

Life Coaching Agreement

Hello and thank you again for choosing Life Coaching with Fireside Grace/Peaceful Places! We are excited to embark on this journey with you! Please read through the entire agreement in its entirety and sign to acknowledge that you understand and agree. If you have any questions, please contact us to discuss them further.

- **Session Length:** Unless indicated otherwise, all sessions are 45 minutes in duration. Your coach can end the session at the 45-minute mark and is not required to add extra time to accommodate client tardiness.
- **Program Length:** Unless indicated otherwise, all programs are either: 3-, 6-, or 12-months in length. You are expected to commit to completing the entire duration of your specified program.
- **Introductory Session:** Unless indicated otherwise (i.e. single session), as an added bonus, all programs come with a 30-minute session to allow for the client and coach to get to know each other better.
- **Refund Policy:** All session(s)/course(s)/Program(s) are non-refundable.
- **Cancellation Policy:** We understand that things come up and appointments need to be re-scheduled. We will do our best to accommodate you. However, cancellations with less than 24 hours' notice will result in your session being forfeited (taken off the remainder sessions). We understand if you have a true emergency, it may not be possible to provide more than 24-hour notice. If that is the case, you can provide us with documentation supporting your emergency as an exception. Please submit your emergency documentation to peacefilledplaces@gmail.com.
- **Tardiness:** We understand if you are running late for your appointment. If that is the case, please notify your coach promptly and no later than 10 mins into your scheduled time. If you are more than 10 minutes late for your scheduled session and your coach has not heard from you, your session will end and be forfeited. If you have communicated with your coach your tardiness, please note that your coach may not have flexibility in their schedule to make up your time missed. This means that your session may still end at the 45-minute mark (or scheduled session time). Special exceptions are available for true emergencies (that are verified with supporting documentation).
- **Privacy Policy:** We take privacy seriously and expect privacy at both ends of the conversation. As such, we do not allow pictures, audio or video recordings, or other people to be present with you without prior written consent. Failing to obtain permission may result in the termination of all your future sessions without refund. Furthermore, and whenever possible, we ask that you limit your distractions by joining your coaching calls in a quiet space, such as a private room, with little to no background noise.

- **No Investment Advice Policy:** Our coaches are not qualified investment advisors and will not provide any investment advice whatsoever, including but not limited to Cryptocurrencies. Clients asking about a specific coin, token, or crypto exchange will be refused. Any prophetic insight we receive is shared with the public through our ministry's, Fireside Grace, social media platforms such as YouTube, Rumble, Facebook, etc.
- **Homework Policy:** Depending on your session(s), course(s), and/or program(s), you may be given homework assignment(s) as often as every session. All homework assigned must be completed and returned to your coach at least 48 hours prior to your next session (or as otherwise instructed by your coach). It is critical that your coach has at least 48 hours to review your homework and prepare for your next meeting. All homework assignments are designed to be reasonably achievable. However, if you cannot complete the homework, please let us know 24-48 hours prior to your appointment and we will reschedule for another time. **DISCLAIMER:** Unless you have a documented emergency that you have submitted, failing to turn in your homework for two (2) sessions in a row will result in you being dropped from the [course, program, and/or sessions package] with no refund. We do not want this to be your outcome as our goal is to see you succeed. If you have challenges with completing homework, please communicate with your coach early and often to avoid being dropped as a client.
- **Coach Assignment Disclaimer:** Unless arranged otherwise, all coaches assigned to clients will be of the same gender. For example, a female client will be assigned to a female coach. Furthermore, there is no guarantee that you will receive your coaching from Robyn or Brandi Cunningham specifically or only. Due to schedules, business needs, and/or client needs, you may be placed with a different coach, of the same gender, on our team. All coaches are trained by us and entrusted to provide you with highest quality of coaching. While client input is encouraged, placement of clients to coaches is at the sole discretion of Fireside Grace. You are not guaranteed to be with a specific coach. If this is of concern, please contact our office immediately.

By signing (or typing) my name below, I acknowledge, understand, and agree to the above terms and conditions.

Your Name (Print): _____

Signature : _____ Date : _____

Please email your signed agreement to: peacefilledplaces@gmail.com along with your questionnaire.