



PhysicianPerformance

Empowering Physicians. Elevating Healthcare.

BRIEF

Bi-monthly newsletter to keep you connected

OneBILH Epic Survey winner, Outstanding physician colleague award,
CAQH regulatory changes, required exclusion checking reminder,
BILHPN Pharmacy newsletter

Survey winner!

Thank you to all who filled out the OneBILH Epic Community Connect survey, and congratulations to our prize winner Dr. Stephen Rotman! Your responses will help the OneBILH IT team prepare for the roll-out in 2026 of Community Connect, the Epic application that can be installed in community private practices as their ambulatory electronic medical record. Visit our [website](#) for more information on Community Connect.



2025 Outstanding Physician Colleague Award!

Physician Performance is reaching out for nominees for our first annual Outstanding Physician Colleague Award which recognizes physicians who embody the organization's mission of enhancing patient care through exemplary support of their colleagues. The award will honor the efforts of physicians who go above-and-beyond in support of a colleague to offer guidance, encouragement, or assistance, that made all the difference during a time of personal or professional need.

Please fill out the brief form below by May 9 to nominate a colleague. An awards ceremony will be held in June.

<https://forms.office.com/r/zgRa5SX06p>

CAQH regulatory changes

We are writing to share information about regulatory changes to provider directory requirements. The Massachusetts Division of Insurance (DOI) approved regulations to improve the quality and accessibility of accurate provider directories.

There was a Massachusetts Provider Directory Implementation training webinar on January 28th. The webinar was sponsored by the Mass Collaborative in a joint effort with the Massachusetts Medical Society, Massachusetts Health and Hospital Association, Massachusetts Association of Health Plans and payers, which outlined new responsibilities for practices.

The materials highlight important points, including:

- Health Plans must publish accurate provider directories to ensure patients have access to up-to-date information about in-network providers.
- There are efforts to streamline this process and minimize the burden on providers.
- Plans must contact their contracted providers on a quarterly basis to update directory information.
- All updates to the online provider directories must be completed within 30 days of receiving information requiring an update.
- State regulation now requires health plans to remove non-responding providers from directories.

Click [here](#) to access a video on Requirements for Collecting Provider Directory information. There is also a [presentation](#) outlining who is subject to the regulation and why. The Mass Medical Society has a CAQH FAQ page, found [here](#). We will distribute more materials as they become available.

As a reminder, you are responsible for your individual CAQH profile maintenance either directly or through a delegated arrangement made with a third-party company that maintains your CAQH.

Please continue to ensure your CAQH profile is maintained and contact Physician Performance if you have address changes, panel status changes, and other important changes that should be shared directly with the health plans.

Reminder to Practices on Required Exclusion Checking

All BILHPN providers are responsible for complying with BILHPN contracts which require you to ensure that employees and vendors, as well as any other downstream contractors, have not been excluded from participating in federal health care programs. Exclusion checking is the process of verifying that a current or potential employee or vendor is not classified as an excluded individual who is prohibited from participation in any federal healthcare program. This process should happen upon hire of an employee or before signing a new vendor contract, and then at least annually. BILHPN has created a document explaining



this requirement. Click [here](#) to view the presentation under the Reference section of our website.

Please review all vendors and employees through each of these lists:

- [List of Excluded Individuals/ Entities \(LEIE\)](#)
- [System for Award Management \(SAM\) Exclusion Checks](#)
- [MassHealth Suspended or Excluded Providers](#)



BILHPN Pharmacy Newsletter

The BILHPN Pharmacy March newsletter is now available. Some highlights are:

- Guidance on managing prior authorizations
- Semaglutide (Ozempic) indications for Type 2 diabetes/chronic

kidney disease

For the full newsletter, click [here](#)

Reminder: If you have an upcoming publication, presentation, award, or honor that you'd like to let us know about, please reach out to us at PLLCAdministration@bidmc.harvard.edu

Please reach out to me if you have any questions or concerns. I can be reached via email at PLLCAdministration@bidmc.harvard.edu or leave me a message at (617) 632-9728 and I will get back to you.

Deb Schoenthaler, Executive Director

