

Replacing the micro-usb chip used for backups on the Surface GO tablet.

Note: The micro-usb chip installed on the back of Surface GO tablets is used to store backups of the Drawings Manager system. In the case of a hardware failure the chip can be used to restore the data on a replacement system. The micro-usb chip is configured as the "D:\\" storage drive on the Windows Operating system. It is recommended to replace the micro-usb chip with a new one every year.

- 1) Disconnect the power cord and the usb cable from the Surface GO tablet
- 2) Remove the tablet from the tablet stand.
- 3) Open the built-in stand on the Surface Go tablet (see below):



- 4) Remove the micro-usb chip by first pushing in on the chip then removing the chip (see below):



- 5) Replace the micro-usb chip with a new one by inserting into the slot then pushing it in until it locks in place.
- 6) Close the stand on the tablet and re-install the tablet in the stand on the Drawings Manager tray
- 7) Reconnect BOTH the power cable and the usb cable to the tablet
- 8) Stop the Restart the Drawings Manager program to force a new backup; ensure there are not pop-up boxes with warning messages and check the bottom left corner of the Drawings Manager program for any error messages.