

Beth Israel Lahey Health (BILH) Performance Network  
 COVID-19 Health plan and payer repository  
 Updated: June 26, 2020

Payer	Link
Aetna	<a href="https://www.aetna.com/content/dam/aetna/pdfs/aetnacomprior-authorization-notification.pdf">https://www.aetna.com/content/dam/aetna/pdfs/aetnacomprior-authorization-notification.pdf</a>
	<a href="https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq.html#fac-link-content-section-responsivegrid_copv_responsivegrid_accordion_1">https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq.html#fac-link-content-section-responsivegrid_copv_responsivegrid_accordion_1</a>
	<a href="https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq.html">https://www.aetna.com/health-care-professionals/provider-education-manuals/covid-faq.html</a>
AllWays	<a href="https://resources.allwayshealthpartners.org/Provider/PPG/Telemedicine.pdf">https://resources.allwayshealthpartners.org/Provider/PPG/Telemedicine.pdf</a>
	<a href="https://info.allwayshealthpartners.org/covid19-faq">https://info.allwayshealthpartners.org/covid19-faq</a>
	<a href="https://bestpractice.allwayshealthpartners.org/blog/check-out-allways-health-partners-covid-19-faqs">https://bestpractice.allwayshealthpartners.org/blog/check-out-allways-health-partners-covid-19-faqs</a>
	<a href="https://provider.allwayshealthpartners.org/administrative-newsletter-archive/may-2020">https://provider.allwayshealthpartners.org/administrative-newsletter-archive/may-2020</a>
	<a href="http://resources.allwayshealthpartners.org/Provider/PPG/Covid-19PaymentPolicy.pdf">http://resources.allwayshealthpartners.org/Provider/PPG/Covid-19PaymentPolicy.pdf</a>
Anthem (BCBS of NH)	<a href="https://info.allwayshealthpartners.org/covid19-faq/testing-treatment">https://info.allwayshealthpartners.org/covid19-faq/testing-treatment</a>
	<a href="https://info.allwayshealthpartners.org/masshealth-covid19-faq">https://info.allwayshealthpartners.org/masshealth-covid19-faq</a>
	<a href="https://cdn2.hubspot.net/hubs/5977230/COVID19_telemedicine_policy.pdf">https://cdn2.hubspot.net/hubs/5977230/COVID19_telemedicine_policy.pdf</a>
	<a href="https://www.allwayshealthpartners.org/meet-us/Newsroom/Coronavirus-Notice">https://www.allwayshealthpartners.org/meet-us/Newsroom/Coronavirus-Notice</a>
	<a href="https://providernews.anthem.com/new-hampshire">https://providernews.anthem.com/new-hampshire</a>
Anthem (BCBS of MA)	<a href="https://providernews.anthem.com/new-hampshire/article/important-covid-19-update-prior-authorization-and-other-policy-adjustments-9">https://providernews.anthem.com/new-hampshire/article/important-covid-19-update-prior-authorization-and-other-policy-adjustments-9</a>
	<a href="https://providernews.anthem.com/new-hampshire/article/information-from-anthem-for-care-providers-about-covid-19-updated-march-19-2020-2">https://providernews.anthem.com/new-hampshire/article/information-from-anthem-for-care-providers-about-covid-19-updated-march-19-2020-2</a>
	<a href="https://providernews.anthem.com/new-hampshire/article/federal-resources-available-for-care-providers-and-employers-in-the-federal-cares-act-2">https://providernews.anthem.com/new-hampshire/article/federal-resources-available-for-care-providers-and-employers-in-the-federal-cares-act-2</a>
	<a href="https://providernews.anthem.com/new-hampshire/article/information-from-anthem-for-care-providers-that-perform-aba-services-during-covid-19-7">https://providernews.anthem.com/new-hampshire/article/information-from-anthem-for-care-providers-that-perform-aba-services-during-covid-19-7</a>
BCBS of MA	<a href="https://www11.anthem.com/shared/naapplication/f0/s0/t0/pw_q397383.pdf?refer=ahpmedprovider">https://www11.anthem.com/shared/naapplication/f0/s0/t0/pw_q397383.pdf?refer=ahpmedprovider</a>
	<a href="https://www.bluecrossma.com/Provider/covid-19/covid-19.html">https://www.bluecrossma.com/Provider/covid-19/covid-19.html</a>
Beacon	<a href="https://home.bluecrossma.com/coronavirus">https://home.bluecrossma.com/coronavirus</a>
	<a href="https://www.beaconhealthoptions.com/coronavirus/">https://www.beaconhealthoptions.com/coronavirus/</a>
BMC (Boston Medical Center) Health Net	<a href="https://s21151.pcdn.co/wp-content/uploads/Coronavirus-Additional-Resources.pdf">https://s21151.pcdn.co/wp-content/uploads/Coronavirus-Additional-Resources.pdf</a>
