October 9/2025

Mayor of Pinebluff and Board of Commissioners

On Saturday, September 20, 2025, I discovered a water leak between my meter and my house in my front yard. I immediately called a plumber and shut off the water at the meter. The plumber came out and made the necessary repairs. I received my bill that shows a usage 57550 gallons for that billing period. I live alone with my pets and I only average between 800-1000 gallons a month. I respectfully request an adjustment to my current bill.

Thank-You

Teresa B Engel

Teresa Engel

910-986-9345

1,840.00 +
3,540.00 +
850.00 +
480.00 +
650.00 +
240.00 +
240.00 +
330.00 +
270.00 +
330.00 +
380.00 +
370.00 +
9,520.00 *
79,190.00 +
9,520.00 −
69,670.00 *
69,670. ÷
69,670. ÷
0.C
69,670. ÷
1.5 =
46,446.67 *
0.00 *
1,169.70 +
471.44 −
698.26 *

ount Nu	Full Name	ervice Ad	Curr Reac	Prev Reac	Calc Usag	vg Use Ar	Was Billec	Bill Date	Entry Dat	Serial No	Mtr Multi	Tran Mit I	Trans Note1
01-024	JOHN H	335 W N	936830	857640	79190	3908	Y	10/3/20	9/30/20	6874078	1		Transaction
01-024	JOHN H	335 W N	857640	855800	1840	3306	Y	9/2/202	9/2/202	6874078	1		Transaction
01-024	JOHN H	335 W N	855800	852260	3540	3318	Y	8/4/202	7/31/20	6874078	1		Transaction
01-024	JOHN H	335 W N	852260	851410	850	3317	Y	7/1/202	6/30/20	6874078	1		Transaction
01-024	JOHN H	335 W N	851410	850930	480	3338	Y	6/4/202	6/2/202	6874078	1		Transaction
01-024	JOHN H	335 W N	850930	850280	650	3362	Y	5/2/202	4/30/20	6874078	1		Transaction
01-024	JOHN H	335 W N	850280	850040	240	3385	Y	4/2/202	4/1/202	6874078	1		Transaction
01-024	JOHN H	335 W N	850040	849800	240	3412	Y	3/4/202	3/3/202	6874078	1		Transaction
01-024	JOHN H	335 W N	849800	849470	330	3439	Y	2/4/202	2/3/202	6874078	1		Transaction
01-024	JOHN H	335 W N	849470	849200	270	3466	Y	1/7/202	12/30/2	6874078	1		Transaction
01-024	JOHN H	335 W N	849200	848870	330	3494	Y	12/2/20	11/25/2	6874078	1		Transaction
01-024	JOHN H	335 W N	848870	848490	380	3522	Y	11/5/20	10/30/2	6874078	1		Transaction
01-024	JOHN H	335 W N	848490	848120	370	3550	Y	10/1/20	9/26/20	6874078	1		Transaction
01-024	JOHN H	335 W N	848120	847800	320	3579	Y	9/4/202	8/30/20	6874078	1		Transaction
01-024	JOHN H	335 W N	847800	847400	400	3609	Y	8/2/202	7/30/20	6874078	1		Transaction
01-024	JOHN H	335 W N	847400	847130	270	3638	Y	7/2/202	6/28/20	6874078	1		Transaction
01-024	JOHN H	335 W N	847130	846570	560	3669	Y	6/3/202	5/29/20	6874078	1		Transaction
01-024	JOHN H	335 W N	846570	846220	350	3698	Y	5/2/202	4/29/20	6874078	1		Transaction
01-024	JOHN H	335 W N	846220	845930	290	3730	Y	4/2/202	3/30/20	6874078	1		Transaction
01-024	JOHN H	335 W N	845930	845630	300	3763	Y	3/1/202	2/29/20	6874078	1		Transaction
01-024	JOHN H	335 W N	845630	845320	310	3796	Y	2/2/202	1/31/20	6874078	1		Transaction
01-024	JOHN H	335 W N	845320	845030	290	3830	Y	1/3/202	12/29/2	6874078	1		Transaction
01-024	JOHN H	335 W N	845030	844620	410	3865	Y	12/4/20	11/30/2	6874078	1		Transaction
01-024	JOHN H	335 W N	844620	844300	320	3899	Y	11/1/20	10/27/2	6874078	1		Transaction
01-024	JOHN H	335 W N	844300	844020	280	3935	Y	10/2/20	9/27/20	6874078	1		Transaction
01-024	JOHN H	335 W N	844020	843000	1020	3972	Y	9/5/202	8/29/20	6874078	1		Transaction

Rate Code	Rate Desc	Calc Usage	Pro Rate Pct	Amount	Tax Amount	Num Units	Opt Select
1	INSIDE WATER	46,446	100.00%	$471.44	$0.00	1	☐
2	OUTSIDE WATER	0	100.00%	$0.00	$0.00	1	☐
3	WATER INSIDE 1"	0	100.00%	$0.00	$0.00	1	☐
4	WATER 2" INSIDE	0	100.00%	$0.00	$0.00	1	☐
5	WATER 2" OUTSIDE	0	100.00%	$0.00	$0.00	1	☐
9	SEWER 2" METER	0	100.00%	$0.00	$0.00	1	☐
10	SEWER 3/4" METER	0	100.00%	$0.00	$0.00	1	☐
11	WATER 2" OAKWOO	0	100.00%	$0.00	$0.00	1	☐
12	WATER 3/4" OAKWO	0	100.00%	$0.00	$0.00	1	☐
13	IRRIGATION	0	100.00%	$0.00	$0.00	1	☐
14	WATER 1" OAKWOO	0	100.00%	$0.00	$0.00	1	☐
15	SEWER IN TOWN	0	100.00%	$0.00	$0.00	1	☐
16	SEWER-BUSINESS	0	100.00%	$0.00	$0.00	1	☐
				$0.00	$0.00		

