



**Raleigh Water District**  
**P.O. Box 187**  
**Raleigh, Illinois 62977**

# Newsletter

**February 2022**

## ***Water Tower Facelift***

Raleigh's water storage tank located in the Industrial Park is getting a new makeover. Finally, after a long application process, the water district has secured the finances to make necessary upgrades and painting. The upgrades and painting will meet new EPA Standards, will look much better and assure safe and secure water storages for several years to come.

## ***District Upgrades Coming***

Improvements and upgrades to the district's system are coming this spring. With the water tower make over, the district will also be securing and improving its water supply along with the ability to locate leaks and other abnormalities. Unfortunately, we can anticipate isolated boil orders and momentary water outages over the next three or four months as flush hydrants and leak detection devices are placed into service. Although the changes are necessary for the upgrades, we regret the inconvenience created.



## ***New Water Meters***

The last phase of the district upgrades will be replacing all of the district's meters throughout the system. As utility crews commence to work in your area, you will be contacted to your meter change out. Doing so will provide an opportunity to collect water for standby and emergency operations. Under normal conditions, the change out will take less than an hour. Once the new meter is in place, we will have the capacity to identify any potential leaks you may be experiencing, thus minimizing your losses.



**Raleigh Water District**  
**P.O. Box 187**  
**Raleigh, Illinois 62977**

# Newsletter

Page 2

618-268-9855

## ***Offices and Billing Changes***

The district board wishes to introduce our new office administrator, Ashlyn Sizemore. Ashlyn will assume the daily office operations Monday through Friday, 8:00 to 12:00. The district has a new phone number: 618-268-9855. Please update your records to direct questions or concerns to the new number. Any calls to the old number will not reach the district office. Your bills should continue to be mailed to P O Box 569, Eldorado, IL 62930

In addition, the billing software will also be going through updates. As the result of the software updates, billing errors are being discovered. As we try to review and correct mistakes before being mailed, we may not catch all of them. If you notice any abnormalities in your billing, please call our office during our posted business hours. We do apologize for the errors, and problems this may cause. Thank you in advance for your patience and understanding.

## ***Contact Information***

Office Contact Hours  
Monday—Friday  
8:00 to Noon  
PO Box 187  
Raleigh, IL 62977  
618-268-9855

Bills Payable to:  
PO Box 569  
Eldorado, IL 62930  
618-268-9855

## ***Staying Informed***

Raleigh Water District has a Facebook page available as an additional source of information regarding the events and happening with the district's water system. It is a private group page requiring you to "request to join" if you're interesting in following the district's activities, along with being notified of issued boil orders. Requesting users must identify themselves with the same name in which you are receiving your water bill. The administrator has full control of the page and may terminate or deny access if the user no longer fits the guide lines and purpose of the page. We hope this helps and it should provide users up to date information relating to the district's activities.