	<a href="https://www.beaconhealthoptions.com/coronavirus-and-your-mental-health/">https://www.beaconhealthoptions.com/coronavirus-and-your-mental-health/</a>
BMC (Boston Medical Center) Health Net	<a href="https://www.bmchp.org/I-Am-A/Provider/COVID-19-Resources">https://www.bmchp.org/I-Am-A/Provider/COVID-19-Resources</a>
	<a href="https://www.bmchp.org/-/media/ddabab40e4794e70833d4eef9a13.ashx">https://www.bmchp.org/-/media/ddabab40e4794e70833d4eef9a13.ashx</a>
Cigna/Great West	<a href="https://www.cigna.com/individuals-families/health-wellness/topic-disaster-resource-center/coronavirus-public-resources">https://www.cigna.com/individuals-families/health-wellness/topic-disaster-resource-center/coronavirus-public-resources</a>
Commonwealth Care Alliance (CCA)	<a href="https://static.cigna.com/assets/chcp/resourceLibrary/medicalResourcesList/medicalDoingBusinessWithCigna/medicalDbwCOVID-19.html">https://static.cigna.com/assets/chcp/resourceLibrary/medicalResourcesList/medicalDoingBusinessWithCigna/medicalDbwCOVID-19.html</a>
Fallon Health	<a href="http://www.fchp.org/en/providers/criteria-policies-guidelines/pavment-policies.aspx">http://www.fchp.org/en/providers/criteria-policies-guidelines/pavment-policies.aspx</a>
Health New England (HNE)	<a href="https://www.fchp.org/en/coronavirus.aspx">https://www.fchp.org/en/coronavirus.aspx</a>
Harvard Pilgrim Health Care	<a href="http://hnetalk.com/provider/coronavirus-covid-19-provider-update/">http://hnetalk.com/provider/coronavirus-covid-19-provider-update/</a>
MassHealth	<a href="https://www.harvardpilgrim.org/providers">https://www.harvardpilgrim.org/providers</a>
	<a href="https://www.mass.gov/lists/2020-masshealth-provider-bulletins">https://www.mass.gov/lists/2020-masshealth-provider-bulletins</a>
	<a href="https://www.mass.gov/lists/provider-publications">https://www.mass.gov/lists/provider-publications</a>
	<a href="https://www.mass.gov/info-details/covid-19-guidance-and-directives#health-care-professionals-&amp;-organizations-">https://www.mass.gov/info-details/covid-19-guidance-and-directives#health-care-professionals-&amp;-organizations-</a>
	<a href="https://www.medicaid.gov/state-resource-center/downloads/covid-19-section-6008-CARES-faqs.pdf">https://www.medicaid.gov/state-resource-center/downloads/covid-19-section-6008-CARES-faqs.pdf</a>
	<a href="https://www.mass.gov/info-details/masshealth-coronavirus-disease-2019-covid-19-providers">https://www.mass.gov/info-details/masshealth-coronavirus-disease-2019-covid-19-providers</a>
	<a href="https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page">https://www.cms.gov/About-CMS/Agency-Information/Emergency/EPRO/Current-Emergencies/Current-Emergencies-page</a>
	<a href="https://www.cms.gov/files/document/03092020-covid-19-faqs-508.pdf">https://www.cms.gov/files/document/03092020-covid-19-faqs-508.pdf</a>
	<a href="https://www.cms.gov/files/document/covid-accelerated-and-advance-payments-state.pdf">https://www.cms.gov/files/document/covid-accelerated-and-advance-payments-state.pdf</a>
	<a href="https://www.cms.gov/files/document/cms-2020-01-r.pdf">https://www.cms.gov/files/document/cms-2020-01-r.pdf</a>
Medicare	<a href="https://www.cms.gov/files/document/se20015.pdf">https://www.cms.gov/files/document/se20015.pdf</a>
	<a href="https://www.cms.gov/newsroom/press-releases/trump-administration-makes-sweeping-regulatory-changes-help-us-healthcare-system-address-covid-19">https://www.cms.gov/newsroom/press-releases/trump-administration-makes-sweeping-regulatory-changes-help-us-healthcare-system-address-covid-19</a>
	<a href="https://www.cms.gov/files/document/qso-20-24-asc.pdf">https://www.cms.gov/files/document/qso-20-24-asc.pdf</a>
	<a href="https://www.cms.gov/files/document/summary-covid-19-emergency-declaration-waivers.pdf">https://www.cms.gov/files/document/summary-covid-19-emergency-declaration-waivers.pdf</a>
	<a href="https://www.cms.gov/files/document/covid-home-health-agencies.pdf">https://www.cms.gov/files/document/covid-home-health-agencies.pdf</a>
	<a href="https://www.cms.gov/files/document/covid-19-physicians-and-practitioners.pdf">https://www.cms.gov/files/document/covid-19-physicians-and-practitioners.pdf</a>
