

EUBANK WATER SYSTEM SERVICE RULES AND REGULATIONS



2025

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1.0 WATER SERVICE AND METERS

1.01 General Policies

- 1.01.1 Application of Rules – All water services are subject to these Service Rules and Regulations, as written or as amended by Eubank Water System. These rules will be enforced strictly and fairly by Eubank Water System.
- 1.01.2 Violation of Rules – If a customer violates—or allows others to violate—the System’s Service Rules and Regulations related to water use, they will be notified in writing. This notice will be delivered by hand or sent via certified mail. If the customer does not immediately comply with the notice, the System may disconnect water service. The System also reserves the right to recover any costs caused by the violation, and report any violations of law to the appropriate authorities. Water service will not be restored until the violation is corrected, all related costs are paid, and the customer provides assurance that the violation will not happen again. For repeated or ongoing violations, the System may permanently disconnect service by removing the service connection (such as the corporation stop or ferrule) from the distribution line.
- 1.01.3 Water Quality – The System will comply with all State, Federal, and other applicable laws and regulations related to drinking water quality. However, the System is not responsible for water quality once the water leaves its infrastructure and enters areas beyond its control. If the System discovers any device or connection that threatens the public water supply, health, or safety, it may take immediate action. This includes disconnecting water service, removing unauthorized devices, or ending service— with or without notice.
- 1.01.4 Water Supply – The System cannot guarantee a specific water pressure, flow rate, or an uninterrupted supply of water. However, it will make every effort to minimize service interruptions. Water supply and pressure may be affected by factors such as main breaks, scheduled maintenance, system upgrades, hydrant use, variations in hydraulic performance, and natural events beyond the System’s control (such as severe weather, earthquakes, or other emergencies).

1.02 Application / Eligibility

- 1.02.1 Eligibility for Service – A property is eligible for water service only when it resides within Eubank Water Systems service area where a water distribution main is located.
- 1.02.2 Application for Service – Applications for service connections to distribution pipes must be submitted by the property owner or by an agent authorized in writing by the owner. When requested by the System, the applicant must, as a condition of service approval, provide proof of ownership or written authorization to act as the owner's agent, clearly and truthfully state all intended uses of the water, and sign the application for service. All

applications will be reviewed for eligibility and may be denied. Reasons for ineligibility may include, but are not limited to, reasonable suspicion of identity theft, missing or incomplete required documentation or permits, or noncompliance with Eubank Water Service Rules and Regulations.

- 1.02.3 Payment of Fees / Charges – Once an application is approved, service will be scheduled after the System receives all applicable fees and charges for establishing service, as well as payment of any outstanding balances from previous accounts or addresses for which the applicant was responsible. Any additional charges or refunds will be issued to the person or business listed as the account holder.

1.03 Retail Water Service

- 1.03.1 Service Installation – After service approval, the System will provide and install—if not already in place—the portion of the service line from the System’s distribution main to the applicant’s property or easement line, including all necessary devices and appurtenances. This installation will be completed at the applicant’s expense.

- 1.03.2 Plumbing Permits – A Division of Plumbing permit is required for each service connection to ensure the intended structure complies with all applicable building regulations. If an exemption has been granted, a completed Affidavit for Farmstead Exemption form must be submitted with the application. Service installation will not proceed until the applicant provides copies of the plumbing permits issued by the local county health department.

- 1.03.3 Property Owner and Account Holder Obligations – Account holders, private property owners, tenants, or any other users of water service are strictly prohibited from tapping into, connecting to, repairing, or modifying any part of the public water system. All installation, modification, or maintenance of private infrastructure connected to the public water system must comply fully with these Service Rules and Regulations, as well as all applicable state and local plumbing codes. Additionally, account holders and property owners are responsible for ensuring clear, unobstructed, and safe access to water meters at all times.