Trans Desc	Account Num	Service Amt	Service Name	Tax Amount	Void Note	Curr Read	Prev Read	Est Read YN
UB Bill Transaction	001-0248000-1	$20.00	Garbage	$0.00		0	0	☐
UB Bill Transaction	001-0248000-1	$7.00	Landfill/Debris	$0.00		0	0	☐
UB Bill Transaction	001-0248000-1	$1,169.70	Water	$0.00		936830	857640	☐

John H. White
335 W New England Ave
Pinebluff NC 28373
910-690-6477
jwhite@fdcusa.com
Town Water Account: 2480-1

October 6, 2025

Mayor & Board of Commissioners

Subject: Request for Water Bill Adjustment Due to Faulty Water Heater Leak

Dear Mayor & Members of the Board,

I am writing to respectfully request consideration for a water bill adjustment due to an unexpected and unintentional leak caused by a faulty water heater in my home. The water heater malfunctioned and caused excessive water usage, which resulted in a significant increase in my water bill.

On Wednesday October 1st , I was working my shift at Pineblulff Fire/Rescue. Right before supper time I went to my house to get dinner that I forgot to bring with me, and found a note wedged in the garage door from the Water Department, advising a leak had been detected. The meter for the water was spinning, which was odd. After investigating all possible causes, it was found to be leaking from the water heater. I turned off the water by closing the water shut-off valve inside my house, and the water meter stopped spinning.

Upon getting off work on the 2nd, I immediately called John Cole's Plumbing to investigate the water heater issue, with the earliest time they could come would be October 3rd at 8:00AM. Long story short, the water heater unit was replaced by 11:00AM on the 3rd, and water has been restored with no leaks.

The cost for replacement and installation was **$1,926.00**. I have enclosed documentation of this repair for your review. I kindly request that the Board grant me a credit for the portion of my bill attributable to the leak.

Please let the Water Department know that I very much appreciate the notification that was left on my garage door! I appreciate your time and consideration. Thank you for your continued service to our community.

Sincerely,

John H. White

John H. White

John Cole's Plumbing Professionals
PO Box 4870
Pinehurst, NC 28374
910.639.4933
"Don't Just Call a Plumber Call a Professional"
License #29003

INVOICE / WORK ORDER

CUSTOMER NAME: John White	DATE: 10-3-25
MAILING ADDRESS:	
HOME PHONE: 910 690 6477	ALT. PHONE:
JOB LOCATION: 335 W New England Ave Pinebluff 28373	

☒ TIME AND MATERIALS
☐ BID JOB

TERMS:
☐ To Be Collected ☒ Paid By Check # 4019 ☐ Paid By MC/Visa ☐ Paid By AmEx/Discover
☐ To Be Billed ☐ Paid By Cash ☐ Auth #

DESCRIPTION OF WORK	AMOUNT
Installed JCPP provided 50 gallon water heater in crawl space. With pad and expansion tank	

LABOR / TECHNICIANS	HRS.	AMOUNT
Sam 1 Pat	3	
	TOTAL LABOR	

QTY.	MATERIAL	AMOUNT
1	3/4" coupling	
6	3/4" 90's	
1	3/4" Tee	
1	Expansion tank	
1	Eardrop El (3/4")	
2	3/4" FIP	
4	CPVC 3/4" 90's	
1	3/4" CPVC Male	
	10' 3/4" Pex	
	10' 3/4" CPVC	

Notes
www. bradfordwhite. com
Model #: RE250LNG-1NCWW
Serial #: BE55272916

I HEREBY ACKNOWLEDGE THE SATISFACTORY COMPLETION OF THE ABOVE DESCRIBED WORK. 10% CHARGE, PER MONTH, WILL BE ADDED TO ALL OUTSTANDING BALANCES AFTER 30 DAYS. PAYMENT IS DUE UPON COMPLETION. THERE WILL BE A 3% CONVENIENCE FEE FOR ALL CREDIT CARD PAYMENTS.

X John H. White 10/3/25
Customer Date

THANK YOU!

SUB TOTAL	1800.00
tax	126.00
TOTAL	1926.00

Utility Bill

Utility Bill <do-not-reply@southernsoftware.com> 9:26 AM
Utility Bill
To jwhite@fdcusa.com

Town of Pinebluff
325 East Baltimore Ave
Pinebluff, NC 28373

If Setup For Draft - Draft Notice. Do not pay!

If Setup For Draft - Date: 10/15/2025

Customer Information:
JOHN H WHITE
P O BOX 800
Pinebluff , NC 28373

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0002480-1	51	10/3/2025	$1,211.70	10/15/2025	$1,196.70

Service Period	Days	Location	Service Address
From: 9/1/2025 To: 10/1/2025	30	001-0002480	335 W NEW ENGLAND AVE

Meter Number	Current	Previous	Usage	Service Name	Amount
				Landfill/Debris	$7.00
				Garbage	$20.00
6874078	936830	857640	79190	Water	$1,169.70

HAVE A SAFE AND HAPPY HALLOWEEN!
REGULAR BOARD MTG THURS 10/16 @ 6:30 PM
PAY ONLINE WWW.TOWNOFPINEBLUFFNC.ORG

Tax:	$0.00
Bill Credit:	$0.00
Previous:	$0.00
Current:	$1,196.70

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0002480-1	51	10/3/2025	$1,211.70	10/15/2025	$1,196.70

Feedback

Meter ID	Trans Typ	Trans Cod	Trans Not	ccount Nu	Full Name	ervice Ad	Curr Read	Prev Rea	Calc Usag	vg Use Ar	Was Billec	Bill Date	Entry Dat	Serial No	Mtr Multi	Tran	Mit I	Trans Note1
Meter ID: 476																		
476	HandHel		Transact	001-000	RICHAR	345 N C	7200650	7142800	57850	20788	Y	10/3/20	9/30/20	4781606	1			Transaction
476	HandHel		Transact	001-000	RICHAR	345 N C	7142800	7062830	79970	20494	Y	9/2/202	9/2/202	4781606	1			Transaction
476	HandHel		Transact	001-000	RICHAR	345 N C	7062830	7032370	30460	20019	Y	8/4/202	7/31/20	4781606	1			Transaction
476	HandHel		Transact	001-000	RICHAR	345 N C	7032370	7011770	20600	19935	Y	7/1/202	6/30/20	4781606	1			Transaction
				001-000	RICHAR	345 N C	7011770	6986170	25600	19930	Y	6/4/202	6/2/202	4781606	1			Transaction
							35450420	35235940	214480									
							35450420	35235940	=214480									

