business Development, Marketing and Professional Services. He is a strategic thinker and change agent able to recognize nascent market trends, synthesize competitive positioning, formulate go-to-market plans and execute on market-making activities.



MATTHEW KRENGEL, Esq. Director of Information Governance and Retention Counseling Cooley LLP

Matthew Krengel is an experienced, senior data and information attorney with nearly two decades of big law experience. Matthew holds a J.D. from the University of California at Davis and an M.B.A. from Pepperdine University, The George L. Graziadio School of Business and Management. He graduated Magna Cum Laude with an academic scholarship and departmental honors from U.S.C.



DAVID GOULD Chief Customer Officer EncompaaS David Gould is an executive leader

with commanding expertise of the content services, privacy, and compliance markets. David is experienced at organizing, directing, and running global go-to-market campaigns, product management, sales engineering, and setting and executing on business/product roadmap and vision. He has a strong management background in key content driven verticals such as life science, financial services, government, oil and gas, and manufacturing. He is a frequently sought out industry speaker on how to solve business critical challenges of sprawling information growth, data retention, and disposition and digital transformation.



BEN GREENE Legal Technology and Records Manager Land O'Lakes Ben Greene, CRM

has been in the records management field for nearly 15 years. He has been with Land O'Lakes in Minnesota since 2014 where he serves as the Legal Technology and Records Manager. His responsibilities include managing the company records management program, legal hold program, providing eDiscovery support, and defining legal technology strategies. Prior to Land O'Lakes, Ben was Director of Information and Records Management for Best Buy for 5 years. He can be reached at bgreene@ landolakes.com.



DAVID A. GREETHAM Computer Forensics Executive PC Forensics

As a Computer Forensics expert, David A. Greetham has been delivering investigation excellence and expert witness testimony for over 24 years. David has been at the forefront of this everevolving field, authoring standards that set the grounds for effective investigation and inventing tools that revolutionize the field.



SHEILA GRELA Paralegal / Producer Buchalter Sheila Grela is a seasoned litigation

paralegal with over two decades of experience. She is an Advanced Certified Paralegal (ACP) in eDiscovery. Her paralegal certificate, with honors, was from the ABA-approved USD Paralegal program. She was honored by CAPA with the paralegal of the year award in 2021.



ANJALI GUGLE Product Security and Data Strategy Cisco Systems Anjali Gugle is an engineering

leader with experience in Architecture (Enterprise, Network, Security and Data), Governance (Data and Al-ML Models) and Compliance (Privacy, Regulatory, Risk), Inventor, Advisor, Professional Speaker, Mentor and Volunteer for groups supporting learners in Cyberspace!



CHAD HARTMAN Vice President Operations Vendor Direct Solutions LLC Chad Hartman

currently works with Vendor Direct Solutions LLC. He is the Vice President of Operations in the San Francisco Bay area. Chad previously served as the Regional Director of Operations & RIM.



RUTH C. HAUSWIRTH SPECIAL COUNSEL, HEAD OF LITIGATION AND EDISCOVERY COOLEY LLP

Ruth C. Hauswirth is Special Counsel, Head of Litigation and eDiscovery & Information Retention Counseling, overseeing Cooley's eDiscovery and Information Retention & Governance counseling practice. Ruth leads Cooley's Litigation & eDiscovery Services department, which strategically leverages legal technology and data analytics to handle electronically stored information in complex litigation matters from evidence preservation, collection, review and production, through trial. Ruth also advises clients on enterprise information retention, disposition, and governance, including functional policy development, implementation and compliance in numerous regulatory and jurisdictional areas.



KRIS HELGE Director of Information Management Tarrant County College

Kris Helge serves as the Director of Information Management at Tarrant County College. He holds a J.D., Ph.D. in Information Science, and an M.L.S. He supervises an Information Governance Program at Tarrant County College. He publishes and speaks about IG issues frequently. Kris also teaches IG related classes as an adjunct professor at Rutgers University.



Senior Vice President of Information Strategy Vendor Direct Solutions LLC

JIM HIGDON

Jim Higdon has over 25 years of experience leveraging technology and relationships to create successful teams and programs built on a framework that emphasizes collaboration, flexibility, and focused execution. Building a roadmap that marries processes and technology (the foundation of any successful program) includes speaking to clients in a language that makes sense to them even if they themselves are not technically savvy. The only way to avoid creating redundancy and efficiencies without duplicating efforts is to define the basic cradle to grave requirements and benefits up front, then be committed to following the solution to fruition.



LEIGH ISAACS Senior Director, Information Governance DLA Piper Leigh Isaacs is an

indispensable collaborator and advisor with both client and law firm partners and teams in the strategic development and implementation of records and information governance programs. With over fifteen years of experience in records and information governance and over 30 years of experience in the legal space, Leigh has a proven record of understanding business processes, identifying opportunities for improvements and creating efficiencies by recommending customized solutions for workflow processes. Leigh understands the critical need for clear and effective communication and bridges the communications gap among law firm and client stakeholders.