- 1.03.4 Charge for Service – A standard flat fee for service installation will apply under typical construction conditions, as outlined in the current Rate Chart and Customer Fees and Charges. The System may set different installation fees for various service sizes and types. In cases involving non-standard conditions—such as rock excavation, multi-lane road crossings, or additional administrative processing—the System reserves the right to charge the actual cost of installation. Installation charges are generally based on the estimated average cost associated with the specific service size.

1.04 Location of Meter / Responsibility for Service

- 1.04.1 General – The System shall own and maintain the water meter, meter vault, and service line from the water main up to and including the meter assembly within the meter vault,

as well as the yoke extending to the customer's property service connection. The customer is responsible for owning and maintaining the private service line between the property service connection and the premises. Access to the meter vault and its components—including the meter and associated equipment—is strictly prohibited for anyone who is not a Eubank Water System employee or an authorized contractor, except in the event of an emergency service shutoff. The System reserves the right to take legal action against any individual who unlawfully accesses its facilities, including meter vaults.

- 1.04.2 Location of Meter / Service – Meters are generally installed on customer's property. Water service pipes and meters are typically installed perpendicular to the water main. Subject to this requirement, and unless otherwise specified below, the location of the water service pipe and meter installed by the System shall be mutually agreed upon by the System and the applicant. When determining the installation location, the following order of priority shall apply:
- a. The location of a previously installed service sleeve;
 - b. For corner lots—where no stake card is present and no service sleeve exists—the midpoint of the premises on the side nearest the water main, unless the customer agrees to pay the actual cost of an alternative location;
 - c. The location of a pre-installed private service line, if no service sleeve exists;
 - d. The location indicated by a flag, provided by the System and placed on-site by the applicant;
 - e. The location marked on the service application, if no flag is present.
- 1.04.3 Relocation of Services – If the applicant requests that the service pipe, meter vault, or meter be installed at a location different from that determined by the System, as outlined above, the applicant shall be responsible for all associated relocation costs. When a flag is used to indicate the desired installation location, it is the applicant's responsibility to maintain it in place until the service pipe and meter vault are installed. Installation is contingent upon the System's ability to safely access the proposed site. Ensuring clear and safe access to the location is the applicant's responsibility. The System reserves the right to determine the final location of service installations without agreement if required by site conditions or operational needs. The applicant is also responsible for establishing the final grade at the proposed meter vault location prior to submitting an application for water service. Any adjustments to the meter vault or service line grade required after installation shall be made at the applicant's expense. The customer is responsible for connecting to the yoke and for maintaining the service connection beyond the System's facilities.
- 1.04.4 Service Attachments/Connections – Defined as the unique physical and administrative components that identify and link individual services to the System.
- 1.04.5 Length of Service – Service lines greater than 75 feet in length from the main to the meter must be approved by the System's engineer or their designee.
- 1.04.6 Maximum Service Size – When the distance from the water main to the meter exceeds 75

feet, the applicant shall be responsible for the cost associated with the additional footage required. The System will cover the standard service line installation up to 75 feet; any length beyond this standard will be installed at the applicant's expense. The total cost for the additional footage shall be determined based on the current rates and actual installation conditions. This includes any extra materials, labor, or equipment needed to complete the extended service line.

- 1.04.7 Customer / Applicant Obligation for Facilities – The applicant shall be responsible for furnishing and installing the private service line from the meter yoke to the point of use within the premises. Ongoing maintenance of this private service line shall also be the responsibility of the applicant.
- 1.04.8 Private Plumbing Facilities Maintenance Obligations – All premise owners, tenants, and customers shall keep their private service lines, water shut-off valves, and other plumbing fixtures in good repair and operating condition to preclude the public water supply from adverse risk or to prevent any contamination of the public water supply.
- 1.04.9 Re-Sale of Water – Water supplied by the System shall not be resold except as authorized through a written agreement with the System.
- 1.04.10 Use of Water – Water delivered by the System shall not be used in any manner that violates System policies or applicable governmental laws and regulations.
- 1.04.11 Enlargement and Relocation of Service Line – When a customer requests the relocation or enlargement of an existing service, they will be responsible for the costs associated with both installing the new service and discontinuing the old service.

