

Account Opening Application Form ([Wise Forex Limited](#))

SECTION A: Customer Details

Name:	
Gender:	<input type="checkbox"/> Male <input type="checkbox"/> Female
Date of Birth:	
Mobile Number:	
Email:	
WeChat ID:	
ID Type	<input type="checkbox"/> Passport <input type="checkbox"/> Driver's License <input type="checkbox"/> Others: _____
Occupation:	
What is the purpose of your exchange?	<input type="checkbox"/> Living cost <input type="checkbox"/> Business <input type="checkbox"/> Real Estate <input type="checkbox"/> Education <input type="checkbox"/> Debt <input type="checkbox"/> Investment <input type="checkbox"/> Others: _____
How often do you expect to make a transaction?	<input type="checkbox"/> 1/day <input type="checkbox"/> 1/week <input type="checkbox"/> 1/month <input type="checkbox"/> 1/quarter <input type="checkbox"/> 1/half year <input type="checkbox"/> 1/year
How much money do you expect to make a transaction?	<input type="checkbox"/> < \$1,000 <input type="checkbox"/> \$1,000-\$10,000 <input type="checkbox"/> \$10,000-\$30,000 <input type="checkbox"/> \$30,000-\$50,000 <input type="checkbox"/> > \$50,000
Are you transacting as a business?	<input type="checkbox"/> No <input type="checkbox"/> Yes If yes: Company Name: _____ Director: _____ Does your company have any nominee directors or shareholders? <input type="checkbox"/> Yes <input type="checkbox"/> No

SECTION B: Customer Declaration

1. I declare I am NOT a politically exposed person (PEP), all my funds are NOT sourced from any kind of corruption, criminal, money laundering or terrorist financing activities.
2. By providing my contact details, I authorize Wise Forex to contact me in whichever way suitable. Any transaction or fund transfer instructions conducted by the registered contact details will be considered as my official instruction and will be legally bound.
3. All the information I provided to Wise Forex is true and current. I will notify Wise Forex for any change of my personal information or contact details or foreseen transaction patterns.
4. I am aware that Wise Forex may pay referral fees to the introducing third party regarding the transaction between Wise Forex and myself.
5. I am not an agent and am representing myself to open an account with Wise Forex.

I acknowledge that I have read, understood and agreed to the terms and conditions above. I warrant that the proceeds of my transactions will not be used to finance any illegal activities or be related to any money laundering, terrorism financing. By signing this form, I acknowledge all my remittance activities are subject to the above terms and conditions.

SECTION C: Disclaimer

1. All information provided by Wise Forex does not consider your individual financial situation and is not intended as advice for making transaction decisions.
2. Our service depends on computers and telecommunications systems, which may sometimes experience interruptions, causing service delays.
3. Wise Forex is not responsible for any losses due to unexpected events beyond our control.
4. You must provide valid ID when requesting over-the-counter transactions.
You must provide accurate information, including your full name and account number for a New Zealand account. For an RMB account, provide your full name, account number, and the bank branch's name and location (province and city) where the account was opened.
5. Wise Forex is not responsible if funds are transferred incorrectly due to inaccurate information provided for the NZD account.
6. If funds are rejected by other financial institutions due to incorrect RMB account details, Wise Forex is not responsible. If we need to correct the information and resend the transfer, a \$50 fee will be deducted from the transferred funds.
7. Wise Forex is not responsible if funds are not transferred successfully due to incorrect international account details. If the transfer needs to be reprocessed, a separate transaction fee will apply, based on international remittance standards.
8. Transfers outside normal business hours may be delayed. You must provide the relevant bank records, and Wise Forex will verify the transfer once received.
9. Exchange rates and information are based on online confirmations or transaction forms.
10. Under the AML/CFT Act 2009, financial institutions must monitor accounts. After a transfer, keep your phone accessible, as the bank may contact you about the funds' source. You must cooperate and provide necessary details, like the source of funds, transfer purpose, and transaction records.
11. You cannot request specific methods or institutions for transfers. Wise Forex will decide the timeframe and method based on standard business hours, bank policies, and the AML/CFT Act 2009. We will only provide an estimated timeframe.
12. You are responsible for helping Wise Forex confirm that the transfer is complete. If you do not cooperate and we cannot confirm, Wise Forex will consider the transfer complete after 24 hours, with no further responsibility.
13. If the transfer amount is different from what was requested, Wise Forex reserves the right to recover the difference. To avoid this, please ensure control over your bank account. You must return or transfer any discrepancies within 7 days, or a 5% penalty will apply.
14. An additional 3% fee applies if you request a unilateral withdrawal. For small transfers, you may withdraw unprocessed funds without charge after three working days from the initial transfer.
15. Please do not use ATMs for RMB transfers.
16. If you transfer funds to an account other than the one designated by Wise Forex, without our consent, we are not responsible. If Wise Forex assists in recovering these funds, a 5% fee of the transfer amount will apply.
17. Wise Forex is not responsible for delays or unsuccessful transfers caused by any issues with banks, as these are outside our control. Wise Forex may assist but is not liable for any related costs or losses; you are fully responsible.
18. By signing this form, you authorize Wise Forex to share your personal information with government agencies and financial institutions (e.g., banks) for compliance purposes. Wise Forex is not responsible for any costs or losses incurred in this process.
19. Wise Forex Limited reserves all the rights.

Signature: _____ Date: _____

Protection of Customer Privacy

In compliance with the Privacy Act 2020, Wise Forex will not disclose any of your personal information to third parties without your prior written consent. The information you provide is used solely to improve our services to you. Wise Forex respects your privacy and treats all customer information with strict confidentiality. We will not rent, sell, share, or disclose your name, contact details, or other personal information to any unrelated third party, except as required by government authorities.



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