

Project history and responsibilities

Award winning project: Divestiture of Roche's largest manufacturing facility to Lonza

**IT Project Manager
for Quality Systems**
01/2024 – 12/2024

Objective

IT transition of Genentech's largest biologics manufacturing facility in Vacaville, California, ensuring a seamless divestiture to Lonza without any production disruptions. The project involved decoupling the IT infrastructure and all business-critical applications from Roche/Genentech's global infrastructure while maintaining compliance and operational integrity.

Project Impact

- The \$1.2 billion divestiture strengthened Lonza's U.S. biologics manufacturing footprint
- Maintained uninterrupted operations at one of the world's largest biologics production sites, with a 330,000-liter bioreactor capacity
- Successfully integrated 750 employees into Lonza's global team

My responsibilities

- IT project management for all quality systems, covering 30 global applications and 150 local instruments
- Support the IT separation from Roche/Genentech networks while maintaining regulatory and operational compliance
- Oversaw risk mitigation strategies to prevent production downtime throughout the transition

Award winning project: Digitization of the manufacturing processes

**Program manager,
Scrum master**
02/2020 – 12/2023

Objective

Leading the digital transformation of global manufacturing operations through the implementation of Veeva Vault. This initiative aims to create an end-to-end, agile, and harmonized digital manufacturing ecosystem.

Responsibilities

- IT program leadership across multiple workstreams
- Led four cross-functional squads in Switzerland and the USA as Chief Scrum Master
- Designed and deployed seamless integrations into the existing IT landscape

Award winning project: Migration of 300 Business-Critical Apps (Pharma Divestiture)

Program manager
02/2016 – 11/2017

Objective

Successfully separated a mid-sized pharmaceutical company from its parent organization, establishing a fully independent IT landscape within 12 months. The project included migrating 300+ business applications, ensuring regulatory compliance and technical continuity.

Responsibilities

- Directed 10 parallel sub-projects, including Active Directory setup and application migration
- Conducted a GxP validation program for all critical applications
- Ensured zero operational disruption during the transition

Implementation of a Research Application Platform (R&D – Agritech)

Project manager
04/2015 – 04/2016

Objective

Designed and deployed a centralized R&D analytics platform for statistical computing in R, providing scalable and secure infrastructure for researchers.

Responsibilities

- Defined the technical architecture and implementation roadmap
- Established a global support model to ensure long-term system sustainability

Implementation of harmonized leadership concept for Arcondis (employer)

Project manager
01/2015 – 02/2016

Objective

Development and implementation of a harmonized concept for leadership according to the Leading Simple© system of the Grunli Academy.

Responsibilities

Development and implementation of the concept.

Award winning project: Enterprise-Wide Salesforce CRM Implementation

Project & Product manager
08/2014 – 12/2015

Objective

Led the implementation of a **Salesforce-based CRM solution** to support external R&D collaborations, ensuring seamless stakeholder interaction.

Responsibilities

- Oversaw agile development cycles using SCRUM methodology.
- Defined a long-term support structure for CRM adoption.

Key Account Management Framework for IT Consulting Firm

Project manager
03/2014 – 12/2014

Objective

Developed a **structured key account management** model based on best practices from St. Gallen University, fostering long-term client relationships.

Implementation of mobile software application for a global Swiss healthcare company

Project manager
11/2013 – 07/2014

Objective

Developed a secure iPad application allowing pharmaceutical professionals to record and share video clips while maintaining strict compliance with legal and security regulations.

Responsibilities

- Designed the technical infrastructure for secure video sharing.
- Ensured compliance with global data protection policies.

Microsoft Lync Softphone Global Rollout (Pharmaceutical Sector)

Project manager
03/2013 – 10/2013

Managed the proof of concept and deployment strategy for Microsoft Lync, improving collaboration and telephony integration.

Enterprise Visitor Management System Rollout (Pharmaceutical HQ)

Project manager
01/2013 – 02/2014

Implemented a visitor registration web platform to optimize security and workflow efficiency for VIP and executive-level guests.

Responsibilities

- Designed a scalable and user-friendly registration system
- Integrated with enterprise security protocols

Global Mobility Service Enhancement (Pharmaceutical Sector)

Project manager
01/2013 – 12/2013

Upgraded IT infrastructure to support 100,000+ mobile devices with enhanced end-to-end service monitoring.

Global E-Discovery System Implementation (Pharmaceutical Legal & Compliance)

Project manager
08/2010 – 12/2011

Integrated a global e-discovery solution to ensure compliance with legal and regulatory requirements.

Centralized Project Portfolio Management System (Medical Devices)

Project manager
01/2010 – 08/2010

Implemented a centralized PPM system, enhancing project coordination and providing real-time financial and resource tracking.

Lotus Notes to MS Online Migration (Email & Messaging Transformation)

Project manager
03/2009 – 05/2010

Executed the migration from Lotus Notes to Microsoft Online, modernizing enterprise email and collaboration infrastructure.

COBIT-Based IT Maturity Assessment (Multiple Pharma Clients)

Business analyst
06/2008 – 06/2009

Conducted a COBIT maturity level assessment to define IT strategy for two international pharmaceutical enterprises.

Global Managed Print Services Deployment (Pharma HQ)

Project and rollout manager
01/2008 – 02/2009

Objective

Designed and rolled out a global Managed Print Service (MPS) solution, optimizing print infrastructure and reducing operational costs.

Responsibilities

Coordination of the building rollouts; inventory; identify critical devices; design new MPS concepts; prepare and execute rollouts; quality checks of new devices; incident management; coordinate disposal of old devices; Project Management Office (PMO); monitoring and tracking the project progress incl. reporting to upper management.

Definition of the maturity level of the IT organization of Swiss center of excellence

Business analyst 09/2007 – 12/2007	Perform an integrated COBIT-based analysis to establish the maturity level of the IT organization of a research institute with 13.000 employees and 40 sites.
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ITIL-Compliant IT Service Desk Re-Validation (Pharmaceutical IT Operations)

Project manager 08/2007 – 03/2009	Re-validated an ITIL-aligned IT service desk serving 2,600 users in a GxP-regulated environment.
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Global Incident & Problem Management System (Pharmaceutical Sector)

Project manager 12/2006 – 06/2007	Implemented a GxP-compliant ITIL service management system at a global pharmaceutical corporation.
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Enterprise CRM Implementation (Swiss IT Service Provider)

Project manager 05/2005 – 01/2006	Implementation of a Customer Relationship Management (CRM) system.
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Development of ITIL-Based Incident, Problem & Change Management Software

Software developer 08/2004 – 12/2004	Developed a .NET-based service management platform, incorporating ITIL, GxP, and SOX compliance.
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