57,850.00 +
30,460.00 +
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25,600.00 +
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12. =
11,209.17 *

134,510.00 *

79,970.00 +
11,209.00 −
68,761.00 *

0.00 *

68,761. ÷
1.5 =
45,840.67 *

0.C

1,194.21 +
469.60 −
724.61 *

Account Num	Trans Type	Description	Original Amt	Curr Bill Bal	Running Bal	Bill Date	Due Date	Void Date	Void Note
001-0003560-2	Bill	UB Bill Transacti	$681.80	$681.80	$681.80	10/3/2025	10/15/2025		
001-0003560-2	Bill	UB Bill Transacti	$1,194.21	$0.00	$0.00	9/2/2025	9/15/2025		
001-0003560-2	Bill	UB Bill Transacti	$251.37	$0.00	$0.00	8/4/2025	8/15/2025		
001-0003560-2	Bill	UB Bill Transacti	$127.29	$0.00	$0.00	7/1/2025	7/1/2025		
001-0003560-2	Bill	UB Bill Transacti	$182.74	$0.00	$0.00	6/4/2025	6/15/2025		

Rate Code	Rate Desc	Calc Usage	Pro Rate Pct	Amount	Tax Amount	Num Units	Opt Select
1	INSIDE WATER	46,343	100.00%	$469.60	$0.00	1	☐
2	OUTSIDE WATER	0	100.00%	$0.00	$0.00	1	☐
3	WATER INSIDE 1"	0	100.00%	$0.00	$0.00	1	☐
4	WATER 2" INSIDE	0	100.00%	$0.00	$0.00	1	☐
5	WATER 2" OUTSIDE	0	100.00%	$0.00	$0.00	1	☐
9	SEWER 2" METER	0	100.00%	$0.00	$0.00	1	☐
10	SEWER 3/4" METER	0	100.00%	$0.00	$0.00	1	☐
11	WATER 2" OAKWOO	0	100.00%	$0.00	$0.00	1	☐
12	WATER 3/4" OAKWO	0	100.00%	$0.00	$0.00	1	☐
13	IRRIGATION	0	100.00%	$0.00	$0.00	1	☐
14	WATER 1" OAKWOO	0	100.00%	$0.00	$0.00	1	☐
15	SEWER IN TOWN	0	100.00%	$0.00	$0.00	1	☐
16	SEWER-BUSINESS	0	100.00%	$0.00	$0.00	1	☐
				$0.00	$0.00		

Richard W. Taylor
345 North Cherry Street
Pinebluff, NC 28373

October 6, 2025

Mayor of Pinebluff – Ronald McDonald
Town Commissioners
Town of Pinebluff
325 E. Baltimore Ave.
Pinebluff, NC 28373

Dear Mayor and Town Commissioners:

I, *Richard Taylor* recently moved here to this wonderful town and new home on Cherry Street. I inherited 2 main water meters, as the previous tenant had one dedicated to lawn irrigation. During the period from 8/1/25 to 9/2/25, Meter No. 47816060 used 79,970 = $1,194.21 = 0.015/Unit. This is excessive, as the period from 7/1 to 8/1, used *30,460 = $251.37 = 0.00825/Unit.* Why did the Unit Price increase by 181%?

As soon as I recognized I had a problem, I had the irrigation specialist trouble shoot the system and found I had a leak at the meter in the driveway. For some reason the irrigation meter got put in the driveway and the moving van probably ruptured it by running it over. I had the leak repaired ASAP on 9/10/2025. Receipt attached. Meter 47816060 registered 57,850 for period 9/1 to 10/1 = $681.80 = 0.0118/Unit. Again, I do not understand the excessive unit rate or why is varies monthly.

I respectfully request those addressed herein to consider an exception to my bills for periods 8/1 to 9/2 and 9/1 to 10/1 (Date 9/1 is double billed in both invoices?). Any relief your Honor and the Commissioners can grant would be greatly appreciated. Also, an explanation regarding the Unit Price sliding scale would also be appreciated.

Thank You for your consideration in advance,

Best Regards,
Richard W. Taylor

RWTaylor

(970) 270-0777
richardtaylor@ticus.com

4726

DATE Sept / 10 / 20

NAME
Taylor's

ADDRESS
345 Chry St PnBluff NC

SOLD BY	CASH	C.O.D.	CHARGE	ON ACCT.	MDSE. RETD.	PAID OUT
	✓					

QUAN.		DESCRIPTION	PRICE	AMOUNT	
	1	Repair Leak			
	2	@ Sprkler		389	—
	3	Meter Box			
	4				
	5				
	6				
	7				
	8				
	9				
	10				
	11				
	12	Total		389	—

CUSTOMER'S ORDER NO. REC'D BY

KEEP THIS SLIP FOR REFERENCE

5L527/01527 REDIFORM

Richard.Taylor

From:	Utility Bill <do-not-reply@southernsoftware.com>
Sent:	Monday, August 4, 2025 8:45 AM
To:	Richard.Taylor
Subject:	[External]Utility Bill

You don't often get email from do-not-reply@southernsoftware.com. Learn why this is important

Town of Pinebluff
325 East Baltimore Ave
Pinebluff, NC 28373

If Setup For Draft - Draft Notice. Do not pay!