1.05 Meter Measurement Required of All Water Supplied

- 1.05.1 Meter Requirement – All water supplied by the System shall be measured using meters installed and maintained by the System for this purpose. Eubank Water System will provide all materials necessary for meter and service installations.
- 1.05.2 Unauthorized Water Usage – If it is determined that water is being used or taken without proper metering by a Eubank Water System approved device, or if an unauthorized meter bypass has been installed, the System may, at its discretion, bill the responsible customer for the estimated water usage. If the unauthorized use continues or poses a risk to the safety of the public water supply, the System may take enforcement actions, which may include disconnecting service, removing or confiscating the unauthorized device, and discontinuing water service to the premises. These actions may be taken with or without prior notice to the customer. Disconnection at the water main may result in additional costs for reconnection. The System also reserves the right to pursue legal action for water theft in addition to the above measures.
- 1.05.3 Water Fill Stations – The System may, at its discretion, provide fill stations for supplying

water to approved mobile tanks. Users of these fill stations must pay the applicable fees as determined by the System. To protect the public water supply, fill stations may not be used for lawn chemical services, mobile vehicle washing, or any activity involving potentially toxic or hazardous materials. This restriction is in place to prevent back-siphonage and the possible introduction of harmful substances into the water system.

1.06 Water Service Through Private Easement

1.06.1 Meter Application Criteria – Upon application for water service, the System may permit a property to receive metered water service through a private service line located within a private water easement, provided the following criteria are met:

- a. When the System determines that extending or installing a public water main is not in the best interest of the utility.
- b. The property does not have frontage along a publicly dedicated right-of-way or easement that contains a System-owned water distribution main.
- c. The private water service line must be designed and installed to maintain adequate water pressure and flow from the System’s meter to the structure. If the System determines that its capabilities cannot support the proposed service line as designed, the applicant may be required to install private service improvements to ensure sufficient pressure and flow are maintained.
- d. The property must have a perpetual private water service easement, at least 15 feet in width, allowing for the installation, maintenance, repair, and replacement of a private water line extending from a public water main to the property being served. A copy of the duly recorded easement document, in a form approved by the System, must be submitted prior to applying for service.
- e. The property must have a recorded declaration of restriction prohibiting further development until it either fronts a public right-of-way or is adjacent to a water main extension located within a publicly dedicated easement. A copy of the recorded declaration, in a form acceptable to the System, must be submitted prior to the application for service.

1.06.2 Approval – Each written request for water service via a private easement will be reviewed on a case-by-case basis and is subject to approval by Eubank Water System or its authorized engineers.

1.06.3 Failure to Comply – Failure of the applicant to comply with the requirements outlined in the Service Rules and Regulations may result in the suspension or termination of water service, at the sole discretion of the System, with or without notice to the applicant.

1.07 Multiple Unit Premises

1.07.1 General – Only one building shall be served by each service attachment, except when multiple buildings on the same property are owned by the same entity; in such cases, that entity shall be responsible for all water charges.

- 1.07.2 Multiple Units – Apartment buildings, condominiums, shopping centers, or similar developments owned by a single entity may have separate service attachments for each unit with a distinct physical address. In such cases, each tenant is responsible for their own water bill. Individual service attachments may be provided to each unit, provided there is a direct, perpendicular pathway from the unit to the public right-of-way or easement containing the water main.
- 1.07.3 Master Meters – Master meters may be used to supply water to multiple premises, tenants, persons, or structures provided all of the following criteria are met:
- a. The buildings or structures front a dedicated right-of-way, roadway, or System easement where a public water main could be installed.
 - b. A single person or entity is designated as responsible for paying the water bill.
 - c. The master meter application complies with the requirements outlined in Section 1.02.2.
 - d. Approval of the master meter installation is subject to review by the Eubank Water System engineer or their authorized designee.
 - e. Private piping associated with the master meter shall not cross any public water main and must be installed no closer than five feet from any public water main, except at the connection point
 - f. Master meters shall be equipped with isolation valves installed on both sides of their service taps.

