

# **Tiger Badminton Training Center**

## **Reservation and Court Use Policy Effective May 1, 2025**

**Dear Customers,**

**Beginning May 1, 2025, the following policies will apply to all court reservations and gameplay. Please read carefully and follow all rules to ensure a safe and enjoyable environment for everyone.**

### **1. Group Organization and Safety**

- All players must arrive as a group and remain together during gameplay.**

### **2. Court Usage Time by Group Size**

<b># of Players</b>	<b>Time Allowed</b>
<b>2</b>	<b>45 minutes</b>
<b>3</b>	<b>60 minutes</b>
<b>4</b>	<b>90 minutes</b>
<b>5</b>	<b>1 hour 45 minutes</b>
<b>6</b>	<b>2 hours</b>
<b>7</b>	<b>2.5 hours</b>
<b>8</b>	<b>3 hours</b>
<b>9</b>	<b>3 hours 15 minutes</b>
<b>10</b>	<b>3.5 hours</b>
<b>11</b>	<b>3 hours 45 minutes</b>

**12            4 hours**

- **For groups with more than 12 players, court time will be determined upon discussion with management.**

### **3. Punctuality and Court Access**

- **Please arrive and leave on time.**
- **Do not use courts you did not book.**
- **Do not play on another group's court without management approval.**
  - **If fewer players show up than the number originally reserved and we are not informed in advance, we will charge the full fee for each absent player. If more players arrive than initially reserved, we will do our best to arrange additional court time; however, this is not guaranteed.**
  - **If an extra player from your group wishes to join, they will be required to pay the full entry fee, regardless of the remaining playtime.**

### **4. Conduct and Enforcement**

- **All participants must follow staff instructions and comply with facility rules.**
- **Staff have the authority to ask those violating rules or disturbing others to leave without refund.**
- **The staff reserves the right to adjust the number of players on each court based on court conditions.**

**This may include transferring players from overcrowded courts to those with fewer players or grouping players of similar skill levels together.**

**All players are expected to cooperate with these arrangements to ensure fair and smooth gameplay for everyone.**

## **5. Reservation & Payment**

- To reserve a court, text 646-577-3351.**
- Full payment is required to confirm your booking.**
- Send payment via Zelle to: 646-577-3351 (Tiger Badminton Center).**

## **6. Cancellation Policy**

- Cancellations must be made via text at least 24 hours in advance.**

## **7. Entry Fee & Membership**

- Entry fee: \$20 per person.**
- Members should use their membership card or 10-session pass.**

**Thank you for your cooperation and support. We look forward to providing you with a safe and enjoyable environment!**

**Tiger Badminton Training Center**