If Setup For Draft - Date: 8/15/2025

Customer Information:
RICHARD & GRACIELA TAYLOR
345 N CHERRY ST
Pinebluff, NC 28373

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0003560-2	69	8/4/2025	$266.37	8/15/2025	$251.37

Service Period	Days	Location	Service Address
From: 7/1/2025 To: 8/1/2025	31	001-0003560	345 N CHERRY ST - IRRIGATION

Meter Number	Current	Previous	Usage	Service Name	Amount
47816060	7062830	7032370	30460	Water	$251.37

0.0083/Unit

PUBLIC SAFETY NIGHT OUT SAT 8/30 6-9 PM
REG BOARD MTG THUR 8/21 AT 6:30 PM AT TOWN HALL
MAKE PAYMENTS AT WWW.TOWNOFPINEBLUFFNC.ORG

Tax:	$0.00
Bill Credit:	$0.00
Previous:	$0.00
Current:	$251.37

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0003560-2	69	8/4/2025	$266.37	8/15/2025	$251.37

Town of Pinebluff
325 East Baltimore Ave

Richard.Taylor

From:	Utility Bill <do-not-reply@southernsoftware.com>
Sent:	Tuesday, September 2, 2025 3:21 PM
To:	Richard.Taylor
Subject:	[External]Utility Bill

Town of Pinebluff
325 East Baltimore Ave
Pinebluff, NC 28373

If Setup For Draft - Draft Notice. Do not pay!

If Setup For Draft - Date: 9/15/2025

Customer Information:
RICHARD & GRACIELA TAYLOR
345 N CHERRY ST
Pinebluff, NC 28373

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0003560-2	67	9/2/2025	$1,209.21	9/15/2025	$1,194.21

Service Period	Days	Location	Service Address
From: 8/1/2025 To: 9/2/2025	32	001-0003560	345 N CHERRY ST - IRRIGATION

Meter Number	Current	Previous	Usage	Service Name	Amount
47816060	7142800	7062830	79970	Water	$1,194.21

0.015/Unit

REG BOARD MTG THURS - 9/18 AT 6:30 PM
PAY WATER BILLS AT
WWW.TOWNOFPINEBLUFFNC.ORG

Tax:	$0.00
Bill Credit:	$0.00
Previous:	$0.00
Current:	$1,194.21

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0003560-2	67	9/2/2025	$1,209.21	9/15/2025	$1,194.21

Town of Pinebluff
325 East Baltimore Ave
Pinebluff, NC 28373

Richard.Taylor

From:	Utility Bill <do-not-reply@southernsoftware.com>
Sent:	Friday, October 3, 2025 8:27 AM
To:	Richard.Taylor
Subject:	[External]Utility Bill

Town of Pinebluff
325 East Baltimore Ave
Pinebluff, NC 28373

If Setup For Draft - Draft Notice. Do not pay!

If Setup For Draft - Date: 10/15/2025

Customer Information:
RICHARD & GRACIELA TAYLOR
345 N CHERRY ST
Pinebluff, NC 28373

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0003560-2	67	10/3/2025	$696.80	10/15/2025	$681.80

Service Period	Days	Location	Service Address
From: 9/1/2025 To: 10/1/2025	30	001-0003560	345 N CHERRY ST - IRRIGATION

Meter Number	Current	Previous	Usage	Service Name	Amount
47816060	7200650	7142800	57850	Water	$681.80

0.012/Unit

HAVE A SAFE AND HAPPY HALLOWEEN!
REGULAR BOARD MTG THURS 10/16 @ 6:30 PM
PAY ONLINE
WWW.TOWNOFPINEBLUFFNC.ORG

Tax:	$0.00
Bill Credit:	$0.00
Previous:	$0.00
Current:	$681.80

Account Number	Bill Number	BillingDate	After Due Date	Due Date	Total Due
001-0003560-2	67	10/3/2025	$696.80	10/15/2025	$681.80

Town of Pinebluff
325 East Baltimore Ave

7,170.00 +
7,810.00 +
3,920.00 +
4,490.00 +
3,220.00 +
3,860.00 +
3,780.00 +
3,420.00 +
3,530.00 +
4,520.00 +
3,760.00 +
3,950.00 +
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12,620.00 +
4,452.00 −
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1.5 =
5,445.34 *
0.C
114.62 +
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60.55 *

unt Nu	Full Name	ervice Ad	Curr Read	Prev Read	Calc Usag	vg Use Ar	Was Billec	Bill Date	Entry Dat	Serial No	Mtr Multi	Tran Mit I	Trans Note1
1-000	SHELIN	144 FUL	891500	802600	88900	11095	Y	4/4/201	4/2/201	6773280	1		Transaction
1-000	SHELIN	144 FUL	802600	781500	21100	8873	Y	3/2/201	3/1/201	6773280	1		Transaction
1-000	SHELIN	144 FUL	781500	781500	0	8514	Y	2/6/201	2/5/201	6773280	1		Transaction
			2475600	2365600	110000								
1-000	SHELIN	144 FUL	466840	454220	12620	5166	Y	10/3/20	9/30/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	454220	447050	7170	5083	Y	9/2/202	9/2/202	1092982	1		Transaction
1-000	SHELIN	144 FUL	447050	439240	7810	5060	Y	8/4/202	7/31/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	439240	425470	13770	5029	Y	7/1/202	6/30/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	425470	421550	3920	4928	Y	6/4/202	6/2/202	1092982	1		Transaction
1-000	SHELIN	144 FUL	421550	417060	4490	4940	Y	5/2/202	4/30/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	417060	413840	3220	4946	Y	4/2/202	4/1/202	1092982	1		Transaction
1-000	SHELIN	144 FUL	413840	409980	3860	4967	Y	3/4/202	3/3/202	1092982	1		Transaction
1-000	SHELIN	144 FUL	409980	406200	3780	4981	Y	2/4/202	2/3/202	1092982	1		Transaction
1-000	SHELIN	144 FUL	406200	402780	3420	4996	Y	1/7/202	12/30/2	1092982	1		Transaction
1-000	SHELIN	144 FUL	402780	399250	3530	5016	Y	12/2/20	11/26/2	1092982	1		Transaction
1-000	SHELIN	144 FUL	399250	394730	4520	5035	Y	11/5/20	10/29/2	1092982	1		Transaction
1-000	SHELIN	144 FUL	394730	390970	3760	5042	Y	10/1/20	9/26/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	390970	387020	3950	5059	Y	9/4/202	8/28/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	387020	357730	29290	5074	Y	8/2/202	7/31/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	357730	353570	4160	4752	Y	7/2/202	6/27/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	353570	349330	4240	4761	Y	6/3/202	5/30/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	349330	344560	4770	4769	Y	5/2/202	4/29/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	344560	340960	3600	4769	Y	4/2/202	3/26/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	340960	335140	5820	4786	Y	3/1/202	2/27/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	335140	331660	3480	4772	Y	2/2/202	1/26/20	1092982	1		Transaction
1-000	SHELIN	144 FUL	331660	327610	4050	4791	Y	1/3/202	12/30/2	1092982	1		Transaction