1.08 Customer's Shut Off Valve

- 1.08.1 Shut off Valve – Water customers, tenants, or property owners are strictly prohibited from operating the System's shut-off valves. Eubank Water System requires that, at their own expense, customers install shut-off valves on each service line at the first appropriate location beyond the meter yoke. This valve allows the owner, tenant, or customer to quickly shut off the water supply in the event of leaks or damage to pipes or fixtures within the premises.

1.09 Risk of Loss / Liability

- 1.09.1 Loss, Damage, Injury – The System shall not be responsible or liable for any loss, damage, or injury to the customer or any third party resulting from the introduction or delivery of its water service onto the customer's premises.
- 1.09.2 Before You Dig (BUD) – Prior to any excavation, all persons must comply with state and local laws regarding the locating and marking of underground facilities. To request utility locates, dial 811 to reach Kentucky 811 or BUD. Additionally, you must contact the System directly to locate any water lines.
- 1.09.3 Damage to System Facilities – If any System facilities are broken, cut, damaged, or caused to leak due to the actions or negligence of any third party, the System will charge a fee, file a claim, and pursue collection from the responsible party or parties for all actual costs

incurred. These costs include, but are not limited to, physical repairs, flushing of the water supply system, and chemical treatment necessary to restore the facility.

1.10 Cancellation of Service

- 1.10.1 Cancellation by the Customer – When a customer wishes to cancel their water service account, it is their responsibility to notify the System’s office—either verbally or in writing—to request termination of the service. The System will verify the customer’s identify and confirm their status as account holder before processing the cancellation. Only after this verification and notification will the customer be released from responsibility for any future water charges associated with the account.
- 1.10.2 Cancellation by the System – The System may terminate water service without prior notice if the service presents a risk to the safety of the public water supply or is obtained through an illegal or unauthorized connection. Water service may also be discontinued, with prior notice, in cases of nonpayment of applicable charges and fees.
- 1.10.3 On / Off Status of Service – Modification, disconnection, or any alteration of a water service connection or service meter shall be performed exclusively by authorized representatives of the System.

1.11 Account Responsibility

- 1.11.1 Receipt of water service from Eubank Water System is subject to, and governed by, the terms and conditions set forth in these Service Rules and Regulations. By receiving such service, the customer acknowledges and accepts full financial responsibility as described herein, as well as in the applicable Rate Chart and Customer Fees and Charges. By providing a telephone number or email address associated with a Eubank Water System account, the customer consents to receive automated calls, SMS messages, and/or emails containing important service- and account-related information from Eubank Water System or its authorized partners. These communications may include, but are not limited to, notifications regarding service outages, scheduled maintenance, field activities, billing reminders, and available programs or subsidies. Eubank Water System will never sell or share customer contact information for solicitation purposes. Customers may opt out of these communications at any time by contacting Eubank Water System
- 1.11.2 Account Approval – Approval for the initiation of water service is contingent upon satisfaction of the following prerequisites:
- a. A valid and current social security number, government issued photo ID, federal tax identification number, or an employer identification number
 - b. The applicant shall have no outstanding or delinquent balances on any existing or prior accounts with Eubank Water System.
 - c. Water service shall not be established at any property where the record owner has an

unpaid or delinquent balance with Eubank Water System, regardless of whether the service request is made by a third party.

Eubank Water System reserves the right, at its sole discretion, to require additional documentation to establish eligibility for service. Such documentation may include, but is not limited to, verification of identity, creditworthiness, and legal right of occupancy or possession of the premises for which service is requested.

