



NEW & ADVANCED LEADER MENTORING Overview



NEW & ADVANCED LEADER MENTORING

What is it?

Designed to help and guide those taking the step in to their first or a higher leadership position, this 6 month mentoring package includes fortnightly 121s that are alternated with guided learning, research and reflective activities. The whole process is managed through our online learning system which includes access for line managers to review progress.

This is offered at 3 different levels with accompanying professional qualifications:

New Supervisor/Team Leader - With Level 2 Diploma in Team Leading

New Duty Manager - With Level 3 Diploma for Team Leaders and Supervisors

New Department Manager - With Level 5 Diploma for Operations or Departmental Managers



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What's included?



Duration: 6 months.

Contact: Fortnightly 121 online sessions.

Self-Study: Guided learning, research and reflection throughout.

Platform: The whole process is managed through our online Learning Management System (LMS).

Management oversight: Line Managers will be added to the LMS in order to review progress.

Assessment: Competency based assessments are included throughout, future proofing against EASA NPA 2023-01 and ICAO Doc 10106.

Professional qualifications: As detailed on page 2.

MODULES

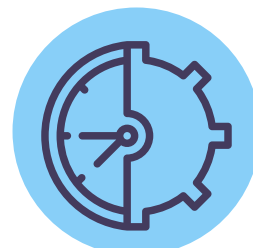
Covered - New Supervisor



Personal branding



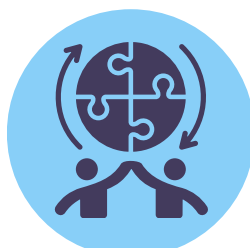
Leadership styles



Time management



**Conflict
management**



Organisational culture



Team motivation



**Understanding and
adapting to change**



Making decisions



**Wellbeing in the
workplace**



**Challenging
conversations**



**Stakeholder
relationship
management**

MODULES

Covered - New Duty Manager



Personal development planning



Chairing meetings



Public speaking



Equality, diversity and inclusion



Coaching skills



Organisational culture



Stakeholder management



Cross team working



Organisational planning and operational strategy



Managing data and reports



Performance management



Conflict management



Giving feedback



Change management



Financial awareness



Problem solving and decision making



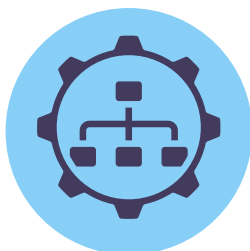
Wellbeing at work

MODULES

Covered - New Department Manager



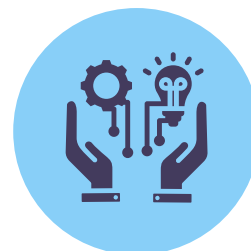
Departmental mission and culture



Organisational structures



Customer demand and trend analysis



Innovation management



Ethics and values



Change management



Finance



Organisational & team dynamics



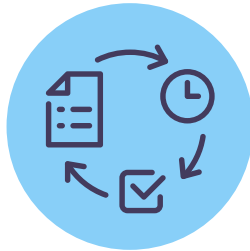
Influencing & negotiating skills



Reputation management



Stakeholder management



Project management



Equality, diversity and inclusion

Meet **THE TEAM**



Gemma Aiuto-Turner

Chief Executive Officer

Gemma's aviation career began in 2001. After spending 4 years in the RAF, Gemma has spent time within General Operations, Private Jets, and Scheduled operators as a Duty Operations Manager before specialising in OCC training. 6 years ago; Gemma set up Crosby Aviation Training to support the Operations Control's continued professional development across the UK and European. Since then, Gemma has been awarded 'Trainer of the Year' and supported EASA with their training provision and many others.



Rich Coopey


Chief Operating Officer


Rich's aviation career began in 2004 when he joined the RAF aged 18. The next 12 years were spent in an operational environment, culminating in a re-branch to SNCO Fighter Controller. Since leaving, Rich has spent time with scheduled operators and over 5 years at a mixed non-schedule, part SPO and SAR operator, leaving his supervisor role in 2016. Rich is also a fully qualified Crew Resource Management Trainer (CRMT), with over 4 years experience delivering to a diverse range of roles.



CONTACT US

For Further Information

 www.crosbyaviation.co.uk

 richard@crosbytraining.co.uk