Trans Desc	Account Num	Service Amt	Service Name	Tax Amount	Void Note	Curr Read	Prev Read	Est Read YN
UB Bill Transaction	001-0005538-2	$114.62	Water	$0.00		466840	454220	☐

Rate Code	Rate Desc	Calc Usage	Pro Rate Pct	Amount	Tax Amount	Num Units	Opt Select
1	INSIDE WATER	0	100.00%	$0.00	$0.00	1	☐
2	OUTSIDE WATER	5,445	100.00%	$54.07	$0.00	1	☐
3	WATER INSIDE 1"	0	100.00%	$0.00	$0.00	1	☐
4	WATER 2" INSIDE	0	100.00%	$0.00	$0.00	1	☐
5	WATER 2" OUTSIDE	0	100.00%	$0.00	$0.00	1	☐
9	SEWER 2" METER	0	100.00%	$0.00	$0.00	1	☐
10	SEWER 3/4" METER	0	100.00%	$0.00	$0.00	1	☐
11	WATER 2" OAKWOO	0	100.00%	$0.00	$0.00	1	☐
12	WATER 3/4" OAKWO	0	100.00%	$0.00	$0.00	1	☐
13	IRRIGATION	0	100.00%	$0.00	$0.00	1	☐
14	WATER 1" OAKWOO	0	100.00%	$0.00	$0.00	1	☐
15	SEWER IN TOWN	0	100.00%	$0.00	$0.00	1	☐
16	SEWER-BUSINESS	0	100.00%	$0.00	$0.00	1	☐
				$0.00	$0.00		

10/06/25

Mayor and Board of Commissioners:

144 Fullers Way Aberdeen, NC. Notice a leak between my water meter and pressure reducer. I called a plumber to have it fixed and was fixed. Im asking for an leak adjustment.

Thank you

Lacy Turner 910-691-1719

Pine N' Dandy Plumbing

707 S. Pinehurst Street, Unit E
Aberdeen, NC 28315

910-245-7463

www.callpinendandy.com

info@callpinendandy.com

Invoice 1163

PAID

Lacy Turner

(910) 691-1719

144 Fullers Way
Aberdeen, North Carolina 28315

Invoiced Date: Oct 6, 2025

Due Date: Oct 6, 2025

Status: Paid

Notes:

Water leak by meter.
Dug up valve box found 1"x3/4 pvc mip cracked and leaking that went into the shut off.
Removed all pvc in the area installed new 3/4 pex piping with a new shut off all in the valve box.
Leak is fixed inspected no more leaks. Meter is not spinning no more.

Repair 1" Water Line - Standard

WDV-019-01.00 Repair 1" Water Line. Includes All Professional Labor & Quality Materials. 2 Year Limited Warranty

Item	Unit Price	Quantity	Taxed	Amount
Repair 1" Water Line - Standard		**1**		**$581.00**
WDV-019-01.00 Repair 1" Water Line. Includes All Professional Labor & Quality Materials. 2 Year Limited Warranty				
WDV-019-01.00	$581.00	1	No	$581.00
Shovel Dig (if Necessary) 2-4 FT. - Add On		**1**		**$110.00**
WDV-023-0.50 WDV-023-00.50 Dig withshovel in order to access and make repair, if 2-4FT Deep. Use ADD ON Rate if neccesary. 1 Year Limited Warranty				

Item	Unit Price	Quantity	Taxed	Amount
WDV-023-0.50	$110.00	1	No	$110.00
Waived Eval Fee		**1**		**$0.00**

ADM-010-00.50 FREE 15-30 minute line-of-site inspection of plumbing mechanical issue. Includes professional diagnostic with recommendations A $89 Value

ADM-010-00.50	$0.00	1	No	$0.00

Thank you for your business!

Subtotal	**$691.00**
Discount (10%)	**-$69.10**
Total	**$621.90**
Amount Paid	**$621.90**
Amount Due	**$0.00**

-LEGAL NOTICE-
NOTICE OF A PUBLIC HEARING
Town of Pinebluff

Notice is hereby given that a Public Hearing will be held by the Town Board of the Mayor and the Board of Commissioners at the Pinebluff Town Hall on the Thursday, 16th day of October, 2025 at 6:30 p.m. All interested citizens may be heard relative to the following:

The purpose of the Public Hearing is an installment purchase for five (5) years in the amount of $400,000.00. The purpose of the installment purchase involves the repair of real property.

Further information regarding this matter is available in the office of the Town Clerk and may be reviewed by any interested party at any time Monday through Friday from 8:00 a.m. to 4:30 p.m. All interested parties are invited to attend the hearing.

