

Twig ... Of Bent Tree

MAY 2024

POOL HOURS: 8AM—7PM

benttree33777@gmail.com

YOUR HOA BOARD MEMBERS

Cindy Perry	April Murphy
Shawn James	John Porath
Alex Parent	Debbie Behnke

MANAGEMENT TRANSITION

We are working diligently to try and make sure we get everything right as we move forward with the transfer of companies. As many of you are aware Resource was not working for the HOA in an acceptable manner and they left us with no way to pay dues online as of December 2023, with no date on when it would be corrected. Once we have the ledgers loaded, we will send you a statement to confirm your current balance and your special assessment status. If you find any discrepancies please email the HOA or call Prestige at 866-863-1166. Jennifer Geiger at Prestige Property Management is a wonderful lady and has stepped up to help us and since we started she has been answering a lot of our member's angry calls. I ask you to please bear with us and treat her with respect. She is making things better and it is not her fault, it's the previous company.

We did get the new Truist account opened and funded. This enabled us to continue to pay bills and keep things running. In addition, we have ordered a new set of coupon books and they should arrive in the next few days. You can go directly to: <https://www.truist.com/commercial-corporate-institutional/industry-expertise/association-services/hoa-payments>

You will need the account number and serial number from your coupon to setup your online account. Once done you can pay directly to the bank, setup automatic payment, mail a check, or even take a check, money order or cash to a local branch to make your payment.

Finally, the board has not charged any late fees since January. We will continue to waive them through June of 2024, to give everyone a chance to catch up.

BOARD MEMBERS

There are several members of the board that are moving and/or need to resign. Shawn James is moving to Kentucky in the next couple of months. John Porath is stepping down to help his elderly father and health reasons. And unfortunately, Cindy Perry is moving to be closer to her elderly mother and help her daughter. This means there will only be three active members of the board in a few months. We implore you to join the board and help your community maintain our neighborhood.

We have done all we can to get this HOA in a great place and need to hand some of this off to some folks that can maintain the email, continue the Twig and website, and management of the community.

ARCHITECTURAL CONTROL

The walk through has been completed. If you received a letter please make the corrections or contact us if you need an extension.

We will be back to follow up in late May or early June. Thank you for your attention to the requests and please email any questions to us. We will respond!!

COMMUNITY WEBSITE

If you haven't heard, Bent Tree has a new website that is now live. The website will have the most recent Twig, monthly meeting information, forms & documents, property management company information, and frequently asked questions. The address for the website is:

<https://benttreehoa.com>

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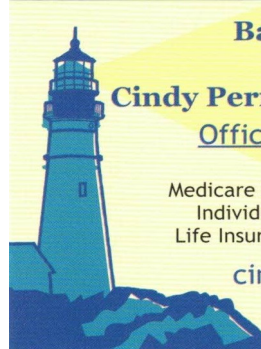


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The Bent Tree HOA board does not endorse any company. However, we thank these fine businesses for supporting our community. HOA Board—Bent Tree Homeowners Association.