Optum (UBH)	<a href="https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit">https://www.cms.gov/outreach-education/partner-resources/coronavirus-covid-19-partner-toolkit</a>
Senior Whole Health	<a href="https://www.providerexpress.com/content/ope-provexpr/us/en/COVID-19_Provider_Updates.html">https://www.providerexpress.com/content/ope-provexpr/us/en/COVID-19_Provider_Updates.html</a>
Tricare/Humana Military	<a href="https://www.providerexpress.com/content/ope-provexpr/us/en/Important-updates.html">https://www.providerexpress.com/content/ope-provexpr/us/en/Important-updates.html</a>
Tufts Health Plan - Commercial	<a href="https://www.seniorwholehealth.com/home/providers-massachusetts">https://www.seniorwholehealth.com/home/providers-massachusetts</a>
Tufts Health Plan - Commercial Freedom Plan	<a href="https://www.humanamilitary.com/coronavirus/provider">https://www.humanamilitary.com/coronavirus/provider</a>
Tufts Health Public Plans	<a href="https://tuftshealthplan.com/documents/providers/training/webinar-invite-covid-19">https://tuftshealthplan.com/documents/providers/training/webinar-invite-covid-19</a>
Tufts Health Plan - Senior Products	<a href="https://tuftshealthplan.com/provider/provider-information/coronavirus-updates-for-providers">https://tuftshealthplan.com/provider/provider-information/coronavirus-updates-for-providers</a>
Unicare/GIC Commonwealth Indemnity Plan	<a href="https://thfp.com/providers/provider-information/coronavirus-updates-for-providers">https://thfp.com/providers/provider-information/coronavirus-updates-for-providers</a>
UnitedHealthcare	<a href="https://www.unicarestatplan.com">https://www.unicarestatplan.com</a>
	<a href="https://www.unicarestatplan.com/ProviderHome.html">https://www.unicarestatplan.com/ProviderHome.html</a>
	<a href="https://www.unicarestatplan.com/COVIDHome.html">https://www.unicarestatplan.com/COVIDHome.html</a>
	<a href="https://www.uhc.com/health-and-wellness/health-topics/covid-19">https://www.uhc.com/health-and-wellness/health-topics/covid-19</a>
	<a href="https://www.uhcprovider.com/en/resource-library/news/network-news.html">https://www.uhcprovider.com/en/resource-library/news/network-news.html</a>
	<a href="https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services.html">https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services.html</a>
	<a href="https://www.uhcprovider.com/content/dam/provider/docs/public/resources/news/2020/covid19/COVID-19-Date-Provision-Guide.pdf">https://www.uhcprovider.com/content/dam/provider/docs/public/resources/news/2020/covid19/COVID-19-Date-Provision-Guide.pdf</a>
<a href="https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-testing.html">https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-testing.html</a>	
US Family Health Plan	<a href="https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services/covid19-telehealth-services-telehealth.html">https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/covid19-telehealth-services/covid19-telehealth-services-telehealth.html</a>
	<a href="https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/pa-covid19-updates.html">https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19/pa-covid19-updates.html</a>
	<a href="https://www.UHCprovider.com/covid19">https://www.UHCprovider.com/covid19</a>
	<a href="https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19.html">https://www.uhcprovider.com/en/resource-library/news/Novel-Coronavirus-COVID-19.html</a>
	<a href="https://www.usfamilyhealth.org/for-providers/">https://www.usfamilyhealth.org/for-providers/</a>
<b>Non-Payer Specific Resources</b>	<b>Link</b>
Experian Payer Alerts	<a href="https://www.mpv.com/app/WebObjects/PayerAlertsCovid19">https://www.mpv.com/app/WebObjects/PayerAlertsCovid19</a>
Behavioral Health Resource Hub	<a href="https://psychhub.com/covid-19/">https://psychhub.com/covid-19/</a>
Massachusetts Medical Society	<a href="http://www.massmed.org/">http://www.massmed.org/</a>
Massachusetts Health & Hospital Association	<a href="http://www.massmed.org/Patient-Care/COVID-19/COVID-19/#.XqbiAiiKiw">http://www.massmed.org/Patient-Care/COVID-19/COVID-19/#.XqbiAiiKiw</a>
	<a href="https://www.mhalink.org/MHA/Education/COVID19Webinars/MHA/Education/External_COVID19_webinars.aspx">https://www.mhalink.org/MHA/Education/COVID19Webinars/MHA/Education/External_COVID19_webinars.aspx</a>