Betty O. McDuffie, CMC
Town Clerk

Activity Log Event Summary (Totals)

Pinebluff Police Department

(09/01/2025 - 09/30/2025)

<No Event Type Specified>	3	911 EMS Call	3
911 Fire Call	2	911 Hang Up Call	2
911/ Call for service	32	Accident	1
Administrative Duties	25	Arrest	4
Assist another agency w/ K-9--drugs	1	Assist Fox Fire P.D.	1
Assist Sheriff's Department	4	Assist Vass P.D.	2
Business Check	1,637	Business Closing	63
Careless & Reckless Driving	2	Check of lake/parks	298
Citation	108	Citizen Assist	3
Damage to Property	1	Domestic	3
Drug Paraphernalia	2	Drug-Felony	3
Drug-Misdemeanor	2	DWI	1
DWI/ Drug/ License Check Point	4	DWLR	7
Foot Patrol	59	Intoxicated Person	1
Investigation	5	Involuntary Commitment	1
K-9 Training	12	Keys locked in Vehicle	2
Landlord / Tenant Dispute	1	Larceny	2
Magistrates Office: Carthage	4	Meal in Town	25
Moore County Jail	4	Process Evidence	3
Processing of Arrestee(s)	4	Public Relations Event	1
Public Service	4	Service of Warrant(s)	2
Speeding	18	Suspicious Event	1
Suspicious Person	1	Trespassing	1
Vacation	1	Warning Citation	1
Warning-Verbal	28	Warrant	3
Well-being check	1		

