



## IMPROVEMENTS TOOLS AND METHODS FOUNDATION FOR TRANSFORMATION

Improving Process starts with an intervention to lay the foundation for Business Transformation. To ensure that all key processes identified are continuously improved in a sustained manner, at this stage C-Suite as well as the DRs and other key middle managers undergo appropriate education and training on improvement methodologies and tools / techniques. We at Striking Ideas believe that the nature of a typical pain area decides the methodology to be used. This includes the Juran Problem Solving and Lean Six Sigma. Education on Quality Improvement Tools across levels in your organization ensures your staff becomes better decision makers, based on data analytics. These workshops are customized and designed to build your organizations' capability to solve problems. On completion of these workshops cross-function teams are formed that solve problems assigned to them by the C-Suite.

**POTENTIAL OUTCOMES** — (1) Common understanding about quality and process improvement methodologies – which one to use for what kinds of project, increased use of quality tools across the organization thereby improving the quality literacy of the company, (2) Reduced Turn Around Time, (3) Improved Accuracy and Consistency in processes, (4) Reduced costs, (5) Improved Revenues, (6) Improved Customer and Employee Engagement.

JURAN PROBLEM  
SOLVING  
METHODOLOGY

LEAN SIX SIGMA  
YELLOW BELT TRAINING

LEAN SIX SIGMA  
GREEN BELT TRAINING

USING QUALITY  
IMPROVEMENT TOOLS