BILH Community Connect

Beth Israel Lahey Health

Our Epic EHR Vision & Strategic Goals

Provides **an unsurpassed level of coordinated information and resources** in all care settings.

Providers have access to the most up-to-date patient information, helping enable the highest levels of care and safety while also minimizing the potential need for unnecessary procedures or testing.

Fully integrated clinical and administrative data available to better understand and manage quality and efficiency in all areas.

Evidence based practices consistently delivered through advanced clinical decision support capabilities at the point of care, enhancing our ability to manage all patient care, including chronic disease and other targeted populations

Care team collaboration and patient engagement greatly improved through the delivery of secure communication channels that will result in greater wellness for our communities

Beth Israel Lahey Health
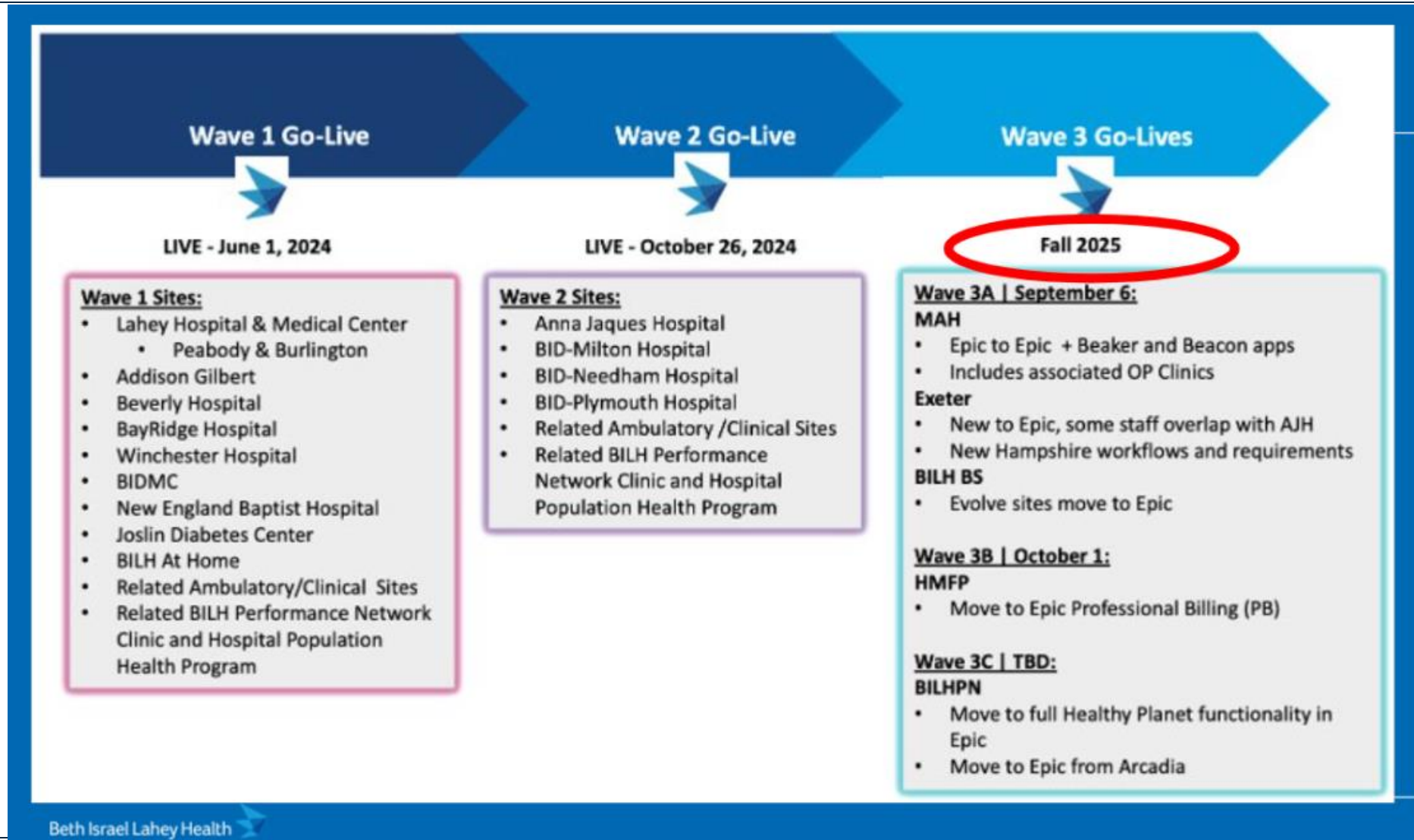
COMMUNITY CONNECT

Vision

The well-being of our community, including patients, their families, and colleagues, will be optimized through the use of a shared electronic health record platform that enables collaboration, knowledge-driven care, continuous innovation, and care coordination.

