

<b><u>Calls 911</u></b>	<b>July</b>	<b>August</b>	<b>September</b>	<b>October</b>	<b>November</b>	<b>December</b>	<b>January</b>	<b>February</b>	<b>March</b>	<b>April</b>	<b>May</b>	<b>June</b>	<b>Total</b>	<b>911%</b>	<b>Grand Total</b>
Lisbon	85	83	86	85	67	97							503	65.32%	56.58%
Bowdoin	25	19	12	22	22	24							124	16.10%	13.95%
Bowdoinham	23	22	20	33	25	20							143	18.57%	16.09%
Lewiston (United)	6	9	3	6	12	16							52		5.85%
Durham	2	1	1	1		5							10		1.12%
Sabattus (United)	1	5	2	2	3	2							15		1.69%
Wales (United)				1		1							2		0.22%
Greene (United)						1							1		0.11%
Auburn													0		0.00%
Topsham					1								1		0.11%
Brunswick													0		0.00%
Litchfield (Gardiner)						1							1		0.11%
Richmond (Gardiner)													0		0.00%
Transfers	1	6	4	9	9	8							37		4.16%
Total Lis&Bowdoins	133	124	118	140	114	141	0	0	0	0	0	0	770		86.61%
United Mutual Aid Total	7	14	5	9	15	20	0	0	0	0	0	0	70		7.87%
Grand Total	143	145	128	159	139	175	0	0	0	0	0	0	889		
Transporting 911 calls	105	107	86	109	93	105							605		
12 month average calls/month	1716	1740	1536	1908	1668	2100	0	0	0	0	0	0			
Current 12 month Average													1778		

<b><u>Average time from Dispatch to arrival on scene</u></b>														<b>Average</b>
Lisbon	5:31	6:00	5:56	5:53	6:04	6:26								5:58
Bowdoin	15:53	17:39	16:22	17:55	14:42	15:57								16:24
Bowdoinham	22:54	22:52	20:40	20:00	19:04	18:27								20:39
<b><u>Missed Calls</u></b>														
Lisbon	*	2	1	1	1	2								7
Bowdoin	*	1			1									2
Bowdoinham	*													0
Total		3	1	1	2	2	0	0	0	0	0	0	0	9
12 month average missed calls per month													1.80	

\* Unable to provide data for this time

#### **Reason for missed call**

Missed calls due to transfer	*	2												2
Missed calls at night	*	1	1		2	2								6
Missed third call	*			1										1

#### **Mutual Aid**

United to Lisbon	*	2	1	1	1								5
United to Bowdoin	*												0
Durham to Lisbon	*												0
Topsham to Lisbon	*												0
Topsham to Bowdoin	*	1			1								2

Topsham to Bowdoinham	*												0
Gardiner to Bowdoin	*												0
Gardiner to Bowdoinham	*												0
Total	0	3	1	1	2	0	0	0	0	0	0	0	7

<u>Second Calls Covered</u>	July	August	September	October	November	December	January	February	March	April	May	June	
Lisbon/Bowdoin	5	1	2	1	3	3							15
Lisbon/Bowdoinham	2	3	1	5	3	8							22
2 Calls Lisbon	10	11	8	10	5	10							54
2 Calls Bowdoin	2		2										4
2 Calls Bowdoinham		1	1	2	2	2							8
3 Calls Lisbon				1									1
3 Calls 1 Bowdoinham/2 Lisbon													0
Bowdoin/Bowdoinham	3	1	1	3		2							10
Lisbon/Lewiston	1	2		2	2	4							11
2 Calls Lewiston		1				1							2
2 Calls Sabattus		1											
Bowdoin/Lewiston			1			1							2
Sabattus/Bowdoin		1											
Lisbon/Sabattus			1			1							2
Auburn/Sabattus													0
Lewiston/Sabattus				1									1
Bowdoinham/Lewist	1	1			2								4
Durham/Bowdoinham						1							
Durham/Lisbon			1	1	1								3
Wales/Lisbon						1							
Wales/Lewiston													0
One Transfer/One 911 Call			2	3	1	4							10
Total	24	23	18	26	19	38	0	0	0	0	0	0	148

12 Month Average - Second call covered per month

24.67

<u>911 Transport to Hospital*</u>													
CMMC	54	46	41	42	45	44							
Mid Coast	38	40	33	54	37	45							
St. Mary's	9	22	7	9	7	13							
Maine Med	4	1	2	3	3	5							
Maine General		1		1	1								
Total	105	110	83	109	93	102	0	0	0	0	0	0	602

<u>Call Highest License Level this FY</u>	Omega	Alpha	Bravo	Charlie	Delta	Echo	N/A	Transfer					Total
Paramedic	8	221	85	162	182	7	176	31					872
AEMT		11	4		3		7	1					26
EMT		1	1					2					4
Paramedic %	100.00%	94.85%	94.44%	100.00%	98.38%	100.00%	96.17%	91.18%					96.67%
AEMT %	0.00%	4.72%	4.44%	0.00%	1.62%	0.00%	3.83%	2.94%					2.88%
EMT %	0.00%	0.43%	1.11%	0.00%	0.00%	0.00%	0.00%	5.88%					0.44%

Total	8	233	90	162	185	7	183	34	0	0	0	0	902
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