

Performance Network - API

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Beth Israel Lahey Health
Performance Network

Telehealth BP for Measure Adherence

Acceptance by Payer

BCBS

- Accepted
- Digital monitoring device only
- Verbally or visually communicated
- BP may be taken same day as the encounter – does not have to be during visit
- Encounter may be a billable visit or non-billed telephone check-in

HPHC

- Accepted
- Digital monitoring device only
- Workflow guidance TBD

Tufts

- TBD

CMS

- Accepted (Tentative – guidance provided by BMC, THPP)
- Digital monitoring device only
- Must be visually communicated during video telehealth visit
- Must be taken during the visit

Patient Reported BP Quality Acceptance

Reading Type	Patient At Home	In Office
Automated BP Cuff (Electronic data transfer)	Yes	Yes
Automated BP Cuff (Read Out to clinical staff)	Yes	Yes
Manual BP Cuff	No	Yes
Read Out from Patient BP Log	No	No

Telehealth BP Documentation Guidance

BPs reported by a patient during a telehealth encounter should be supported by the following documentation criteria:



Method of communication

- Verbally communicated by patient to the provider
- Visually shown to the provider during the telehealth visit

Timing of BP reading:

- During the telehealth visit
- Before telehealth visit (earlier in the day)

Type of device used:

- Digital device
- Manual cuff

BILHPN Recommended Ambulatory Guidance

Process

- Care gap reports will continue to be available through BILHPN Quality team and Arcadia to identify patients with open process measure gaps
- Continue active initiatives/workflow enhancements to facilitate care gap closure across process measures in anticipation of 2021 measurement year

Outcomes

- Leverage BILHPN outcomes registries to identify patients who would benefit from a visit with PCP (i.e. A1c >9, BP \geq 140/90). Visit may be telehealth, in office, or lab, depending on clinical appropriateness
- Documentation related to patient reported BPs should be clear regarding manner of transmission
 - Verbally v. visually communicated
 - BP taken during the visit or before
 - Digital device

2020 Current Commercial Payer Accommodations

BCBS

- Process: 2019 performance carried over
- Outcomes: 2019 values accepted IF no 2020 value present
- Patient Experience: Excluded

HPHC

- Reward for Excellence Quality Measure Slate (Process + Outcomes): 2019 performance will carry over IF better than 2020 performance
- Patient Experience: Replaced

Tufts

- TBD

BCBS COVID-19 Proposed Quality Accommodations: AQC Ambulatory Incentive Measures

Process Measures

- 2019 – Standard submission process
- 2020 – MY 2019 performance carried over

Outcomes Measures

- 2019 – Standard submission process
- 2020
 - All patients with 2020 outcomes values will be counted toward 2020 measure adherence
 - If no 2020 value present, 2019 values will be carried forward

Patient Experience

- 2019 – MY2018 performance carried over
- 2020 - Excluded

Considerations

- Improvement in performance capped at 0.2 point improvement overall
- 2019 performance floor

HPHC Response to HEDIS 2020 Measure Changes (effective for MY 2020)

Nephropathy

- HEDIS: Measure retired
- HPHC: Measure retired

Well Child Visit (3-6)

- HEDIS:
 - Measure retired
 - Replaced with Child and Adolescent Well-Care Visits (3-21)
- HPHC:
 - Measure retired
 - Replaced with Child and Adolescent Well-Care Visits (3-21)
 - Will use stratification for age band 3-11