Total Number Of Events: 2,399

POLICE MONTHLY CALL TOTALS-2025

JANUARY – 150

FEBRUARY – 117

MARCH – 113

APRIL – 153

MAY – 232

JUNE – 159

JULY – 173

AUGUST – 145

SEPTEMBER – 143

OCTOBER –

NOVEMBER –

DECEMBER –

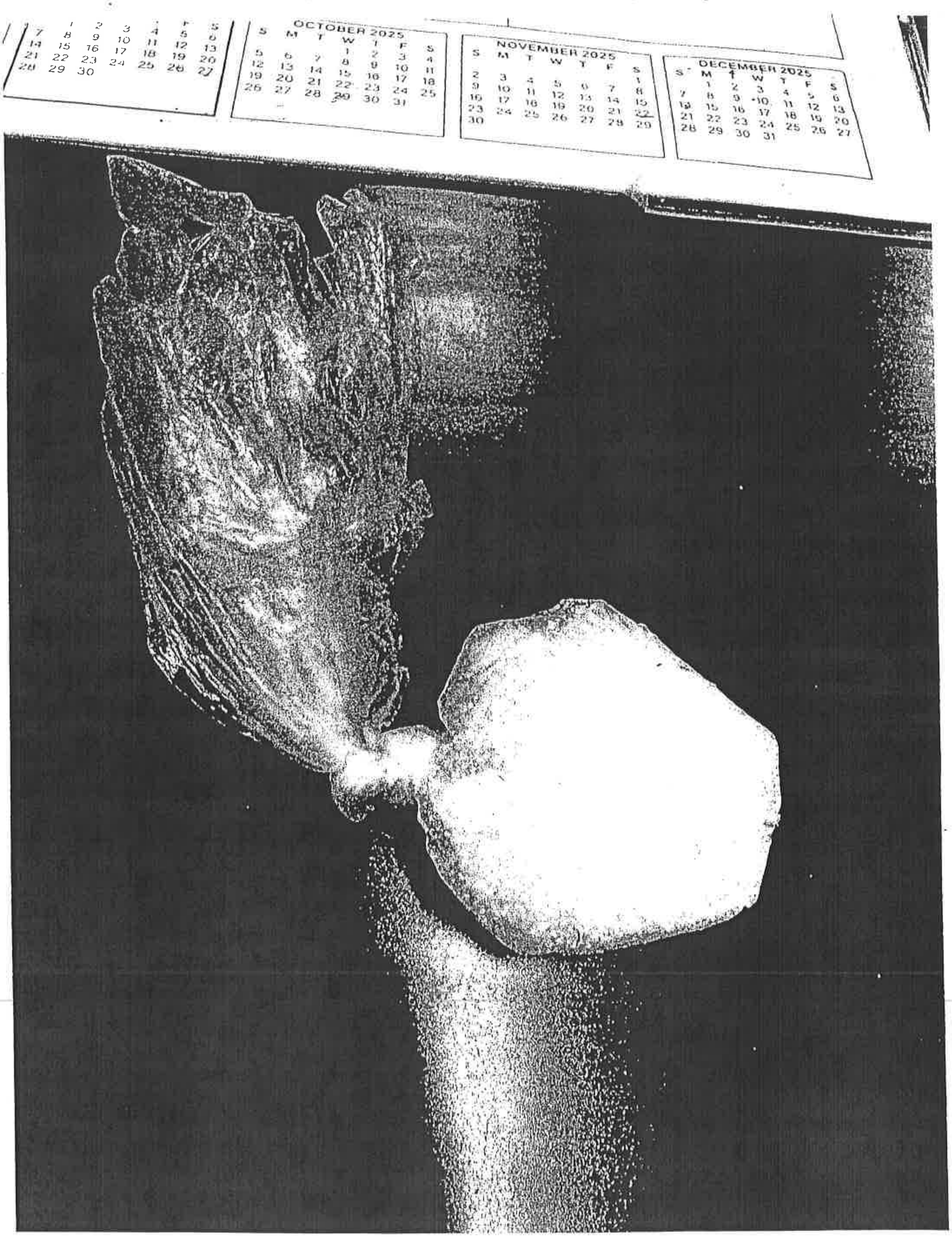
FELONY ARRESTS

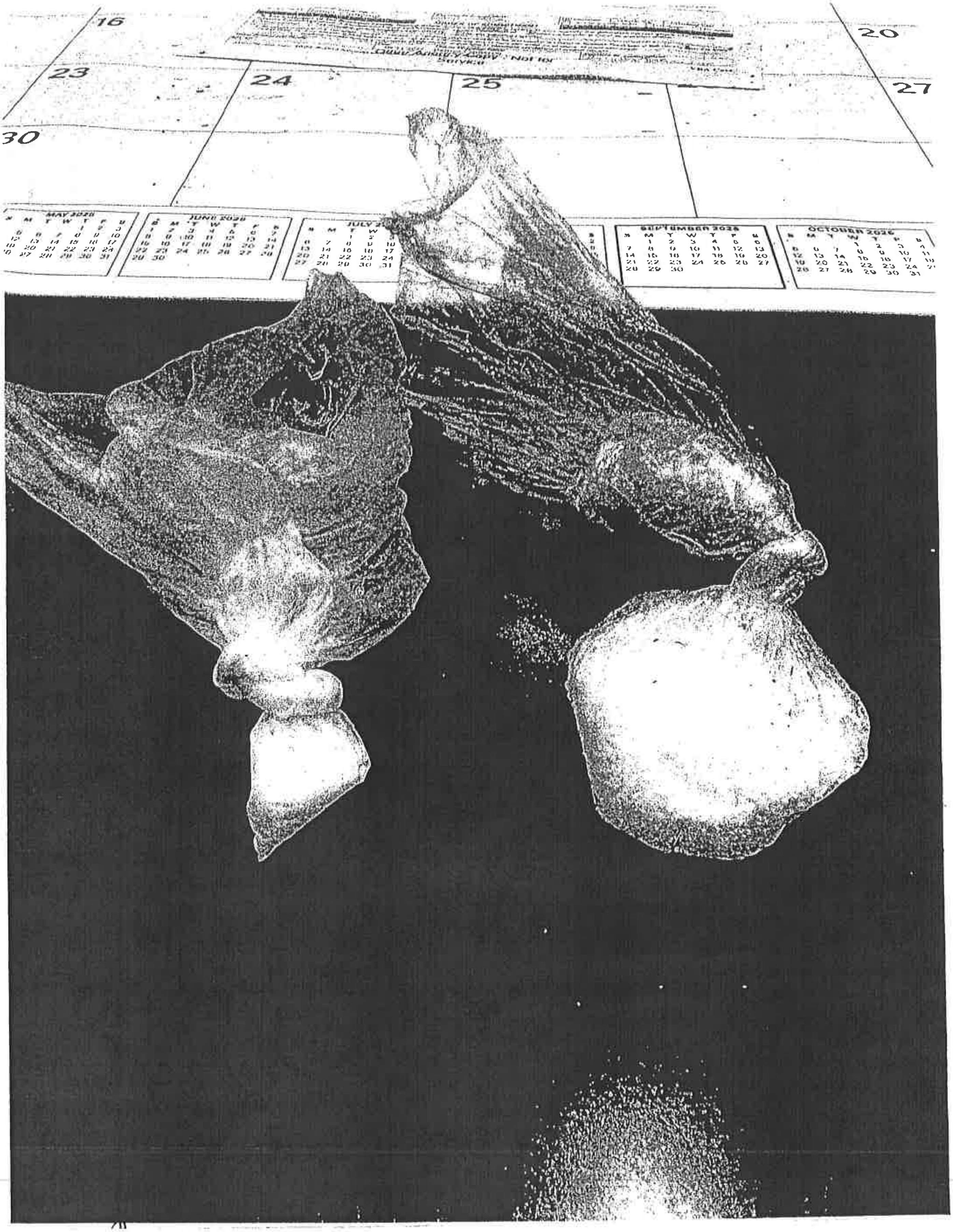
PWIMSD METHAMPHETAMINE

POSSESS METHAMPHETAMINE

POSSESS METHAMPHETAMINE

3 K9 DEPLOYMENTS


OCTOBER 2025
NOVEMBER 2025
DECEMBER 2025



Campaign Report

Report Number	116275
Agency	Pinebluff Police Department
Campaign	2025 Child Passenger Safety Week
Campaign Week	2025 Child Passenger Safety Week
Date Submitted	September 28, 2025
Submitted By	sergeant matthew reeder
Submitter Phone	336-653-5969
Submitter Extension	
Submitter Email	mreeder@pinebluffpdnc.org

Checkpoints and Patrols	
Number of Checkpoints	3
Saturation and Random Patrols	2

Criminal Violations	
Drug Violations	1
Other, Not Listed Criminal Violations	0

Driving While Impaired	
DWI Drug Charges	0
DRE Evals	0
Under 21 DWI Charges	0
21 and over DWI Charges	0

Other Traffic Violations	
Speeding	1
DWLR	3
GDL	0
Work Zone Violations	0
Other, Not Listed Traffic Violations	21

Occupant Restraint	
Safety Belt Violations	2
Child Passenger Safety Violations	0

Other	
Uninsured Motorists	2
Reckless Driving	0
Felony Arrests	0
General Comments	
Media Involvement	

Total Traffic & Criminal Violations - other, not counted as Traffic or Criminal Violations	
Stolen Vehicles Recovered	0
Wanted Persons Apprehended	1
Total Traffic Violations	**31**

September 2025

MONTHLY REPORT

PINEBLUFF
SERVING THE COMMUNITY
FIRE
ISO CLASS 3
RESCUE
SINCE 1926
NORTH CAROLINA

September 2025

	Number of Calls	Fire Calls	*EMS Calls*	Aid Given	Overlapping Calls:
MONTH:	41	23	18	10	5
YTD:	481	245	226	64	61

*EMS calls include Motor Vehicle Accidents.

*So far this year we have over a **6.42%** increase in call volume from the same time period as 2024.

Incidents by Area:

MONTH:	IN TOWN - **11**	OUT OF TOWN – **20**	Out of 71 First Due Area – **10**
YTD:	IN TOWN - **129**	OUT OF TOWN – **285**	Out of 71 First Due Area – **67**

YTD Fire Loss: **$34,400.00** Contents or property lost as a result of fire in our 1st due district.

