

BRIDAL TERMS & CONDITIONS



It's the responsibility of the bride on the booking form to understand, agree, and accept responsibility for all booking conditions, including all payments due by specified dates. By proceeding to enquire with us and to pay a deposit, you accept that you are entering into a contract.

1. Definitions

The Client: The recipient of the service and name listed on the booking form. Makeup Artist: Amy Butterfield

The Agreement: The contract that exists between the client and the makeup artist for the agreed fee.

The fee: The amount payable by the client to the makeup artist for the services listed above.

The event: Relates in principle to the date whereby the event (i.e the wedding) takes place.

The party: Additional members of the bridal party.

2. Reservation of a wedding day

If the client wishes to reserve the wedding date prior to their trial a non-refundable booking fee of £50 is required which will be taken off of the final payment of the wedding day fee, this will hold the date for 1 week after the trial.

If the client cancels before a trial has taken place, the booking fee will not be refunded.

3. Payment

Payments can be made in cash or via bank transfer, cheques will not be accepted.

If the bride plus any additional bridal party members wish to proceed with a trial a 50% deposit for the book is required to secure the booking.

If the client would like to proceed with the booking, 25% of the total booking is required. The remaining amount, included travel expenses must be paid via bank transfer no more or no less than 1 month prior to the wedding date. No services will be carried out until payment is received.

4. Responsibility of the client

The client shall inform the makeup artist of any issues that may affect the use of any equipment or products. This includes but is not limited to sensitivities, allergies and medical conditions. The client must inform their makeup artist of any allergies/sensitivities/skin conditions before any services are carried out. This includes before/during the trial and after if any sensitivities/problems have been found. The makeup artist cannot be held liable for any losses or damage that is incurred due to the client's failure to inform the artist of any known condition.

The makeup artist reserves the right to refuse service to the client or members the party for, but not limited to, abusive and threatening behaviour.

5. Cancellations

At any point the client can cancel the event by informing the makeup artist. All changes to a booking, must be made by the bride only. If the client cancels a wedding booking within 120 days' notice, there will be no cancellation fees.

However, any less and the client will have to pay 50% of the agreed fee.

You are required to give a minimum of 2 calendar months' notice should you wish to reduce numbers of services booked on your wedding day - After such time the full amount for services cancelled will still be payable by the specified due date. The Number of services cannot be reduced by less than 50% of the bridal party size, and the brides booking cannot be cancelled.

If you plan to add services to your booking we will try to accommodate this where possible, however after the date of booking this cannot be guaranteed. Where possible we may be able to accommodate this with the use of an additional artist which will be a chargeable addition.

After the point of booking the deposit is non-refundable in the case of cancellation on the clients behalf under any circumstance. However, where Amy has availability all efforts will be made to move to alternative dates where required.

THE ELEGANT SOCIETY

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In the unlikely event Amy is unable to attend on the day, due to illness or unforeseen circumstances all efforts will be made to find an alternative stylist/artist to stand in. If the booking is directly affected by circumstances beyond the control of the makeup artist, every possible endeavor to rectify such situations will be made, however no compensation will be offered on the makeup artist's part. The client is strongly advised to take out wedding insurance to cover against such situations.

It is the Makeup Artist's obligation to give services hereunder is subject to the unavailability of the artist as a result of sickness, accidents, acts of god and the reason beyond the artists control.

6. Exclusivity

Exclusivity is not guaranteed for the whole day of the event, therefore timings will be seriously considered when agreeing to any booking. It is unlikely that there will be another event on the day; and any second event undertaken by the makeup artist will not affect the pre-arranged timings of first event.

An exclusivity fee can be arranged if preferred.

7. Photography

The client agrees that the makeup artist may use any photography for publicity purposes which include but are not limited to the makeup artist's website and social media pages. When you agreed to these conditions, you agree that we can contact your photographer directly to request copies of the photos after your wedding date.

8. Travel Expenses

The Makeup Artist will travel for free within a 20-mile radius of CM22 6JA. A charge of 50p per mile will be added outside of this area.

The client will cover any necessary travel expenses of the makeup artist as agreed at time of booking. This is to include, should it be required, mileage for additional artists/assistants, congestion charging and parking charges.

9. Assistants & additional artists

On some occasions I may need to bring an assistant to help out on your wedding morning and if the bridal party consists of more than 5 full face make-up applications an assistant may be required. This will be an additional charge of £35 per service required added to the total for the day. In the eventuality that you have a larger bridal party and we agree that additional artists is required in order to meet time requirements or expectations the cost of the second artist is to be covered by the client including any additional travel expenses, congestion charging and parking charges.

10. Timings and Efficiency

To carry out her work efficiently Amy will need as a minimum of; a table/flat surface to set up on and chair to carry out services. 30 minutes is allotted to set up and be ready in time to start services. If suitable conditions are not provided delays cannot be held responsible if time is lost due to this.

11. Photo Copyright

It's important that we keep on updating our portfolio and social media so please let us know if you do not wish to be photographed or if you aren't happy for us to use your images for marketing purposes. We are happy to be photographed on your wedding morning however, if an image is incorporating Amy or one of her assistants in action, or our hair and/or make-up design is shown in the photo on social media platforms or other advertising platforms please kindly make reference or credit us as the hair and/or makeup artists - thank you.

12. Discounts and Offers

Discounts and special offers are given on a quote for quote basis and are not guaranteed. All discounts and special offers are subject to change if the number of services initially booked are reduced or altered and are solely at our discretion.

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13. Insurance

Amy and all of her assistant artists have full public liability insurance to protect both themselves and the client.

14. Delays

In the event that we experience unforeseen delays on the day which are out of our control due to clients being late/not being ready when we need them or by not following our instructions to carry out efficient work, refunds will not be given. In the event that one or more services are forfeited as a result - no compensation will be offered if we overrun. If you are aware of factors, which could delay or hinder our journey, please advise us as soon as possible so we can factor this into our route.

No refund or compensation can be offered for delays caused by other wedding vendors, guests, or members of the bridal party arriving late.

If you suspect any member of your bridal party may pose as a challenge in any way, they are encouraged to have a trial to avoid potential delays on the day.

15. Trials

The Trial appointment last for 2 hours unless otherwise agreed.

During your trial you must say if you are dissatisfied or unsure of the results and the style can be changed during the appointment time. You are encouraged to make the most of the first trial, as additional trials will be at an additional cost.

We suggest you have your trial no less than 2-months prior to your wedding date to give use time to do additional trials if you are unsatisfied with the outcome. Additional trials are chargeable. Cancellations due to unsatisfaction with the trial are subject to the terms & conditions above.

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