- 1.11.3 Customer Service Deposit –Eubank Water System requires a refundable customer deposit from all customers for each service connection and/or account established.
- Eubank Water System reserves the right to require applicants for new service to remit the required service deposit prior to the initiation of water service. The service deposit shall be refundable only upon closure of the account, provided a credit balance remains after final billing. The amount refunded shall be equal to the full deposit or the remaining portion thereof, after all outstanding charges have been satisfied.
- 1.11.4 Late Payment Fee – Payment of bills are due monthly by the end of the business day on the due date displayed on the water bill. If a customer refuses or neglects to pay the bill by the due date indicated, late fees will be applied to the current month's outstanding water balance and shall be immediately due and payable.
- 1.11.5 Delinquent Bills – If a customer becomes delinquent—defined as being more than one month past due on water bill charges—the System may, at its discretion and in accordance with the provisions outlined below, disconnect water service to the affected premises or any future premises associated with the delinquency. The System reserves the right to withhold reconnection of service at such premises until all outstanding obligations have been paid in full. Immediate disconnection of service may occur in cases of broken payment arrangements, unauthorized restoration of service, or returned payments.
- 1.11.6 Responsibility for Unauthorized Restoration of Service Usage – In cases where a service is found on unauthorized, the owner will be held responsible. Eubank Water System will back bill tenant(s) who request and qualify for service.
- 1.11.7 Reconnection and Non-Payment Fee – Prior to discontinuing water service for non-payment, the System will include the scheduled disconnection date on the customer's bill for any unpaid service. A reconnection fee will be assessed for each affected account and must be paid in full before service is restored.
- 1.11.8 Restoring Services – To restore water service that has been disconnected due to non-payment, the customer must pay the full outstanding account balance, including all applicable fees, prior to reconnection. Customers must allow up to 24 hours for reconnection services to be completed after payment is received.
- 1.11.9 Returned Check or Electronic Payment Fee – If any check, chargeback, or electronic payment received by the System from a customer is returned unpaid by the issuing bank,

the System will assess a returned payment fee in effect at that time. The customer must immediately pay the full amount of the original payment plus the returned payment fee. Failure to do so may result in discontinuation of water service. Should service be disconnected due to non-payment under this provision, water service will not be restored until all outstanding charges, including the returned payment fee, have been fully satisfied.

- 1.11.10 Fees for Activities and Services Performed by the System – Eubank Water System reserves the right to impose additional charges beyond those specified in the Rate Chart and Customer Fees and Charges to cover the costs of activities and services performed by Eubank Water System, including but not limited to service shut-off and restoration, unauthorized service detection, tampering fees, and towing fees.
- 1.11.11 Existing Service Activation Fee – When water service is activated at an existing location for reasons other than non-payment, the System will charge the customer requesting the activation a service activation fee.
- 1.11.12 Back Billing and Billing Refunds – If the System determines that an account has incurred water usage that was not billed or was underbilled, it may issue a retroactive bill for the period identified. Such back billing shall not exceed one (1) year from the date the customer is notified of the discrepancy. In cases of overbilling, the System may issue a refund or credit for up to one (1) year of overcharges, less any actual charges properly incurred during that period. If accurate billing data is unavailable, the System may estimate the amount to be billed or credited based on the customer's historical usage.
- 1.11.13 Properties with a history of multiple and/or significant unpaid account balances may be designated as "at-risk" by Eubank Water System. For such properties, Eubank Water System reserves the right to require that water service be established in the name of the property owner, as identified by the Property Valuation Administrator.
- 1.11.14 Billing disputes or adjustment requests must be received within 90 days of issue.

1.12 Estimating Consumption

- 1.12.1 Estimated Bill – If a Eubank Water System representative or authorized contractor is unable to obtain a meter reading for any reason, the System will estimate water consumption based on historical usage since the last actual meter reading. The customer will be billed based on this estimated usage, and the estimated bill will be treated as if it were based on an actual meter reading, whether visual or electronic. Eubank Water System will make every reasonable effort to prevent estimated billing for more than two consecutive billing cycles when the cause of the estimation is within the System's responsibility to resolve. If the inability to obtain a meter reading is due to circumstances outside of Eubank Water System's control—but reasonably within the customer's control—the System will attempt to contact the customer, explain the need for access to the meter, and inform them that billing will continue to be estimated until the issue is resolved.