**$1,200 increase in property loss in September 2025.*

September 2025

- Incident Type Breakdown

Rescue & EMS Incidents include Motor Vehicle Accidents

September 2025

- Aid Given or Received

September 2025

Training Hours:

September 2025: **479.4**

Year to Date: **3,355.9**

September 2025

Fire & Life Safety Message

CHARGE into Fire Safety™

Lithium-Ion Batteries in Your Home

Most of the electronics we use in our homes every day are powered by lithium-ion batteries. In fact, most everything that's rechargeable uses this kind of battery.

e-bikes · hoverboards · tablets · cordless vacuum cleaners · e-vehicles · power tools · mobile phones · remote control cars · e-scooters · laptops · e-cigarettes/vapes · drones · golf carts · smart watches · headphones · toys

LITHIUM-ION BATTERIES store a lot of energy in a small place. These batteries can overheat, start a fire, or explode if overcharged or damaged. By learning how to **BUY**, **CHARGE**, and **RECYCLE** these batteries safely, you can help prevent a fire in your home.

BUY only listed products. When buying a product that uses a lithium-ion battery look for a safety certification mark such as UL, ETL, or CSA. This means it meets important safety standards.

CHARGE devices safely. Always use the cables that came with the product to charge. Follow the instructions from the manufacturer. Buy new chargers from the manufacturer or one that the manufacturer has approved.

CHARGE your device on a hard surface. Don't overcharge your device. Unplug it or remove the battery when it's fully charged.

STOP using your device right away if the battery smells weird, gets too hot, makes popping noises, changes in shape or color. If it is safe, move the device away from anything that can catch fire. Call **9-1-1**.

RECYCLE batteries responsibly. Don't throw lithium-ion batteries in the trash or regular recycling bins because they could start a fire.

RECYCLE your device or battery at a safe battery recycling location. Visit **call2recycle.org** to find a recycling spot near you.

NATIONAL FIRE PROTECTION ASSOCIATION

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The listing of specific commercial products or services herein is solely for educational purposes and does not imply endorsement by NFPA, nor discrimination against similar services not mentioned.

Lithium-Ion Battery Safety

Lithium-ion batteries supply power to many kinds of devices including smart phones, laptops, e-scooters and e-bikes, e-cigarettes, smoke alarms, toys, and even cars. If not used correctly, or if damaged, these batteries can catch on fire or explode.

The problem

- These batteries store a large amount of energy in a small amount of space.
- Sometimes batteries are not used the right way; batteries not designed for a specific use can be dangerous.
- Like any product, a small number of these batteries are defective. They can overheat, catch fire, or explode.

Safety Tips

- Purchase and use devices that are listed by a qualified testing laboratory.
- Always follow the manufacturer's instructions.
- Only use the battery that is designed for the device.
- Put batteries in the device the right way.
- Only use the charging cord that came with the device.
- Do not charge a device under your pillow, on your bed, or on a couch.
- Do not keep charging the device or device battery after it is fully charged.
- Keep batteries at room temperature when possible. Do not charge them at temperatures below 32°F (0°C) or above 105°F (40°C).
- Store batteries away from anything that can catch fire.

Signs of a Problem

Stop using the battery if you notice these problems: odor, change in color, too much heat, change in shape, leaking, or odd noises. If it is safe to do so, move the device away from anything that can catch fire. Call **9-1-1**.

Battery Disposal

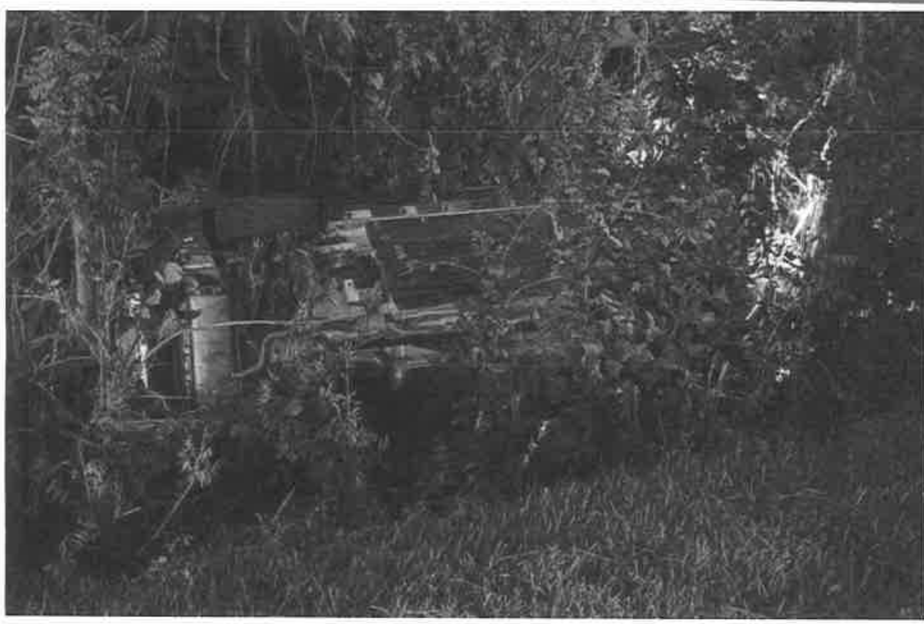
- Do not put lithium-ion batteries in the trash.
- Recycling is always the best option.
- Take them to a battery recycling location or contact your community for disposal instructions.
- Do not put discarded batteries in piles.

Charging an E-bike

Charge your battery in a flat, dry area away from children, direct sunlight, liquids, tripping hazards, and in a location where the bike is not at risk of falling.

NATIONAL FIRE PROTECTION ASSOCIATION

September 2025



Sept 6th: MVA, US 1 south of Town

Sept 8th: Mayday/RIT, Facility Training with Hoke Co Depts

September 2025

Sept 11th: Haz-Mat Training
with Aberdeen

Sept 25th: Hose & Nozzle Flow
Testing/Training

September 2025

Sept 10th: House Fire in Aberdeen

PINEBLUFF SERVING THE COMMUNITY FIRE RESCUE SINCE 1926 NORTH CAROLINA

September 2025

Sept 17th: Outside Fire on W New England Ave