



TEMPLATE LANGUAGE FOR TERMS OF SERVICE AND OTHER STANDARD CONTRACTS

Below is template language for your Terms of Service, Master Services Agreements, Consulting Agreements, and other legal contracts. These options promote efficient and affordable resolution through virtual mediation using [Dyspute.ai](https://app.dyspute.ai) before going to court or arbitration.

Instructions:

1. **Select Your Path:** Choose your preferred dispute resolution path, Mediation + Arbitration (Path 1) or Mediation + Court (Path 2).
2. **Placement:** Place the selected language into your contract by adding a new Dispute Resolution provision or replacing an existing dispute resolution provision.
3. **Customization:** Remember to customize all **[bracketed and highlighted]** fields and to align the language below with any defined terms already in your contract.

Path 1: Mediation + Arbitration

Dispute Resolution. Before filing for arbitration, you and the Company agree to resolve any dispute through virtual mediation using the Dyspute.ai platform (<https://app.dyspute.ai/>), and to try in good faith to resolve such dispute. The party bringing the dispute will initiate the mediation. If the dispute is not fully resolved through mediation, any unresolved claims must be exclusively and finally resolved by binding arbitration through the New Era ADR Platform (<https://app.neweraadr.com/>) in accordance with its rules and procedures for Virtual Expedited Arbitrations then in effect. **[The Company will cover all administrative costs or The parties will split all administrative costs]** of both the Dyspute.ai mediation and the New Era ADR arbitration equally, unless otherwise required by law. Each party will be responsible for their own legal fees. The prevailing party in arbitration may be entitled to receive reimbursement of its reasonable expenses (including reasonable attorneys' fees) incurred in connection therewith, at the neutral's discretion. Judgment on the arbitration award may be entered in any court having jurisdiction.

Path 2: Mediation + Court

Dispute Resolution. Before initiating formal legal action, you and the Company agree to resolve any dispute through virtual mediation using the Dyspute.ai platform (<https://app.dyspute.ai/>), and to try in good faith to resolve such dispute. The party bringing the dispute will initiate the mediation. **[The Company will cover the costs or The parties will split the costs]** of using Dyspute.ai equally, unless otherwise required by law. Each party will be responsible for their own legal fees. If the dispute is not fully resolved through mediation, any unresolved claims must be exclusively brought in the federal or state courts located in **[County, State]**. Each party irrevocably submits to the exclusive jurisdiction of these courts.