ALI JESSANI Senior Associate Wilmer Hale LLP As an associate at WilmerHale, Ali Jessani counsels

clients on the privacy, cybersecurity, and regulatory risks presented by new and proposed uses of technology and consumer information. He advises clients with compliance issues related to state, federal, and international laws governing data sharing, ownership, and protection. He also guides businesses through legal obligations after data breaches, as well as state and federal regulatory investigations.



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ADITYA KONGARA Enterprise Data & Analytics Executive USAA

Aditya Kongara is currently an Enterprise Data & Analytics Executive with USAA. He has previously served as the Head of Enterprise & Data Analytics with American Family Insurance.



PRIYA MOULI Director -Cybersecurity and Privacy PwC LLP Priva Mouli is an

accomplished Technology Executive and Thought Leader well-versed in **Operational and IT Risk Management** covering Cyber Security, Privacy, **Regulatory Compliance and Resiliency.** She has over 15 years of demonstrated experience closely working with Senior Leadership and the Board of large global Financial Services and Technology companies to develop an Agile and Robust IT Risk Strategy, building their Risk Programs from ground up, with a focus on process improvements and automation. She has led several board education sessions and tabletop exercises for major multinational financial services companies. She is familiar with global and North American obligations such as OSFI, AMF, FFIEC, OCC; privacy regulations e.g., CCPA, GDPR, PIPEDA and provincial laws; industry standards such as NIST, ISO, COBIT, ISF, PCI DSS.



JOY MURAO Founder, CEO Practice Aligned Resources Joy Murao is the Founder and the

CEO of Practice Aligned Resources. While Joy is best-known for her work supporting litigators and handling litigation matters around the world, her work with M&A and other transactional practice groups illustrates her creativity and leadership skills as a strategist, problem-solver and visionary. Her grasp of the power of technology, coupled with her dedication to client service, drives her to develop and implement innovative systems and strategies to revolutionize all practice areas. The solutions she devises result in more service and convenience for clients, while simultaneously achieving business efficiency.



CARLOS NAVARRO Director of Information Management USAA

Carlos Navarro is the current Director of Information Management with USAA. He works with management teams in identifying fraud detection and trending issues, identifying loopholes in current cash and forex systems and policies, and taking actions to enhance the system of control and implement effective fraud risk strategies.



TOM O'CONNOR Director Gulf Coast Legal Technology Center Tom O'Connor is an

experienced litigation support professional with over 40 years in the profession. He is skilled in litigation support workflow and processes as well as eDIscovery and Access to Justice issues.



JUSTINE PHILLIPS Partner, Cyber & Privacy Attorney Baker & McKenzie Justine Phillips's

legal practice focuses on both proactive and reactive cybersecurity and data privacy services, representing clients in matters related to information governance, diligence in acquisitions and investments, incident preparedness and response, the California Consumer Privacy Act and cyber litigation. Justine strives to provide actionable and practical guidance to help businesses manage data, technology, cyber threats, privacy, security, and digital assets.



JULIE RUSE Litigation & eDiscovery Trial Services Manager Cooley LLP.

Julie Ruse possesses many years of experience in various technology roles. Her recent focus has been in legal technology management as a Sr. Trial Technology Specialist, IT Manager, and Systems/Network Administrator providing solution-based customer service and team cooperative strategic planning. Because of Julie's experience and education, she provides high level planning and development functions for internal teams and projects. She is an expert in assessing competencies in others and managing those skills to further the goals of the team



and to provide personnel the conduits for individual career development. She keeps her technology and management knowledge current as a Remote Adjunct Faculty with Adams State University, Colorado.



BENJAMIN SIEGEL Sr. Privacy Consultant Privacy Ref, Inc. Benjamin Siegel is a seasoned privacy

professional with more than 8 years of experience in the development of privacy policies and procedures. Ben has extensive experience researching global privacy law on a variety of topics. His focus is multinational, expanding his knowledge and expertise through interactions with Data Protection Authorities, Supervisory Authorities, and other regulators.



BOB SIEGEL President Privacy Ref, Inc. Bob Siegel, the President and

Founder of Privacy Ref, is a seasoned privacy professional with more than 30 years of experience in the development of privacy policies and procedures; defining performance metrics to evaluate privacy maturity; and evaluating compliance with privacy laws, regulations, and policies. From the time he was an applications developer, Bob has worked with computer applications and business practices involving personal information. These systems required easy access to personal information while simultaneously demanded the information be protected. In addition to developing these systems, Bob trained employees to use them properly and efficiently.



ROBERT SMALLWOOD CEO

IG World magazine, Institute for IG, Chair at Certified IG Officers Association

Robert Smallwood is the world's leading author, researcher, and trainer in Information Governance. An Information Governance SME, consultant, keynote speaker, and the noted author of the seminal textbook "Information Governance: Concepts, Strategies, and Best Practices" (Wiley 2014, 2020). Robert's book is being used to guide corporations in their IG programs as well as teaching graduate students IG at major universities like Oxford, U of Michigan, San Jose State and others. He has also developed several annual research studies on IG, and written White Papers covering emerging IG topics.



