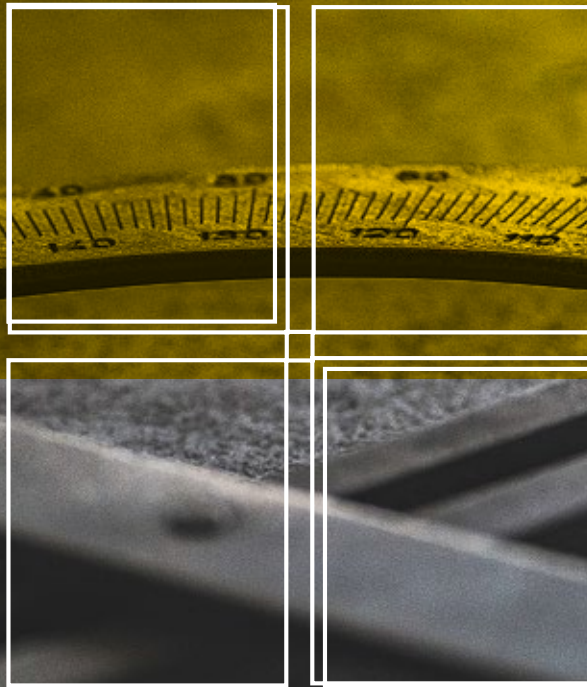


FMPLUS PROPERTY & FACILITY MANAGEMENT



FEM

PLUS

FACILITY MANAGEMENT

COMPANY PROFILE AND CAPABILITIES



PRECISION WHERE IT MATTERS..

06

ABOUT US

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WHY US?

FM VALUES  
VALUE PROPOSITION



1 - ABOUT US

# WHO WE ARE?

FMPlus+ as a new subsidiary specializes in providing property and total facility management solutions for residential, commercial, corporate and industrial properties. We provide infrastructure management solutions for all types of organizations. We highly agree that every one of our clients is different and that's why we customize personalized solutions to match their particular demands.

We follow a holistic approach in facility management that enables FMPlus+ to be involved anywhere starting from the design stage to the project management stage ensuring a smooth transition throughout the completion stage. We provide usability and sustainability consulting in the earlier stages to guarantee that every project performs as effective and efficient as possible.

Post-completion, FMPlus+ takes over the project for full operational management, acting as a point of contact to our clients offering a myriad of services including but not limited to Janitorial, external cleaning, security, MEP maintenance, pest control, landscaping, front office management, waste management, and health & safety management. Beyond these services, FMPlus+ goes above and beyond to keep clients' mind at ease allowing them to focus on the core of their businesses.

## OUR MISSION

TO PROVIDE TOTAL PROPERTY AND FACILITY MANAGEMENT SOLUTIONS BY FURNISHING OUR CLIENTS WITH EXTRAORDINARY WORK FOR ALL TYPES OF ORGANIZATIONS.

## OUR VISION

LEADING THE FM MARKET IN EGYPT VIA LEARNING, DEVELOPMENT & SERVICE EXCELLANCE

## OUR VALUES

INTEGRITY  
MUTUALITY  
LEADERSHIP  
DIVERSITY  
EXCELLANCE

**FMPlus+ Property & Facility Management is part of a group of companies comprising "Alex-mar, Mask Int., Concrete Plus, T&D Designs Group & T&D Kitchens & Laundry Equipment".**

**The total annual turnover is around \$275 M, The group was first established since 1993 in Cairo, Egypt and then it was expanded in Saudi Arabia, UAE, Iraq and Kuwait.**



## 2 - LEADERSHIP

**OUR CORE MANAGEMENT  
AND THE EXPERTISE  
IN THE PROPERTY AND  
FACILITY MANAGEMENT  
INDUSTRY.**

## TAREK YOUSSEF

CHAIRMAN



Tarek is the Co-founder of FMPlus+, He's the chairman of the group and the CEO of Concrete Plus for Engineering & Construction – First Category Construction Co., Tarek is also the CEO of T&D designs group, A regional firm in FF&E consortium that was established in 2007 and has been serving clients in Egypt, Middle East & the Gulf region for more than 11 years. Tarek has 30+ years of extensively International & Multinational experiences. Tarek holds a Bachelor of science degree in Civil Engineering from Cairo university along with a Mater of business administration in Strategic Management from El – Nile University in accordance with IESE Business School – Barcelona

## KAREEM HADY

EXECUTIVE CHAIRMAN



Kareem is the Co-founder and Executive Chairman of FMPlus+, he also the CEO of Mask Int., a multi-faceted holding company involved in telecom, power, agriculture and F&B. Prior to Mask Int., He was CEO of Alexmar, a company founded in 1993 with branches in Egypt, UAE, Saudi Arabia and Iraq. The company focused on telecom, power, O&M and FM dealing with international firms including Orange, Mobily, Lafarge and STC. With 30+ years of experience in the field managing over 1500 employees. Kareem in highly involved in ensuring the highest level of quality and standards when implementing facility & property management protocols with a focus on tight KPIs and SLAs. Kareem holds a Bachelor of science degree in Electrical Engineering from Alexandria University

