



FLIGHT  
GUARDIANS

ELEVATE  
YOUR  
SERVICE  
OFFERING





## WHO?

Flight Guardians are exceptional customer service professionals who help to streamline logistics, enhance efficiency, and elevate your overall client airport experience.

As a VIP meet and greet and aviation support service, Flight Guardians are your very own personal representative at airports and VIP terminals worldwide, to prioritise your aircraft owner or charter client, on arrival or departure.



## WHY?

### Key benefits for you:

- Make your operation visible and a priority on location
- Enhance your service to surpass competitors
- Demonstrate your commitment to providing exceptional, customer-first service that exceeds expectations
- Offer invaluable local knowledge worldwide

### Offer aircraft owners or charter guests:

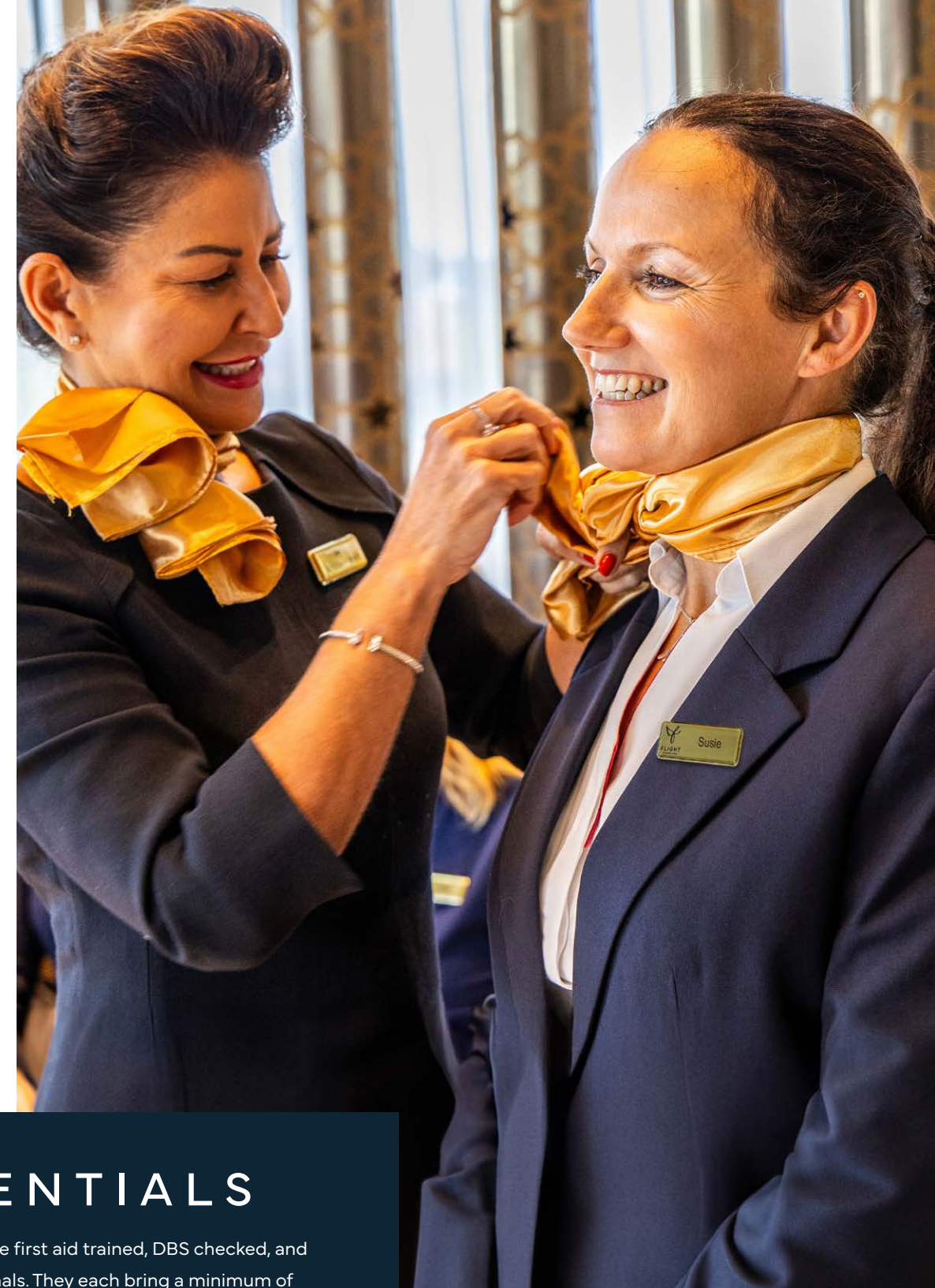
- Dedicated personal VIP hosting
- Enhanced ground operations support and visible presence
- A seamless airport experience
- Added security and reassurance





# FLIGHT GUARDIANS

Flight Guardians are handpicked customer service professionals dedicated to creating memorable travel experiences. With genuine care and attention, they add value to every interaction, enhancing efficiency and elevating your service offering. Experienced in the dynamic airport environment, they expertly handle challenges to ensure smooth operations.



## CREDENTIALS

Flight Guardians can be first aid trained, DBS checked, and multilingual professionals. They each bring a minimum of three years customer service experience and standards of etiquette as certified by the British Butler Institute. Having graduated from our exclusive Elevate training program—delivered by a team with over 100 years of collective aviation industry experience, they are equipped to provide a consistent, trusted VIP service at all locations.



## A TAILORED SERVICE

Our service is fully customisable to meet your unique preferences. Upon request, we can provide from preferred suppliers, branded floor mats, laundry services, cutlery cleaning, bespoke catering, luxury shopping for high-end amenities, personalised gifting, event-specific decorations, hotel bookings, and executive car services. No request is too big—just let us know in advance, and we'll endeavour to deliver.



## PRICING

Service fee per departure or arrival £300\*.

Added extras are sourced and charged on separately as agreed at the time of your booking confirmation.

\*Local currency equivalent United Kingdom HMRC VAT rates are used to calculate fees in other currencies.

## IMPORTANCE

With a global network of Flight Guardians we offer 24/7, 365-day cover, giving you peace of mind that your operation is supported with care, professionalism, and expertise, wherever your flight plans take you.

Our Flight Guardians harness their local expertise and maintain strong relationships with preferred partners at their home base, to provide impeccable service and support to your operations.

Flight Guardians are your gateway to exceeding your aircraft owners or charter clients expectations.







BOOKING A  
FLIGHT GUARDIAN  
CEMENTS YOUR  
DEDICATION TO  
ELEVATE YOUR  
SERVICE OFFERING.

Discover how you can trust Flight Guardians to redefine your luxury travel service.

To book a consultation or trial the service for free please call +44 (0)2031 517101 or email [book@flightguardians.com](mailto:book@flightguardians.com)



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