Go-Live Timeline

Beth Israel Lahey Health

Wave 1 Go-Live
LIVE - June 1, 2024

Wave 1 Sites:
- Lahey Hospital & Medical Center
  - Peabody & Burlington
- Addison Gilbert
- Beverly Hospital
- BayRidge Hospital
- Winchester Hospital
- BIDMC
- New England Baptist Hospital
- Joslin Diabetes Center
- BILH At Home
- Related Ambulatory/Clinical Sites
- Related BILH Performance Network Clinic and Hospital Population Health Program

Wave 2 Go-Live
LIVE - October 26, 2024

Wave 2 Sites:
- Anna Jaques Hospital
- BID-Milton Hospital
- BID-Needham Hospital
- BID-Plymouth Hospital
- Related Ambulatory /Clinical Sites
- Related BILH Performance Network Clinic and Hospital Population Health Program

Wave 3 Go-Lives
Fall 2025

Wave 3A | September 6:
MAH
- Epic to Epic + Beaker and Beacon apps
- Includes associated OP Clinics

Exeter
- New to Epic, some staff overlap with AJH
- New Hampshire workflows and requirements

BILH BS
- Evolve sites move to Epic

Wave 3B | October 1:
HMFP
- Move to Epic Professional Billing (PB)

Wave 3C | TBD:
BILHPN
- Move to full Healthy Planet functionality in Epic
- Move to Epic from Arcadia

EpicCare Link vs. Community Connect

EpicCare Link

➢ Web based tool for community trading partners to support shared care

➢ Patient access is based on documented relationships (referring provider, ordering provider, PCP, member of care team, etc.)

➢ Users need to be provisioned and signed in as themselves

➢ Provides more capability than view only access (orders, referrals, messaging, etc.)

Community Connect

✓ Community Connect provides independent providers and healthcare organizations with a unified and integrated patient record to support patient care, while leveraging the shared resources and expertise of an experienced Epic organization, BILH.

✓ With the Community Connect program, private physician groups can pay BILH to install Epic in their clinics for full use of the Epic system for their inpatients and ambulatory appointments. All staff within the clinic are granted full access to the system, and all scheduling, clinical, and procedural work is done within Epic. Billing for private clinics stays separate from BILH.

Community Connect – Epic for private clinics

Most Private Practices are EpicCare Link Partners already - but if you have not enrolled, instructions and a link to do so can be found at the end of this presentation.

We are meeting today to source interest in the Community Connect program – where our private practice partners would purchase the use of BILH Epic in their clinics, replacing their current electronic health record systems.

Next Steps

- **Decision making, preparation, Go-live**

Engagement with Private Provider Groups
- Program introduction and open door dialogue

Decision Making (Late 2025-early 2026)
- We will work on developing a list of interested clinics/groups to start strategic project planning

