

Website Copy:

"HOPP Info Box"

COVID-19 Mortgage Wellness Check – Act Today

Help is available through the NYS Office of the Attorney General's Homeowner Protection Program (HOPP) at no cost to you.

If you are a NYS homeowner struggling to make payments, or in a forbearance agreement with your servicer, know your options. You may qualify for new local or federal assistance. Beware of scams and of companies asking for payment to help with your mortgage. Before you give up your home, have your mortgage checked by a qualified NYS professional for free.

Call the NYS HOPP Toll-Free Hotline at 1-855-HOME-456 (1-855-466-3456) or go to HomeownerHelpNY.org to get connected with a non-profit in your area.



Newsletter Copy:

COVID-19 Mortgage Wellness Check – Free Help is Available for NYS Homeowners – Don't Delay

Now is the time to get your mortgage checked at no cost to see what options are available. A record number of homeowners in New York State have fallen behind on their payments during the COVID-19 crisis. Many homeowners are in temporary forbearance agreements with their servicers. Others who have missed payments may have direct agreements with their lenders or just be behind in payments. State and federally imposed foreclosure moratoria will end for many homeowners in June. These and other types of forbearance and deferral plans are only temporary solutions.

The NYS Office of Attorney General Leticia James has been funding non-profit housing counseling and legal services programs to provide services to homeowners in every county of the state since 2012 under its Homeowner Protection Program (HOPP). These services are provided to homeowners at no cost and generally regardless of a homeowner's income.

HOPP agencies are specially trained to know the various programs and to work individually with homeowners and their mortgage servicers to get back on track. New local, state, and federal relief may be available to provide cash assistance to homeowners. Be wary of scammers asking you to pay for help. New York State provides these services at no cost through the HOPP network. The goal is to keep New York State homeowners in their homes. Services are also available for transition and non-retention options if homeownership is no longer affordable. Whatever your situation, homeowners have a right to remain in their homes throughout the foreclosure process.

Call the NYS HOPP Toll-Free Hotline at 1-855-HOME-456 (1-855-466-3456) or go to HomeownerHelpNY.org to get connected with a non-profit housing counseling or legal services program in your area.



Sample Facebook Posts:

For FB posts, make sure the homeownerhelpny.org link generates a preview:

1. If you're a homeowner struggling to make mortgage payments, it's critical to ask for help NOW. Call the NYS HOPP Toll-Free Hotline at 1-855-HOME-456 (1-855-466-3456) or go to HomeownerHelpNY.org to get connected with a non-profit housing counseling or legal services program in your area.
2. HOMEOWNERS — time is of the essence. Various state and federal moratoriums will end in May and June. Protect yourself and keep your home by contacting NYS HOPP Toll-Free Hotline at 1-855-HOME-456 (1-855-466-3456) or go to HomeownerHelpNY.org. We will get you connected with a housing counseling or legal services program in your area for FREE.
3. The NYS Office of the Attorney General's Homeowner Protection Program (HOPP) has helped over 120,000 homeowners statewide in mortgage foreclosure, tax foreclosure, and with deed theft and other scams. Whatever your situation, you have a right to remain in your home through the foreclosure process. Contact the NYS HOPP Toll-Free Hotline at 1-855-HOME-456 (1-855-466-3456) or go to HomeownerHelpNY.org. Assistance is free of charge to all homeowners.



Sample Twitter Posts:

1. If you're struggling to make mortgage payments, help is available at no cost thanks to funding from the @NewYorkStateAG through the Homeowner Protection Program (HOPP). Don't delay — call NYS HOPP at 1-855-HOME-456 or go to HomeownerHelpNY.org
2. HOMEOWNERS — if you're struggling or in forbearance with your mortgage, help is here. [@NewYorkStateAG @empirejustice @cnycn] can connect you with NO-COST housing counseling and legal services to help you keep your home. Call the NYS HOPP Toll-Free Hotline at 1-855-HOME-456 or go to HomeownerHelpNY.org
3. CALLING ALL HOMEOWNERS — with foreclosure moratoriums running out in May and June, now is the time to seek help. @NewYorkStateAG runs the Homeowner Protection Program (HOPP), funding housing counseling and legal services to help homeowners at NO COST to you. Call 1-855-HOME-456 or go to HomeownerHelpNY.org for info.

4. We've teamed up with [[@cnycn](#) [@empirejustice](#) [@NewYorkStateAG](#)] to keep New York State homeowners in their homes. Through the Homeowner Protection Program (HOPP), connect w/ NO-COST counseling & legal services in every county of NYS. Learn more at HomeownerHelpNY.org
5. Thanks to [@NewYorkStateAG](#), NYS homeowners struggling to make their mortgage payments due to the pandemic can get assistance. If you're a homeowner in need, now is the time to act. Call NYS HOPP at 1-855-HOME-456 or go to HomeownerHelpNY.org
6. If you're behind in mortgage payments, BEWARE of scams. Get your mortgage checked by a New York State professional through the NYS Attorney General's Homeowner Protection Program (HOPP). Call NYS HOPP at 1-855-HOME-456 or go to HomeownerHelpNY.org



- Galvan Housing Resources of Columbia County
- Franklin County Community Housing Council
- Friends of the North Country
- Housing Assistance Program of Essex
- Legal Aid Society of Northeastern New York
- The Legal Project
- Troy Rehabilitation and Improvement Program (TRIP)
- United Tenants of Albany

Southern Tier

- ACCORD Corporation
- Arbor Housing and Development (Steuben Church People Against Poverty)
- Catholic Charities of Chemung and Schuyler
- CCCS of Rochester
- Chautauqua Opportunities, Inc.
- Empire Justice Center
- Keuka Housing Council
- Legal Aid Society of Rochester
- Legal Assistance of Western NY
- The Housing Council at Pathstone
- Volunteer Legal Services Project

Western New York

- Belmont Housing Resources
- Buffalo Urban League
- Center for Elder Law & Justice, Inc.
- CCCS of Buffalo
- Legal Aid Bureau of Buffalo
- West Side Neighborhood Housing Services
- Western New York Law Center

Key

- *Housing Counseling agency*
- *Legal Services organization*
- + *Provides housing counseling and legal services*