

Welcome to Puppy 911!

Thank you so much for choosing Puppy 911 for your dog training needs. Our mission is to enrich the lives of both you and your canine companion by giving you the essential tools to truly understand each other.

To help us get started, please take a few moments to fill out our client questionnaire as completely as possible. The details you provide are invaluable for designing a customized, successful training plan tailored to your family.

Setting Expectations for Success

Real training takes time, strong commitment, and consistent effort—it does not happen overnight.

In many ways, puppies and dogs are just like human infants and toddlers. They start out knowing nothing and lack physical control over their bodies or actions. Just as parents nurture and guide their children over time, our dogs require that same patience and love. Fortunately, dogs develop much faster than humans! We encourage you to view a puppy as a newborn family member, and an adult dog as an adolescent.

How We Help

Puppy 911 provides the tools you need to achieve harmony in your home. We specialize in resolving common behavioral challenges, including but not limited to:

- Leash issues (such as pulling)
- Destructive chewing
- Potty training
- Crate training
- General Canine Good manners

Please note: We do not work with dog-directed or human-directed aggression. While we believe most dogs can be rehabilitated, aggressive behavior requires a specialized behaviorist, and we are happy to provide a referral if needed.

Next Steps

Once you have filled out the questionnaire and submitted the consultation fee (currently accepted via Venmo or Zelle), Puppy 911 will immediately begin building your customized training plan.

Consistency is the ultimate key to success. No training program works without it, which is why we highly recommend involving all family members in the process. Training your dog is a deeply rewarding, bonding, and fun experience for the entire household!

We look forward to working with you and celebrating your dog's progress.

Sincerely,

Kerryann Drace

Owner & Coach, Puppy 911

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