



PhysicianPerformance

Empowering Physicians. Elevating Healthcare.

BRIEF

Bi-monthly newsletter to keep you connected



[Brand Recognition Survey - Raffle drawing winner!](#)

Thank you to everyone who filled out our brand recognition survey. Now that we have a baseline, we will conduct a follow up survey at the end of the year to determine our progress in raising the awareness of our brand and offered services to our physicians. Our raffle drawing winner of those who participated in the survey is Dr. Carmel Kelly from Community Physician Associates in Randolph – congratulations!

[OneBILH Epic: Introduction to Community Connect](#)

Beginning in 2026, BILH IT will begin to roll out the OneBILH Community Connect program, which allows Physician Performance private practice groups to purchase the use of the BILH Epic in their office, replacing their current electronic health record system.



Epic Community Connect

A presentation is posted on our website which outlines the program and timeline for this work. We are hosting a community zoom meeting on March 11 at 5:30pm where you can hear more about this program from the BILH IT team. Invites were sent to affected groups; reach out for more information to plcadministration@bidmc.harvard.edu.

Follow this link to view the [Community Connect](#) presentation.



[Physician Performance practices win MHQP award!](#)

Two of our participating practices were included in the listing of the [MHQP Announces Winners of 2024 Patient Experience Awards - Massachusetts Health Quality Partners](#) winners:

- BILHPC Brookline Family Medicine for the categories of office staff professional excellence and most improved for empowering patient self care
- Mount Auburn Pediatrics for the category patient-provider communications

Congratulations on achieving this well-deserved recognition!

Medicaid Management Information System and Provider Online Service Center migration to Amazon Web Services



MassHealth is undergoing a significant system enhancement! The Medicaid Management Information System (MMIS) and Provider Online Service Center (POSC) are migrating to a new Amazon Web Services (AWS) data center. This transition is scheduled for March 14–17, 2025, with a possible backup window of April 11–14, 2025. During the migration weekend, the POSC and MMIS will be temporarily unavailable, impacting claims processing, service authorizations, eligibility verification, and other functionalities.

To prepare, providers should update any bookmarked POSC URLs after the migration, familiarize themselves with the updated system, and plan their operations around the downtime. In addition, it is important to inform staff and partners about the changes. MassHealth appreciates providers' understanding and cooperation during this process. More updates and information will be provided as the migration date approaches. For more information: please visit: [All Provider Bulletin 401](#).



HPC Clarifies its Market Review Process

An Act Enhancing the Market Review Process (Chapter 343 of the Acts of 2024), signed into law in January, expanded the HPC's market oversight authority regarding who has to file a notice of material change (MCN).

Triggering a review now is any significant expansion in a provider's capacity; transactions involving a significant equity investor that result in a change of ownership or control of a provider or provider organization; significant acquisitions, sales, or transfers of assets, including real estate lease-backs; and conversions of a provider from a non-profit entity to for-profit.

These proposed changes also need to be communicated to Physician Performance.

The new requirements are effective April 8, 2025, and the HPC will release advance guidance on its [website](#) prior to that date.



Beth Israel Lahey Performance Network Pharmacy Newsletter

BILHPN Pharmacy has published their February newsletter. Some highlights include:

- CDC Guidance for pneumococcal disease
- New alternatives for migraine management
- Tirzepatide (Zepbound) and sleep apnea

For the full news article, click [here](#)

To date, Yankee Alliance members have saved over \$110 million dollars.

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- Reduce member expenses using purchasing power to obtain best price contracts.

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For more information, please contact Leslie Levine, Operations Administrator, PPLLC at llevine5@bidmc.harvard.edu

<https://www.yankeealliance.com/>



For the latest in savings from Yankee Alliance, click [here](#)

Please reach out to me if you have any questions or concerns. I can be reached via email at PLLCAdministration@bidmc.harvard.edu or leave me a message at (617) 632-9728 and I will get back to you.

Deb Schoenthaler, Executive Director



Physician Performance, LLC | 600 Unicorn Park, 4th Floor Office for Academic Careers and Faculty Dev. | Woburn, MA 01801 US

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