

<u>Calls 911</u>	July	August	September	October	November	December	January	February	March	April	May	June	Total	911%	Grand Total
Lisbon	85	83	86	85	67	97	81	63	78	85	90	81	981	66.28%	56.38%
Bowdoin	25	19	12	22	22	24	26	18	15	21	20	24	248	16.76%	14.25%
Bowdoinham	23	22	20	33	25	20	13	25	23	9	26	12	251	16.96%	14.43%
Lewiston (United)	6	9	3	6	12	16	9	13	17	12	14	9	126		7.24%
Durham	2	1	1	1		5	1	1		1	2	2	17		0.98%
Sabattus (United)	1	5	2	2	3	2	3	3	2	2		1	26		1.49%
Wales (United)				1		1		1	1	1		2	7		0.40%
Greene (United)						1			1				2		0.11%
Auburn													0		0.00%
Topsham					1				1	2			4		0.23%
Brunswick													0		0.00%
Litchfield (Gardiner)						1	1						2		0.11%
Richmond (Gardiner)													0		0.00%
Transfers	1	6	4	9	9	8	8	7	4	7	6	7	76		4.37%
Total Lis&Bowdoins	133	124	118	140	114	141	120	106	116	115	136	117	1480		85.06%
United Mutual Aid Total	7	14	5	9	15	20	12	17	21	15	14	12	161		9.25%
Grand Total	143	145	128	159	139	175	142	131	142	140	158	138	1740		
Transporting 911 calls	105	107	86	109	93	102	102	88	93	86	100	93	1164		
12 month average calls/month	1716	1740	1536	1908	1668	2100	1704	1572	1704	1680	1896	1656			
Current 12 month Average													1740		

<u>Average time from Dispatch to arrival on scene</u>													Average
Lisbon	5:31	6:00	5:56	5:53	6:04	6:26	6:45	5:57	5:40	5:47	5:59	6:31	6:02
Bowdoin	15:53	17:39	16:22	17:55	14:42	15:57	16:49	17:26	16:31	16:47	16:03	14:51	15:02
Bowdoinham	22:54	22:52	20:40	20:00	19:04	18:27	20:30	19:21	23:05	20:52	20:55:00	20:34	20:46
<u>Missed Calls</u>													
Lisbon	*	2	1	1	1	1	1	3	1	2	3	2	18
Bowdoin	*	1			1	1	1						4
Bowdoinham	*									1	1	1	3
Total		3	1	1	2	2	2	3	1	3	4	3	25
12 month average missed calls per month													2.27

* Unable to provide data for this time

Reason for missed call

Missed calls due to transfer	*	2											2
Missed calls at night	*	1	1		2	2	2			1	4	3	16
Missed third call	*			1				3	1	2			7

Mutual Aid

United to Lisbon	*	2	1	1	1	1	1	1		2		2	12
United to Bowdoin	*												0
Durham to Lisbon	*							2	1				3
Topsham to Lisbon	*												0
Topsham to Bowdoin	*	1			1	1	1						4

Topsham to Bowdoinham	*									1		1	2
Gardiner to Bowdoin	*												0
Gardiner to Bowdoinham	*												0
Total	0	3	1	1	2	2	2	3	1	3	0	3	21

<u>Second Calls Covered</u>	July	August	September	October	November	December	January	February	March	April	May	June	
Lisbon/Bowdoin	5	1	2	1	3	3	4	1	3	5	4	5	37
Lisbon/Bowdoinham	2	3	1	5	3	8	2	2	1	1	3	2	33
2 Calls Lisbon	10	11	8	10	5	10	7	10	4	15	12	14	116
2 Calls Bowdoin	2		2				3	2		1	1		11
2 Calls Bowdoinham		1	1	2	2	2			1		1		10
3 Calls Lisbon				1									1
3 Calls 1 Bowdoinham/2 Lisbon													0
Bowdoin/Bowdoinham	3	1	1	3		2	2	2	2		1	1	18
Lisbon/Lewiston	1	2		2	2	4	1	1	5		1		19
2 Calls Lewiston		1				1			2	1	1		6
2 Calls Sabattus		1											1
Bowdoin/Lewiston			1			1			1		1	1	5
Sabattus/Bowdoin		1						1				1	3
Lisbon/Sabattus			1			1							2
Auburn/Sabattus													0
Sabattus/Bowdoinham										1			1
Lewiston/Sabattus				1									1
Bowdoinham/Lewist	1	1			2		1				1		6
Durham/Bowdoinham						1							1
Durham/Bowdoin												1	
Durham/Lisbon			1	1	1						1		4
Lewiston/Topsham									1				1
Lisbon/Topsham										1			1
Wales/Lisbon						1							1
Wales/Lewiston													0
Wales/Bowdoinham								1					1
One Transfer/One 911 Call			2	3	1	4	2	2	1		1	3	19
Total	24	23	20	29	19	38	22	22	21	25	28	28	298
12 Month Average - Second call covered per month													24.83

<u>911 Transport to Hospital</u>													
CMMC	54	46	41	42	45	44	48	46	49	43	49	31	538
Mid Coast	38	40	33	54	37	45	40	33	33	27	42	52	474
St. Mary's	9	22	7	9	7	13	14	9	11	16	9	8	134
Maine Med Portland	4	1	2	3	3	5	2	3	1	7	5	2	38
Maine General		1		1	1								3
Togus VA											1	2	
Total	105	110	83	109	93	102	102	88	93	86	100	93	1164

Call Highest License Level this FY	Omega	Alpha	Bravo	Charlie	Delta	Echo	N/A	Transfer					Total
Paramedic	18	414	159	314	371	21	340	71					1708
AEMT	3	13	4	1	3		1	3					28
EMT		1	1					2					4
Paramedic %	85.71%	96.73%	96.95%	99.68%	99.20%	100.00%	99.71%	93.42%					98.16%
AEMT %	14.29%	3.04%	2.44%	0.32%	0.80%	0.00%	0.29%	3.95%					1.61%
EMT %	0.00%	0.23%	0.61%	0.00%	0.00%	0.00%	0.00%	2.63%					0.23%
Total	21	428	164	315	374	21	341	76	0	0	0	0	1740