

# FINER FOCUS

## Capability Statement

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### About

Finer Focus LLC provides process optimization and professional training services in IT and healthcare. Led by Darlene Pike, our team uses pragmatic approaches to reduce implementation timelines and improve team adoption rates.

### Agile Certifications

- ICAgile Certified Professional in Enterprise Coaching (ICP-ENT)
- ICAgile Agile Coach (ICP-ACC)
- ICAgile Agile Team Facilitation (ICP-ATF)
- Certified SAFe® 5 Program Consultant (SPC 5)
- Kanban Management Professional (KMP)
- Professional Scrum Master II (PSM II)
- Professional Scrum Product Owner I (PSPO I)
- Professional Scrum Developer I (PSD I)
- Scaled Professional Scrum (SPS)
- Certified Scrum Product Owner (CSPO)
- Certified Scrum Master (CSM)

**CAGE:** 9XVK9

**UEI:** TD8UJY952XK4

#### NAICS:

541611: Administrative Management and General Management Consulting

541618: Other Management Consulting

541614: Process, Physical Distribution, and Logistics Consulting

611430: Professional and Management Development Training

#### PCS:

R408: Program Management/Support

R499: Other Professional Support

U009: Education/Training – General



SBA WOSB (Woman  
Owned Small Business)

### Key Differentiators

**Compliance-aligned efficiency:** Accelerated delivery and cost reductions within regulated sectors.

**Enterprise agility:** Framework-agnostic solutions backed by advanced agile certifications (ICAgile, SAFe®, Kanban University, Scrum.org).



### Core Competencies

#### Agile Transformation (NAICS 541611, 541618):

Enterprise agile consulting aligned with federal modernization initiatives, to enhance team performance while maintaining regulatory compliance.

**Process Optimization (NAICS 541614):** Data-driven workflow assessments and guidance to streamline operations, reduce costs, and improve efficiency.

**Professional Training (NAICS 611430):** Training programs in agile methodologies, and process improvement to build workforce capacity and support mission objectives.

### Past Performance

**Department of Veterans Affairs:** Enhanced vendor collaboration, enabling CCRA project teams to achieve 100% integrated deployments from zero baseline in just 12 sprints.

**Penn Medicine:** Guided multi-hospital leadership to optimize agile practices, resulting in 55% improvement in Committed vs Completed metric.

**Johnson & Johnson:** Compressed data integration timeline by 5 months through strategic agile releases while maintaining strict regulatory compliance.

**Merck Oncology:** Reduced pharmaceutical field marketing asset lead times by 50%.