

So, what happens when you call or email us to request a nexus letter?

Here's the process:



Tell us what you need

Once your request is received, our staff will reach out to you to ask you several questions, such as the condition you want to have addressed in the nexus letter, and the number of pages of medical records you want Dr. David to review. Based on this information, an invoice will be sent to you for the nexus letter service.

Upload your records

Once payment is received, our staff will send you a link to a secure file transfer site where you can upload your medical records for Dr. David to review.

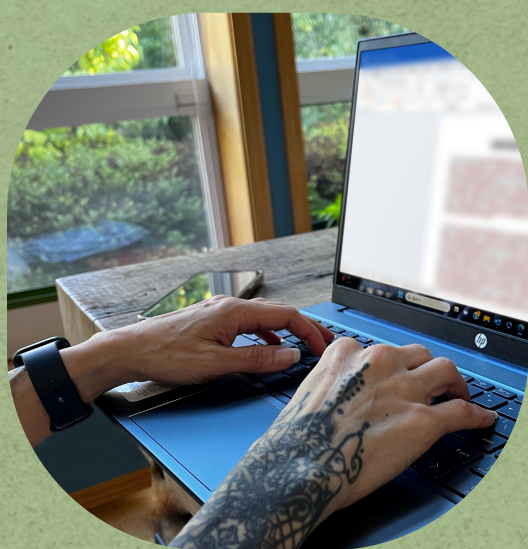


Talk with Dr. David

When Dr. David has reviewed your records, you'll be scheduled for a 20-minute conference call (either by Zoom or by phone) so that Dr. David can discuss your case and ask additional questions. This is your chance to give her any additional information you feel is important.

Wait...but not for long

After the conference call is completed, Dr. David begins researching your condition and your prior experiences during military service. How long this part of the process takes will depend on the condition that she is researching for you.



Nexus letter is ready!

Once her research is finished, Dr. David finalizes her medical opinion and writes your nexus letter. The letter is uploaded to the secure file transfer site, and a link is sent to you so you can download the file and save it to your computer.