

PLEASE READ BEFORE TURNING IN YOUR PC:

Make sure that you have any CDs or cables that came with the system at the time of turn in. Failure to turn in these items may result in the delay of your repair. Imagine taking your car in for service and not leaving the keys; it's the same thing!

Computer Service Request Form

David Camp
Arlington Heights, Illinois
admintech@bringyourpctodc.com
www.bringyourpctodc.com

Customer Information

Name:

Phone Number:

Address:

Email:

City:

State:

Zip Code:

Information About Your PC

PLEASE login prior to getting your computer serviced

My computer is a:

Desktop PC

Laptop PC

Multiple PCs

Model Number:

Serial Number:

Operating System:

Service Requested:

Cleaning and Maintenance

Computer Repair

Hardware Install

Other (Please Specify Below)

 Software Install
Date Purchased:

mm/dd/yyyy



What is wrong with your PC? Be as detailed as possible.

Things to mention

- Crashes, or system freeze
- Error messages
- New programs installed
- New hardware or accessories
- Anything you may have tried already.
- Blue Screens or Black Screens

In bringing my personal computer for maintenance, upgrade or repair to Bring Your PC To DC, I understand and agree to the following:

1. Bring Your PC To DC does not accept responsibility for any damage that occurs to my computer's hardware and peripherals after the work has been completed.
2. I acknowledge that a technician with Bring Your PC To DC will work on my computer as soon as possible after I bring it in.
3. I acknowledge that a technician with Bring Your PC To DC may require access to all Data and Programs stored on the PC. If there is any Data deemed confidential (that the client does not wish the technician get access to) it is recommended that the Data be moved to a Flash Drive or External Hard Drive prior to the technician working on the PC.
4. When I drop off my computer a technician with Bring Your PC To DC will give me an estimate of when the repair or maintenance will be completed. If the estimate changes, the technician will notify me by email or phone number as listed above. The client is expected to pay for services rendered (not exceeding the final estimate) upon equipment pickup.
5. If the technician is unable to resolve the issue, the work will be free of charge.
6. If the technician is unable to resolve the issue(s) he will contact the client for advisement on how to proceed.
7. Bring Your PC To DC is not responsible for computer or related equipment left for more than 30 days after completion of the work or 30 days after an estimate has been declined or received no response. A United States Postal Service certified letter will be mailed to you prior to the expiration of the 30 days too arrange for you to pick up your computer or related equipment. After a reasonable time period, Bring Your PC To DC may sell in whole or in part the computer and related equipment to recover any costs.

LIMITED WARRANTY and LIMITATION of LIABILITY

BRING YOUR PC TO DC warrants all parts and repairs for a period of 30 days (the "warranty period") after delivery of the PC to you. This warranty does not apply to repairs necessitated by a virus or spyware unless anti-virus and anti-spyware protection for your PC is installed and updated before you next connect to the internet. If you experience the same problem described on this Service Request Form, return your PC to us within the

warranty period and we will, at our option, repair the problem to your satisfaction or refund the amount you paid for the original repair. Your remedy under this warranty is limited to the repair or refund remedy specified in this paragraph. BRING YOUR PC TO DC hereby expressly disclaims and excludes any and all express warranties in connection with these repairs except as specifically set forth in this paragraph. Your PC may be covered by a manufacturer's or other warranty or service contract.

It is your responsibility to make any claim under such other warranty to which BRING YOUR PC TO DC is not a party.

Signed by:

Date:

mm/dd/yyyy

