



PhysicianPerformance

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BRIEF

Bi-monthly newsletter to keep you connected

Inaugural meet and greet a success, Implementation of New DOI prior auth regulations, CMS centralized platform for dispute resolutions, BILH hospital at home program, Health plan updates, BILHPN Pharmacy news, Yankee Alliance update



Inaugural meet and greet a success!

Our inaugural Meet & Greet brought together primary care providers and specialists from BIDMC-based Orthopedics and Gastroenterology practices for an evening of networking and collaboration. The event provided an opportunity to build new relationships, reconnect with colleagues, and

strengthen connections across specialties in a relaxed and welcoming environment. We look forward to offering additional events as we expand the program to include more specialties and locations.

Pictures from meet and greet

Implementation of new DOI regulations on prior auth

Last week, the Massachusetts Division of Insurance (DOI) issued three guidance notices clarifying implementation of **recent amendments to 211 CMR 52.00** – the regulation released in June that governs prospective review (otherwise known as “prior authorization”). Collectively, the guidance significantly limits prior authorization requirements, strengthens continuity-of-care protections, increases transparency, and reduces administrative burden for providers and patients. Click [here](#) to review a summary of the new guidance or click below for more specific details:



- [Transparency](#)
- [Procedures for urgent situations](#)
- [No authorization required](#)

The DOI is also holding two review sessions where physicians and their staff can ask questions about these regulations and how they will be implemented.

Wednesday, October 14, 2026 from 4-6:30

Monday, October 19, 2026 from 4-6:30

If you wish to attend either of these sessions, please click

<https://teams.microsoft.com/meet/246030394029681?p=C0BnZrXNhC6Jo801m5>. If you



Centralized Platform for Managing Independent Dispute Resolutions Opens

The Centers for Medicare & Medicaid Services (CMS) has created the [Independent Dispute Resolution Gateway](#) to assist in federal independent dispute resolutions related to the No Surprises Act. Users can start and respond to disputes, access dispute dashboards and reports associated with their organization, track dispute information, and monitor the process of the resolution, among other benefits of the gateway.

BILH Hospital at Home program

The [BILH's Hospital at Home](#) program is expanding to care for BIDMC patients beginning September 29. This innovative program allows eligible patients to receive inpatient-level care in their homes.



Health plan news

Click to view Aetna's [newsletter](#) for October.

Click to view [important billing update](#) for [BCBS Medicare Advantage](#)

Click to view Fallon's October [newsletter](#)

Click to view Point32Health's [newsletter](#) for October

Click to view United's monthly [newsletter](#)

BILHPN Pharmacy News



BILHPN has published their newsletter for September. Some highlights include:

- CKM syndrome approach
- Drug for resistant hypertension
- Medicare D updates for 2027

For the full newsletter, click [here](#).

Yankee Alliance becomes Pandion

Our Yankee Alliance members will now be serviced through Pandion, and should have received a communication from them explaining the transition.

Over the next few weeks, they will be communicating directly about any potential changes and upgrades. To view the email communication click [here](#)



All participating members must **register** on the **Pandion** portal [here](#)

Please reach out to [us](#) if you encounter any issues during this transition or have questions.

Reminder: If you have an upcoming publication, presentation, award, or honor that you'd like to let us know about, please reach out to us at PLLCAdministration@bidmc.harvard.edu

Please reach out to me if you have any questions or concerns. I can be reached via email at PLLCAdministration@bidmc.harvard.edu or leave me a message at (617) 632-9728 and I will get back to you.

Deb Schoenthaler, Executive Director



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