

## Sunkissed Hair Plus Salon Policy

Nonrefundable, nontransferable deposit of \$25-50 required for all new clients. Deposit goes towards total for first appointment.

\$50 deposit for all services where hair is provided. Deposit goes towards total for service.

I recommend that you reference pictures as ideas to achieve desired look instead of requesting exactly what is in the picture.

Hair needs to be free of twists/braids and thoroughly combed/detangled prior to appointment or a takeout fee will be applied. DETANGLING IS A SERVICE. Please book "Extension Takeout/Detangling" if you require detangling service. If you do not book this service and your hair requires extensive detangling that may interfere with other appointments, you may be asked to reschedule and pay \$30 fee.

Please be on time. If you are going to be late, please call or text (preferred) with an estimated arrival time. Tardiness greater than 15-20 mins may be subject to reschedule and a \$30 fee.

Please do not bring additional guests. Children are not allowed unless previously discussed. Minimal food or drink.

Please provide at least 24 hours notice if you need to cancel or reschedule your appointment. Same day cancellation for services under \$100 is \$30. For services over \$100, same day cancellation fee ranges from \$50 to half the cost of the service.

A confirmation email and text is sent out at time of booking. If you do not receive a confirmation email or text, there is a chance that your appointment did not book so please check your messages. Expect an additional text update 3 days before your appointment. Please respond to the message to confirm your appointment.