- 1.12.2 Inaccurate Meter – When a meter is found to be inoperative and fails to accurately register water usage, the System may estimate consumption from the date of the last accurate meter reading and issue a bill based on that estimated usage. The bill will be treated by the System as though the meter had been functioning correctly during that period.

2.0 CROSS CONNECTION AND BACKFLOW PREVENTION

2.01 Backflow Prevention, Foreign Supplies, Existing Water Service, and Dual Service Supplies

- 2.01.1 Backflow Prevention – Backflow prevention is required to protect the public water supply from contamination. All costs associated the installation, maintenance, testing and monitoring of the backflow prevention device are the responsibility of the customer.
- 2.01.2 The following are the System-approved backflow prevention assembly requirements:
- RPZ valve assembly (A.S.S.E. 1013); Pressure Vacuum Breaker (PVB) valve assembly (A.S.S.E. 1020); Double Check (DC) valve assembly (A.S.S.E. 1015); Physical air gap of not less than 6 inches or 2 times the feed pipe diameter, whichever is greater.
 - All assemblies must be installed to meet or exceed manufacture’s recommendations.
 - All commercial and industrial water services shall be required to have a Reduced Pressure Zone (RPZ) valve assembly.
 - All irrigation services shall be required to have an RPZ or a PVB valve assembly.
 - Apartment buildings and multi-family structures that are served with one metered service that are three-plex or greater shall be required to have a DC valve assembly.
 - All RPZ or DC valve assemblies installed on the domestic water service line as a main containment device shall be required to have a strainer before the backflow device. The strainer must be FDA approved for potable water.
 - Where a bypass has been installed around a main containment device, a backflow preventer must be installed on the bypass. The bypass backflow device shall be equivalent to the type required on the main service.
 - Any customer that utilizes a booster pump must install an RPZ valve assembly before the pump.
 - All livestock services shall have a DC or RPZ valve assembly as required by the System.
- 2.01.3 Existing Water Service – Commercial customers with existing water service that either poses a potential hazard to the public water supply or is undergoing re-plumbing are required, at their own expense, to install a System-approved backflow prevention device. The need for backflow prevention may also be identified through an on-site inspection conducted by System personnel. If no record of a backflow prevention device is found for a particular premises, the customer may be notified by letter. Upon notification, the customer will be provided with a specified timeframe in which to complete the required installation.
- 2.01.4 Fire Service Backflow Protection – Backflow protection devices will be installed in accordance with the following:
- Any fire protection system shall have a detector check valve installed by the System

at the property line. A DC valve assembly is required to be installed by the contractor on the customer's property.

- b. Any fire protection system that presents a hazard to the public water supply shall be required to have an RPZ valve assembly. This includes a system with:
- A fire pump (requires approval by the engineer or their designee)
 - A chemical fire protection system
 - Any other source of water, i.e., a holding tank
 - Or any condition that presents a health-related risk to the public drinking water supply.

- 2.01.5 Combined Residential and Combined Commercial Domestic/Fire Service – Any private fire sprinkler system that is served by the domestic water piping (typically residential and small commercial use), shall be required to have a DC or RPZ valve assembly installed on the domestic water branch serving the fire sprinkler heads.
- 2.01.6 Foreign Supplies – Whenever a customer uses a well, cistern, or any other auxiliary water source as an emergency backup to the System's water supply, the internal plumbing must be isolated from the System's supply by either a properly installed reduced pressure zone (RPZ) backflow prevention assembly or a physical air gap, in accordance with applicable plumbing codes and System requirements.
- 2.01.7 Dual Services – Where dual service supplies are deemed necessary and approved by the System engineer or their designee, all private service lines connected to the System's public water supply must be protected by a properly installed reduced pressure zone (RPZ) backflow prevention assembly. For the purposes of this policy, a dual service is defined as two or more connections of the same type (e.g., domestic, fire, irrigation) supplying water from the public water system to a single structure.
- 2.01.8 All private containers that store water (including fountains, swimming pools, aquariums, and other water storage; excluding water heaters) must be constructed such that the inlet water supply serving the installation is separated from the System's supply by a RPZ assembly or a physical air gap.
- 2.01.9 Right to Inspect – Eubank Water System reserves the right to inspect all private plumbing associated with water service connections to verify compliance with the requirements of Rule 2.01.2. Inspections may be conducted during normal business hours or at a mutually agreed-upon time coordinated with the customer.
- 2.01.10 Failure to Comply – Failure to comply with any of the cross-connection control requirements outlined in this section may result in water service being discontinued by the System, with prior notice. Service will not be restored until the private service lines have been inspected and approved for compliance.
- 2.01.11 Exceptions – Variances to the requirement set forth under Section 2.0 Cross Connection Control and Backflow Prevention must be approved by the engineer or their designee.

