



**A**ssessment executed in 2 to 3 weeks. Organizations that are keen to table the most critical improvement opportunities find this offering useful to help realize the business impact. The Precision Action Planning like a surgical strike – is the extension of the assessment methodology to help with a bias for business outcomes to benefit the C-Suite’s business goals.

A wide range of areas: *from all customer facing processes, complaint management processes, Key Supplier processes, purchase* and a host of areas that the leadership may wish to address for scrutiny. A popular need across industry appears to be a laser sharp focus on areas that need attention — such as work system in pandemic where hybrid working is under exploration across many organizations.

**POTENTIAL OUTCOMES** — (1) Feedback Report of a Specific and Focused Area of the company to Improve and (2) Fix the processes of that assigned area (3) Enhance process maturity and organizational efficiency (4) Moving from reactive to proactive state.

12 AREAS FOR IN-DEPTH ACTION

ROAD-MAP OF ACTIONS

CONCLUDE ACTION IN ~6 WEEKS

Three Steps