

GENERAL TERMS & CONDITIONS



A deposit of 50% is required to secure your appointment or if booking through the booking system, an active card must be added to your account.

Failure to make a deposit or add card details within 24 hours of request will result in your appointment time being re-released.

The deposit is non-refundable if the appointment is cancelled or moved within 48 hours of the appointment time.

Cancellations made by The Elegant Society due to circumstances including, but not limited to, problems rendering the performance of their obligations and where no suitable alternative can be given will result in a refund to the client. No further compensation will be offered.

You must notify me of any allergies or health conditions that could affect the application or products used during your appointment at the point of booking. The Elegant Society cannot be held liable for any losses or damage that is incurred due to the client's failure to inform the artist of any known conditions.

If you arrive late to your appointment the full service may not be able to be completed. If you are more than 15 minutes late, we may have the right to cancel your appointment entirely at full charge.

All of our client's details are kept safe and are never sold to other companies. You can request to opt out of marketing texts and emails at any time, but you will continue to receive appointment reminders.

All payments are via cash, bank transfer or card only and must be made before you leave your appointment.

The Elegant Society reserves the right to refuse service to the client or members of the party for, but not limited to, abusive and threatening behaviour without the return of the deposit or any funds already paid prior to the service.

Booking is acceptance of these terms and conditions.

THE ELEGANT SOCIETY

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