



EUBANK WATER SYSTEM

15133 N HWY 1247 - P.O. BOX 159  
EUBANK, KY 42567  
606.379.2211

Customer Information

Name(s): \_\_\_\_\_

Account #: \_\_\_\_\_

Phone: (    )    - \_\_\_\_\_

Bank Draft Agreement

Payment will be deducted on the 15th of each month. If the 15th falls on a weekend, payment will be deducted the following Monday, excluding holidays. If the name on the bank account is different than the customer service name, both persons must sign this form and the "Bank Draft Authorization" form.

BANK \_\_\_\_\_

ROUTING NUMBER \_\_\_\_\_

CHECKING ACCOUNT NUMBER \_\_\_\_\_

I hereby authorize Eubank Water System to initiate debit entries to my checking account indicated above and I have included a voided check for this purpose. I understand that returned payments will result in a \$25.00 fee per returned item and that accumulation of three returned items could result in termination of automatic bank draft. This authorization is to remain in full force and effective until Eubank Water System has received notification from me of its termination in such time and in such manner as to afford Eubank Water System a reasonable opportunity to act on it.

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_

SIGNATURE \_\_\_\_\_

DATE \_\_\_\_\_



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Bank Draft Authorization

**Authorized Persons on Eubank Water System Service Account:**

Name: \_\_\_\_\_

Service Address: \_\_\_\_\_

Service Account #: \_\_\_\_\_

**Authorization is being given to (Bank Account Holder):**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone: (    ) - \_\_\_\_\_

SS# or DL#: \_\_\_\_\_

Relationship to Service Account Holder \_\_\_\_\_

By signing this agreement, I am authorizing the above individual to have access to my account with Eubank Water System. This shall include but not be limited to the following: Service status and information, billing and payment questions, and bank information for purpose of setting up or unenrolling of bank draft. I also understand that the above stated individual shall be allowed access until I remove them.

Signature (service customer) \_\_\_\_\_ Date \_\_\_\_\_

Signature (authorized user) \_\_\_\_\_ Date \_\_\_\_\_



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### Bank Draft FAQs

Automatic bank drafting from your checking account assures that your bill is paid in full and on time every month. This convenient recurring process is free. Customers enrolled in bank draft will still receive a paper bill in the mail every month stating “BANK DRAFT – DO NOT PAY”. However, we encourage all customers to create an online account to conveniently view bills, payments, water usage, etc. and to enroll in email alerts so you can receive important notifications regarding your water service.

When will my first payment be deducted via automatic bank draft?

- Please allow one billing cycle for ACH prenotification. During this process, the bank will verify all information you provided is correct by processing a zero-dollar transaction. If the prenotification is approved, payment will be deducted the following billing cycle and your paper bill will state “BANK DRAFT – DO NOT PAY”.

What day of the month are bank drafts deducted?

- Payment will be deducted the 15<sup>th</sup> of every month. If the 15<sup>th</sup> falls on a weekend, payment will be deducted the following Monday, excluding holidays.

What if I want to cancel bank draft?

- You can request to cancel in person, by email ([eubankwater@eubankwater.com](mailto:eubankwater@eubankwater.com)), or by phone (606) 379-2211. Please note that ID verification is required. If notified after the 13<sup>th</sup> of the month, your bank draft will be canceled the following month.

What if I have a water leak or questions about my bill amount?

- Call the office at (606) 379-2211 as soon as you receive your bill if you have any questions or concerns about your bill or the amount scheduled to be drafted from your bank.

What if there's not enough money in my account?

- If payment is returned, your account will be charged a return check fee of \$25.00. Accumulation of 3 returned payments could result in termination of automatic bank draft.