

Coronavirus (COVID-19) Infection Prevention & Control Policy

For

Platinum Beauty Cheshire

All of us have been affected by the coronavirus (COVID-19) pandemic. Since the outbreak we have been planning our safe return and have set this out in a policy.

We have missed being able to offer you the treatments that we know you love, and we are looking forward to seeing you again as soon as possible.

Our priority is to keep you as safe as possible, and prior to re-opening the salon we have implemented a number of changes which we would like to make you aware of. During the time the salon has been shut, we have completed the Coronavirus (COVID-19) Infection Prevention and Control course which is accredited by the Guild of Professional Beauty Therapists Ltd, the UK trade body for our industry. We have since made a number of changes in the way that we operate that you will notice when you next visit.

Booking Appointments

If any of our staff feel ill or have symptoms of COVID-19, they will self-isolate immediately and not come into the salon. This may mean that we have to cancel your appointment at short notice. We appreciate that this may be inconvenient but it is done entirely for your own safety. If your appointment is cancelled you will be able to re-book again or ask for a full refund / voucher.

If you or any of the people you live with feel ill or display any symptoms of COVID-19 – please advise us as soon as possible and **DO NOT COME TO THE SALON FOR YOUR APPOINTMENT.**

Visiting the Salon

For your safety and to maintain social distancing, we ask that you attend your appointments as close to the appointment time as possible. Please do not turn up early for appointments as this may mean that you come into contact with other clients who are just leaving.

We have increased the frequency of cleaning in the salon including making sure that common surfaces, toilets door handles etc. are wiped clean using disinfectant products between each client.

As always, all tools and equipment will be disinfected or sterilised in line with the specific manufacturers' instructions for your safety.

Wherever possible we will utilise environmentally, friendly, single use items during a treatment that will be disposed of safely after use in order to protect you from cross infection.

You will have access to soap and hot water to wash your hands with as soon as you enter the salon and we will also have hand sanitiser available for you to use when you come into the salon.

We will understand and not be offended if you wish to wear a facemask or wear disposable gloves when you visit the salon and during your treatment if this is appropriate. We will actually have this equipment available for you to use during your visit.

Please don't be surprised or upset if we use personal protective equipment (PPE) during your visit and during your treatment. This may include disposable gloves, facemasks, aprons, visors and screens where appropriate.

We can confirm that the laundering of salon towels and uniforms is a priority we can assure you that all salon laundry is washed at 60 degrees C

All disposable items are bagged and safely removed from the treatment area between every day.

Our treatments

We have carried out a risk assessment on all treatments and we have decided that the following treatments cannot be provided until further notice:

Little Platinum princesses file and polish.

Facials

All packages which include more than one person.

We will keep this list under constant review.

During your treatment

We understand the importance of hand hygiene and we will ensure that we wash our hands in according with NHS recommendations before the start of your treatment.

We will try to make your treatment as safe, comfortable and enjoyable as possible. If you have any concerns about your treatments please let us know and we will do what we can to satisfy you.

After the treatment

In order to avoid handling of cash, we would prefer if you could pay for your treatment by card or in advance using bank transfer.

All of these procedures have been implemented for your safety and ours. We will continue to take advice from the Government and the NHS regarding safe practice and will amend them as necessary.

Thank you for your understanding.

Liz Segrott and Gemma Whittingham
Platinum Beauty Cheshire

18th June 2020