# Business Continuity, Resiliency Planning & Physical Security

- Scenario Planning For a "Bad Day"
- 3 "R's" Recognize, Respond, Recover
- Situational Awareness & Preparation
- Business Interruption Plan & Emergency Response
- Revenue at Risk per Hour is Critical
- Terror Threat and Preparedness
- Global Security Monitoring
- Security Cost Optimization

Flexibility is Imperative in a Crisis

# Information Management & Privacy

- Information Privacy & Retention Program
- Client Personal Information Theft Protection
- Effective Statement of Policies & Operational Practices & Procedures
- Vendor Records Storage & Destruction
- Uniform Data Storage Processes
- Legal Interpretation & Oversight

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Integrated Risk Management Solutions, LLC

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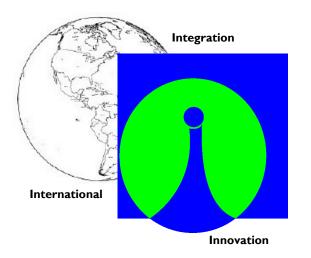
Jim Blair is a recognized Risk Management leader and Global Chief Risk/Compliance Officer delivering more than \$200 million in corporate gains at three Fortune 500 companies. Companies have gained millions of dollars in cash flow through prevention-centric risk management under the leadership of Jim and the *Integrated Risk Management Solution*.

Through specialized analytics, governance, and prevention practices, Jim focuses corporate leaders and board directors on the real cost of risk, anticipating the unexpected, aligning corporate cultures and proactively managing enterprise risks. He guides the development of governance structures that transcend company organizations, utilizing refined facilitation skills, establishing a "prevention-centric" business focus, deploying risk planning/ strategy assessments and change management.

Integrated Risk Management Solutions, LLC delivers an innovative, industry-leading product based on a proactive, financially motivated and holistic approach to risk management - stressing governance, loss control and prevention. This prevention-centric model changes worker behavior to promote "attention to risk" in every business activity, resulting in direct economic gain. The model creates lasting synergy across corporate silos and the supply/service chain by integrating the leadership of risk. The result is reduced costs, improved performance and significant found revenue.

### Manage your Risks Well!

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### INTEGRATED RISK MANAGEMENT SOLUTIONS, LLC

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### Managing Risk = Cash Flow



#### **Enterprise Risk Assessment**

- Executive C-Level Assessments & Planning
- "<u>Five Smart People in a Room™</u>" Technique -Prioritizes "Material" Risks & Preparedness
- Risks include:
  - -Geological -Geopolitical -Cultural -Climactic
  - -Ethical -Educational -Employment -Currency
  - -Finance -Leadership -Technology Partner
  - $\hbox{-Regulatory/Legal --Global Supply/Svc. Chain}$
- -Cyber Threat
- Board Reporting and Engagement

### **Information Systems Security**

- Global Information Security Policy & Practice
- Client Personal Information ("CPI") Protection
- Cyber Breach Scenario Planning
- International Cyber-Security Strategy
- Supply/Service Chain Expectations
- Acceptable Use Email, BYOD, IoT, Systems
- Predictive Monitoring, Forensic Analysis, Investigations

#### **Compliance Risk**

- Regulatory Risk SOX, Dodd-Frank, FACTA, Red Flags Rule, Emerging Rule Making
- Operational/Financial "Controls" Programs
- Compliance, Education, Performance
- Governance Processes Dispute Resolution

#### **Risk Governance**

- "<u>The Risk Management Executive Council"</u> C-Level Governance Committee
- Establishes Culture of Risk Awareness
- Prioritizes Policies, Procedures, Budget \*,
   Administration, Assurance (Performance)
- Holistic Approach to Information Flow & Response to Emerging Risks
- Multi-Discipline Approach to Risk Resolution, Prevention Strategies & Risk Transfer
- Issue Resolution & Ethics Oversight
- Serves as <u>Crisis Response Executive Team</u>
- Metric Dashboard & Follow-up
- \* 7 10% of Revenue Spent on Risk Functions \*

#### **Risk Finance and Claims**

- Claims Cost Control
- Accident Prevention, Medical Care Network, 100% Early Return to Work
- Alternative Risk Transfer Options:
  - Captive Insurance Alternatives Profitable
  - Internal Financing Customized Bonds
  - Integrated Multi-Line Solutions
- Claims Reporting Process:
  - Cost Assessment -Administration Effectiveness
  - Measurable Performance -Online Web Tools
- Liability D&O E&O Crime Info. Security
  - Construction Warranty Bus. Interruption

#### "The Cost of Risk is Everyone's Business"

#### **Ethics and Conduct**

Employee Behavior "No. I Risk"

- Corporate Integrity Standards
- Global Compliance Plan
- Employee Education eLearning
- Employee Reporting Hotline Sarbanes & Dodd-Frank Compliant

# Integrated Health/Wellness & Absence Management

- Management of <u>All</u> Health Related Claims and Employee Absence via
  - \*7X24 Wellness Program\*
- Coordination of Claims, Causes, Remediation Plans & Health Initiatives
- Integrated Administration of FMLA, W/C, Absence, PTO, Disability & Health Claims

# Revenue Assurance & Fraud Prevention Increases Cash Flow

- Revenue Assurance & Operations Due-Diligence; Re-engineering & M&A
- "No Fraud" Education & Assurance
- Monitoring Management & Technology
- Cyber-Threat & Identity Theft Prevention
- Results Benchmarking
- Business Differentiator Client Retention
- Three Part Solution:
  - \* People \* Processes \* Platform \*