Finalize Scope and Project Planning
- Based on interest, sizing, and budget we will create a tiered implementation proposal.
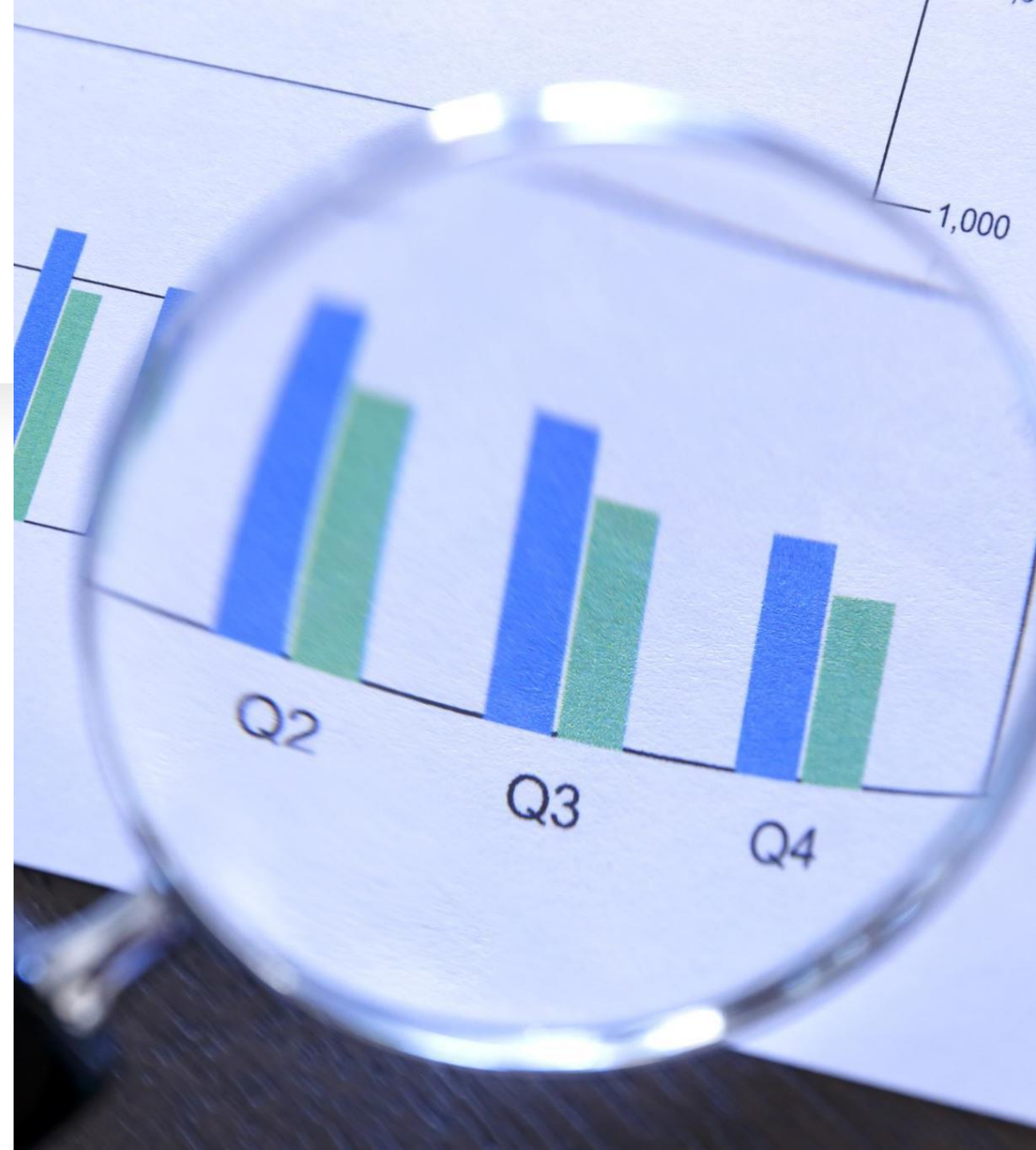- Once contracts have been executed, technical assessments can begin.

Training, Go-live, Stabilization (TBD)
- Any training gaps will be filled at this time; support for appointment conversion, clinical data entry, and go-live support will be scoped.

Next Steps

- Physician Performance leadership will assist us in sending out a survey so we can collect the total number of interested parties.

- Once we can gauge the number of clinics and specialties interested in BILH Epic, the Epic team will create project plan proposals with potential timelines and circle back with the Physician Performance team.

Instructions for EpicCare Link Access

- Beth Israel Lahey Health Link is a web-based tool that grants community partners access to view detailed clinical information for patients who visit Beth Israel Lahey Health. In addition to providing access to review information in the patient's chart, Beth Israel Lahey Health Link includes electronic referrals, orders (labs, imaging, and procedures), case entry, schedule requests, self-service password resets, and the ability for community sites to manage their own user population.

- We value the importance of community-based healthcare and strong relationships with our community partners and are excited to enhance our partnerships using Beth Israel Lahey Health Link. If you'd like access to BILH Health Link, please navigate to https://bilh.org/patient-portal/mybilh-chart/bilh-link and click the "new account request" link and follow the prompts to submit requests for a new site.