AMY SOWDER Sr. Compliance Analyst FedEx Amy Sowder is the Sr. Compliance

Analyst with FedEx. She develops, leads, and maintains records and information management program at FedEx Corporation and across the FedEx enterprise. Amy provides support to the Corporate Integrity and Compliance group in the implementation and management of compliance programs.

MATT STAMPER CEO

Executive Advisors As a Certified Information Systems Auditor (CISA),

Certified Information Security Manager (CISM) and a Certified Information Privacy Professional (CIPP-US), with both publiccompany and early-stage experience, Matt brings a broad and well-rounded understanding of cybersecurity practices. Matt's diverse domain knowledge spans IT service management (ITSM), Matt is ITIL certified, cybersecurity, cloud services operations, compliance and control design and assessment. Matt has experience with security compliance (Sarbanes-Oxley, HIPAA/HITECH), privacy (GDPR), governance, enterprise risk management (ERM), sales management, individual revenue contribution, new product & service development as well as international experience in both Latin America and China.



STIBBARDS Owner & President Camelot Investigations Sandra Stibbards

began her investigative career training and working extensively with one of the oldest and best-known private investigation agencies in California. Four years later, January 2, 1996, she opened her own investigation agency, Camelot Investigations. Currently, she maintains a private investigator license in the state of California. Ms. Stibbards specializes in Financial Fraud Investigations, Competitive Intelligence, Counterintelligence, Business and Corporate Espionage, Physical Penetration Tests, Online Vulnerability Assessments, Brand Protection / Counterfeiting Investigations, Corporate Due Diligence and Internet Investigations.



PETER STOCKBURGER Managing Partner Denton's Peter Stockburger is the Managing

Partner at Denton's San Diego, California office. He also serves as an Adjunct Professor at The University of San Diego School of Law.



Author & Digital Transformation Expert Quantiqs, Inc. Chris Surdak is a

CHRIS SURDAK

leader in digital transformation initiatives. Chris is an expert in transformation forensics - the study and application of transformation success factors. He has extensive experience guiding organizations in joining the five percent who succeed with digital transformation. He is also a skilled emissary between technology, business, legal, and regulatory professionals ensuring all are understood and engaged. In addition, Chris is also an innovative and pragmatic business architect leading successful organizational change.



JASON VELASCO Director Kindato Consulting Tarrant County College Jason Velasco

is a forward-thinking, client focused, transformational, and dynamic technology executive at the forefront of eDiscovery, legal technology, records management, data privacy, data analytics, and knowledge management for 20+ years. Jason is recognized as one of the pioneers of eDiscovery having created and implemented strategic solutions for prominent corporations, law firms, and vendors managing and governing digital data with legal, regulatory, and ethical integrity. Leverages innovative technology and service solutions delivering transformational projects for organizations.



ARLETTE WALLS Global Records & Information Manager Iron Mountain Arlette Walls is

an accomplished Certified Information Governance Officer with experience leading global and cross functional information governance (IG) initiatives, in the complex landscapes of the biotech and information management industries. Arlette has demonstrated ability to work with senior leaders in business, IT, Legal, Privacy,

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and Security to anticipate, interpret and challenge thinking, in order to provide the business with smart risk-based approaches to decision-making.



SCOTT WHITTINGTON Vice President, Enterprise Applications and Analytics Fairfield

Scott Whittington is the Vice President of Enterprise Applications and Analytics at Fairfield. Scott is responsible for overseeing and evolving a highly integrated technology platform comprising property management, construction, and investment management solutions for a portfolio of over 40,000 multifamily units in 33 US markets. With over 20 years of experience in multifamily real estate, Scott leads teams of application and systems analysts, engineers, and data experts who apply innovative solutions and advanced analytics tools and techniques to Fairfield with a focus on business process reengineering, integration, automation, and insights.



NATAUSHA CRUZ WILSON, Esq., IGP, CRM, CIPP/US Director of Information Governance Qualcomm

Natausha Cruz Wilson, Esq., has over 14 years in the field of Information Governance as an advisor, practitioner, and subject matter expert. She specializes in the assessment, development, and maintenance of comprehensive information governance/ privacy programs. In her current role as Director of the Information Governance Organization for Qualcomm Incorporated, Natausha is charged with building the information governance framework, leading a cross-functional steering committee, and deploying a change management strategy for the adoption of new data handling requirements. Prior to joining Qualcomm, Natausha was a Director in the Information Governance Practice of the Advisory Group at HBR Consulting (HBR), with a focus on privacy and records management process. Her unique perspective on information governance has been significantly shaped by her time practicing commercial litigation on both coasts. Natausha is a certified Information Governance Professional (IGP), Certified Records Manager (CRM), Certified Information Privacy Processional (CIPP/ US), and holds Microsoft365 certifications for "Fundamentals" and "Service Adoption". She maintains licenses to practice law in both New York State and California.



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