



# Physician Performance

Empowering Physicians. Elevating Healthcare.

## BRIEF

Bi-monthly newsletter to keep you connected

*Top doctors 2026, Point32 PaySpan update, Medicare telehealth update, How to submit enrollment/provider relations issues, BILHPN Pharmacy news, Health plan updates*

*Reminder! Please remember to have someone from your practice fill out the [2026 Practice Survey](#) by February 25.*

### Top Doctors 2026

Boston Magazine has published its Top Doctors directory for 2026. [Congratulations](#) to all the Physician Performance physicians who were included. In [the searchable directory](#), physicians are listed with their primary and secondary hospital affiliations and office contact number. Practice names are listed when there is no hospital affiliation within I-495. Many are sub-specialists, or see only patients with certain conditions.



### Point32 PaySpan update

Point32 PaySpan services is back online. Please see an important update [here](#).

### Medicare telehealth update

Medicare telehealth flexibilities expired on Jan. 30. The Senate has passed legislation that would extend the flexibilities through Dec., 31, 2027, but it still needs to pass the House to be signed into law. Similar to the expiration of the same waiver in the fall, providers may not be reimbursed by traditional Medicare for non-behavioral health services delivered via telehealth to patients at most locations including when they are at home after the waiver expires. Each practice should decide whether they want to continue to offer telehealth visits while the House is in discussion. Although not guaranteed,



industry groups will request retroactive Medicare payments be made, as was done after the last shutdown.

The following CMS website contains information on recent policies related to telehealth. We will continue to monitor the situation and update you as new information becomes available either through this newsletter or via our [website](#).

[Telehealth policy updates | Telehealth.HHS.gov](#)

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### How to submit enrollment and provider relations issues

The BILHPN Payor Optimization team has finalized an optimized project request process that aims to streamline resolution of enrollment and provider relations issue. **Please use the workflow found [here](#) to submit project requests.**



### BILHPN Pharmacy News

BILHPN Pharmacy has published their January newsletter. For the full newsletter, click [here](#)

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### Health plan updates

**Blue Cross Blue Shield of MA** - Click [here](#) for an important reminder regarding PT/OT prior authorizations.

**Fallon Health** - Click [here](#) for Fallon's quarterly news

**Point32Health** - Click [here](#) for the Point32 February newsletter

**United Healthcare** - Click [here](#) for the United Healthcare January newsletter



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**Reminder:** If you have an upcoming publication, presentation, award, or honor that you'd like to let us know about, please reach out to us at [PLLCAdministration@bidmc.harvard.edu](mailto:PLLCAdministration@bidmc.harvard.edu)

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Please reach out to me if you have any questions or concerns. I can be reached via email at [PLLCAdministration@bidmc.harvard.edu](mailto:PLLCAdministration@bidmc.harvard.edu) or leave me a message at (617) 632-9728 and I will get back to you.



**Deb Schoenthaler, Executive Director**



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