

Call **811** before you dig

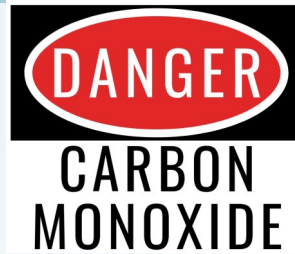
One Phone call starts the process: One easy phone call to 811 starts the process to get your under-ground utility lines marked for free. When you call 811 you will be routed to the Tennessee 811 call center. Tennessee 811 agents will ask you for the location of your digging job and create a ticket which will be sent to affected utility companies. Then we will send a locator to your dig site to mark the under-ground lines within 3 days. Once marks have been put down you will know the approximate location of your utility lines and can dig safely, because knowing what's below protects you and your family.

The call: As any professional will tell you, smart dig-ging always means calling 811 before every job. Homeowners often make risky assumptions about whether or not they should get their utilities marked, but every digging job requires a call even small projects like planting trees and shrubs or installing a mailbox. Knowing when to call is half the battle. When you call before you dig, you'll prevent unintended consequences such as injury to you or your family, damage to your property, utility service outages to the entire neighborhood, and potential fines and repair costs. After all do you really want to be the person who knocks out the neighborhood's gas service during the middle of winter?

The wait: What happens next? Well, since your call was routed to the call center, locate crews from different utility companies have found out exactly where you are planning to dig and are on their way to mark where those hidden underground utility lines are under your lawn and property. Most locate crews will arrive within a few days but they have up to 3 days. Once marks have been put out or a clear no conflict has been given, you may begin your project. The process is easy, free, and it can save you money in the event of hitting a utility.



**Know what's below.
Call before you dig.**



Carbon monoxide is a colorless, odor-less gas that can result as a byproduct of incomplete burning of natural gas or other fossil fuels. Below are ways to protect yourself from carbon monoxide.

- * Make sure you have a carbon monoxide detector.
- * Make sure all gas appliances are installed correctly and checked annually.
- * Have chimneys checked every year for obstructions.
- * Don't use outdoor appliances or equipment indoors for space heating or cooking.

What to do if you suspect carbon monoxide is present in your home.

- Immediately turn off and stop using the suspected gas appliance.
- Seek medical attention if anyone in the home experiences possible carbon monoxide poisoning symptoms.
- Contact a licensed heating contractor or plumber immediately to have the appliance inspected.
- Don't use the suspected appliance until it has been inspected, serviced, and determined to be safe by a licensed heating contractor.

Natural Gas

Clean, Green, & Unseen

Natural Gas Public Awareness



SUD
SELMER UTILITY DIVISION
(731)645-7928

General Public

Natural Gas: Things you need to know

Natural Gas is Safe

Natural gas is a safe, reliable and affordable energy choice, but it should be handled properly and with care. This is why it's important for you to be educated about the properties of natural gas and of the potential hazards if natural gas is released through damaged or leaking pipelines:

Properties of Natural Gas

- **Natural gas is Colorless.**
- **Natural gas is Odorless.**

For safety purposes, a compound called mercaptan is added to natural gas to give it the rotten egg smell to make it easily recognizable.

- **Natural gas is Nontoxic.**

Natural gas is not toxic, however it will displace oxygen. In a confined environment natural gas could significantly reduce the amount of oxygen in the air and create a dangerous environment.

- **Natural gas is Flammable.**

Natural gas will ignite with the proper mixture of air and an ignition source.

How to Recognize a Natural Gas Leak

A natural gas leak can impact you, even if you don't have natural gas service at your home or business. It's possible for natural gas to migrate into neighboring buildings, including those without natural gas service. Natural gas leaks can be handled quickly and easily if you know what to look for and what to do if you find one. Here's how you can identify a natural gas leak:



If you suspect a Natural Gas Leak!

Leave the area immediately!

After leaving the area, call the **Selmer Utility Division @ (731)645-7928 or call 911.**

Call from a neighbor's house or from Another location far from the smell of natural gas.

* **DO NOT** use anything electrical that may create a spark: this includes cell phones.

* **DO NOT** operate any light switches.

* **DO NOT** light a match.

* **DO NOT** attempt to locate the source of a leak

* **DO NOT** attempt to stop a leak

* **DO NOT** return to the area until Selmer Utility Division or the emergency services have declared the area safe.

* **DO NOT** attempt to operate pipeline valves yourself. You may inadvertently cause more danger or additional damage.

* **DO NOT** attempt to extinguish a natural gas fire.

Selmer Utility Division

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 SelmerUtilityDivision