

Puppy 911 Training & Membership Agreement

This Agreement is entered into between Puppy 911 LLC ("Trainer") and the undersigned client ("Client") for training services and ongoing membership support for the dog(s) listed below.

1. Client & Dog Information

- Client Name(s): _____
- Dog's Name: _____ Breed/Age: _____

2. Services & Program Structure

The Client is enrolling in a hybrid training program consisting of an initial training plan and an ongoing monthly support subscription.

- Initial Training Plan: Includes the initial consultation and customized training curriculum
- Monthly Support Subscription: Provides ongoing accountability, guidance, and troubleshooting to maintain your dog's progress. Each monthly billing cycle
- includes one (1) 30-minute private check-in call, conducted via audio or video call based on the Client's preference

3. Fees and Payment Terms

- Initial Training Plan Fee: \$100.00 due upon signing to launch the training plan.
- Monthly Subscription Fee: \$30.00 per month, recurring automatically each month via Venmo or Zelle. [\[1\]](#)

- **Subscription Term:** A minimum commitment of 3 months is required. After the initial term, the subscription auto-renews month-to-month.
- **Cancellation Policy:** Clients may cancel the monthly subscription after the initial term by providing written notice at least 15 days prior to the next billing cycle. Past payments are non-refundable.

4. Client Commitment & Consistency

Dog training is a partnership. Trainer will provide the tools, techniques, and guidance, but Client acknowledges that success depends entirely on daily, consistent reinforcement by the Client and all family members.

- **Check-In Policy:** It is the Client's responsibility to schedule their monthly 30-minute audio or video check-in. Unused check-in sessions do not roll over to the next month and are forfeited if not booked within the billing cycle. Cancellations or rescheduling require at least 24 hours' notice.

5. Safety & Aggression Policy

- **Exemption of Aggression:** Client explicitly affirms that the dog does not have a history of unmanageable, dangerous, or aggressive behavior toward humans or other animals.
- **Right to Terminate:** If at any time during the training or subscription period the dog exhibits severe aggression or dangerous behaviors, Trainer reserves the right to immediately terminate services and provide a referral to a veterinary behavior specialist. Initial fees remain non-refundable.

6. Liability Waiver & Indemnification

- **Assumption of Risk:** Client acknowledges that working with animals carries inherent risks of injury or property damage. Client assumes full responsibility for any risks associated with training sessions.

- Indemnification: Client agrees to indemnify, defend, and hold harmless Puppy 911 LLC and Kerryann Drace from any and all claims, losses, damages, liabilities, or injuries caused by the dog to any person or property during or outside of training sessions.

7. Photo & Video Release

☐ I grant Puppy 911 permission to use photos/videos of my dog taken during training for social media, marketing, or educational purposes. (Names of owners will not be shared).

☐ I do not grant permission for photo/video use.

By signing below, the parties agree to all terms stated above.

Client Signature: _____ Date: _____

Trainer Signature: _____ Date: _____
