

## RETRAIN YOUR BRAIN

OUR BUSINESS WANTS TO HELP GREENWICH REDUCE WASTE AND PROTECT OUR ENVIRONMENT AND WE NEED YOUR HELP.

## **Bagging Staff, please:**

- 1 First ask your customer: "Did you bring your own bag?"
- 2 If the answer is yes, then: Thank the customer.
- If the answer is: "Ooops, I forgot them in the car."
- Then reply (if time permits):

  "I would be happy to wait for you to get them from your car."
- If the answer is no, then ask: "Do you need a bag?"
- 6 If answer if yes, then ask: "Would you like a paper bag or to purchase a reusable bag?"