3.0 WATER MAIN EXTENSIONS FOR RETAIL SERVICE AREA

3.01 General Policy for Extensions

- 3.01.1 General – The System will consider extending water mains, upon proper application, to serve an applicant or existing customer(s) within its retail service area, provided that, in the sole judgment of the System, the proposed extension is feasible, practical, consistent with sound operating practices, and does not compromise the adequacy, quality, pressure, or quantity of service to existing customers, nor adversely impact the financial or operational integrity of the System. All main extensions must comply with these Service Rules and Regulations and must receive express approval from the System’s engineer or their designee, as well as the Division of Water. Extensions that meet these requirements may be approved where the total contract cost does not exceed the current contract authorization level delegated to System staff.
- 3.01.2 Extension Approval – No application for a water main extension shall be considered binding on the System until it has been formally approved by the Division of Water, is in full compliance with these Service Rules and Regulations, and has been signed by the System engineer or their designee. Any deposit submitted with an application shall not be construed as acceptance of the application. The System expressly reserves the right to refund such deposit at any time prior to approval, less any expenses incurred by the System in connection with the application, as outlined herein.
- 3.01.3 Compliance with Applicable Rules and Regulations; Contract Required – No application for a water main extension shall be approved by the System until the applicant has entered into a formal contract with the System and has provided satisfactory evidence of full compliance with all applicable laws, rules, and regulations. This includes submitting an approved plat of any proposed subdivisions, along with construction plans and any related sanitary and/or storm sewer drawings.
- 3.01.4 “Tap” Defined – For the purposes of Section 3.0, a tap is defined as a separately metered and billed service connection. An extension of the water main by the System or a third party shall not be considered as a tap.
- 3.01.5 Ownership / Control – Upon completion and approval of a main extension, the extension shall become the sole property of the System and will be under its exclusive control and management. The System reserves the right to make additional extensions or connections to the main for its own use or for other applicants who make proper application, without requiring consent or providing compensation to the original applicant—except where otherwise specified by contract.
- 3.01.6 Rights-of-Way and Easements – No water main extension will be approved until the streets, roadways, or public easements where the mains are to be installed are shown on a final subdivision plat intended for public dedication or legally dedicated to public use in accordance with applicable laws and regulations. Alternatively, easements must be

granted or obtained for the System to install public water facilities. If the subdivision plat is later altered, the System reserves the right to recover any resulting costs or damages from the developer and to require the developer, at their sole expense, to provide any additional easements necessary for current or future main extensions.

3.01.7 Street Grade Restriction – The System reserves the right to refuse installation or acceptance of a water line unless the final street grade has been established in accordance with applicable government regulations. Should the street grade change after the water main is constructed, Eubank Water System reserves the right to reject acceptance of the water main.

3.01.8 Size of Water Main – Water mains shall be sized to meet the water flow requirements established by the Division of Water, as well as the operational needs of the public water supply system.

4.0 TAPPING FEES

4.01 Tapping Fee Policy

Tapping fees will be collected and retained by the System from customers applying for water service to properties adjacent to pipelines installed either by the System at its expense or by others, as detailed in Section 3.0 of these Service Rules and Regulations.