

# Why You Should Send a Demand Letter Before Suing—And What Happens If You Don't Get a Response

When someone wrongs you—whether they broke a contract, refused to pay what they owed you, or did something else that caused you harm—your first instinct might be to sue. But before jumping into a lawsuit, there's a less-aggressive (and often more-effective) first step that many people overlook: sending a **demand letter**.

#### What Is a Demand Letter?

A legal demand letter (sometimes called a *cease-and-desist* letter) is a formal letter that explains:

- What happened
- Why you believe the other person or business is responsible
- What you want them to do (e.g., stop the behavior, pay a certain amount, or fix the problem)
- What might happen if they don't respond (such as legal action)

It's not a lawsuit and can actually help you avoid one.

#### What Makes a Good Demand Letter?

- Clear Facts: Explain what happened in simple terms and let the other side know about any supporting documentation (pictures, texts, emails, etc.) that you have
- **Legal Reasoning**: If you can, mention any laws, contracts, or rights that were violated (a lawyer can help with this if necessary)
- **Specific Demand**: Say exactly what you want (e.g., \$5,000 by a certain date, or for them to stop doing something)
- **Deadline**: Give them a reasonable time to respond (10–14 days is common)
- Next Steps: Make it clear that you may take further legal action if they don't respond or refuse to resolve the issue

## Why Send a Demand Letter Before Bringing an Actual Lawsuit?

## 1. It Shows You Tried to Handle Things Reasonably

Courts often like to see that you tried to work things out before filing a lawsuit. A well-written letter can show you acted in good faith to try to resolve the issue before rushing to court.



It also can help you clearly state what the other party did wrong, how it harmed you, and what you want done to fix it. And, if you do end up in court, the letter can sometimes become part of your evidence to prove your case.

## 2. It Can Save You Time and Money

Lawsuits are expensive and can drag on for months or even years. A demand letter might:

- Prompt the other side to settle or fix the issue quickly
- Help both sides understand the problem and focus only on the key issues
- Reduce how much time (and money) you spend in court later

## 3. It Can Give You Legal Leverage

Sending a demand letter sends a clear message: you're serious about enforcing your rights.

And in some cases, like intellectual property or defamation, giving someone notice before suing may be helpful or even required if you want to seek certain types of remedies in court.

## 4. It Can Stop Harmful Behavior Immediately

If the other party doesn't realize they're breaking the law or hurting you, a demand letter may be enough to make them stop. This is common in cases involving:

- Harassment
- Libel or defamation
- Misuse of your creative work or brand
- Activities creating a nuisance, like frequent loud noises from neighbors

## 5. It May Lead to a Settlement

A strong letter can pressure the other party to resolve the dispute because people often want to avoid the risk, time, and cost of going to court. This can sometimes lead to a quick resolution or payment.

## 6. You Don't Necessarily Need a Lawyer

You can create a compelling demand letter without a lawyer, through a platform like <u>Dyspute.ai</u>, and escalate to a lawyer later on, if needed.



# What Happens If the Other Side Ignores Your Letter?

If the person or business doesn't respond—or responds in bad faith—you still benefit from having sent the letter.

#### 1. You've Given Fair Warning

If you sue, you can show the court that you gave the other side a chance to avoid legal action. This can make you look reasonable—and them uncooperative—when you present your case to the judge or jury.

#### 2. Their Silence Can Be Used as Evidence

Ignoring a demand letter can hurt the other side later. Judges and juries often notice when someone refuses to engage or explain their side of the story.

## 3. You're One Step Closer to Court

If you decide to sue, you already have a paper trail. You've shown that you:

- Clearly stated the problem
- Tried to resolve it
- Got no reasonable response
- Escalated because of their non-response

This helps your case. But you need to be prepared to follow through and escalate to the next step in the dispute resolution process.

## Bonus Tip: Get Help If You Need It

Even if you start by handling things yourself, a **lawyer** often can help you with your dispute and offer valuable advice or an escalation point if the other party doesn't respond.