## AMRO HAMMAD

MANAGING DIRECTOR



Amro is the Co-founder and Managing Director of FMPlus+, Prior to FMPlus+ he was the General Manager of EFS Facilities Services Misr, Managing over 25 projects and more than 2000 employees. With over 15+ years of extensive hands on experience in managing all aspects of large and complex mixed-use development, residential, commercial, educational & healthcare facilities from design & construction to handover, planning, mobilization, operations and integrated total facilities management – (IFM & TFM). Amro holds a Bachelor of science degree in Architectural Engineering from Alexandria University, Amro as well is certified from IFMA as a Facilities Management Professional (FMP).

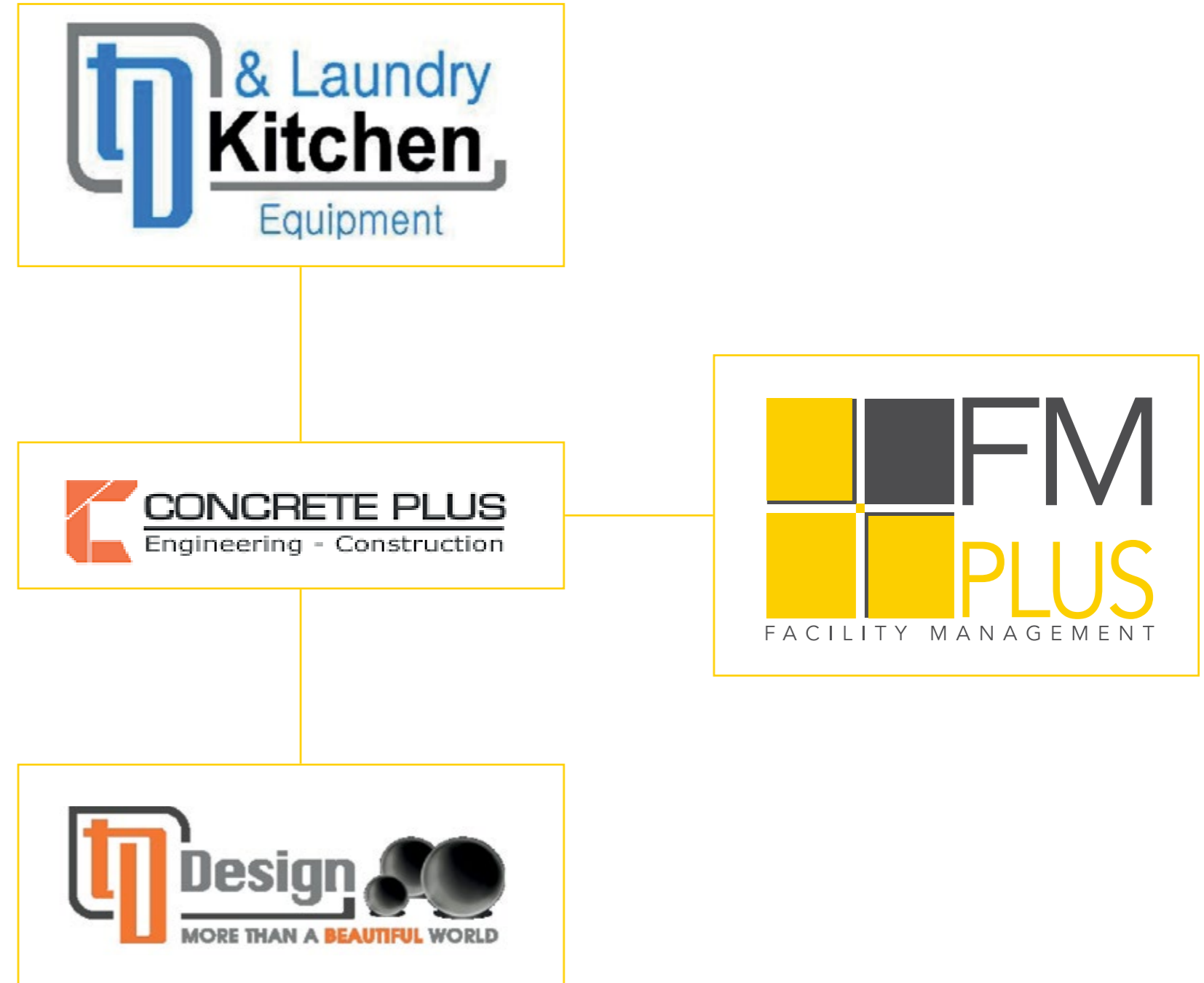
# 3 - STRUCTURE





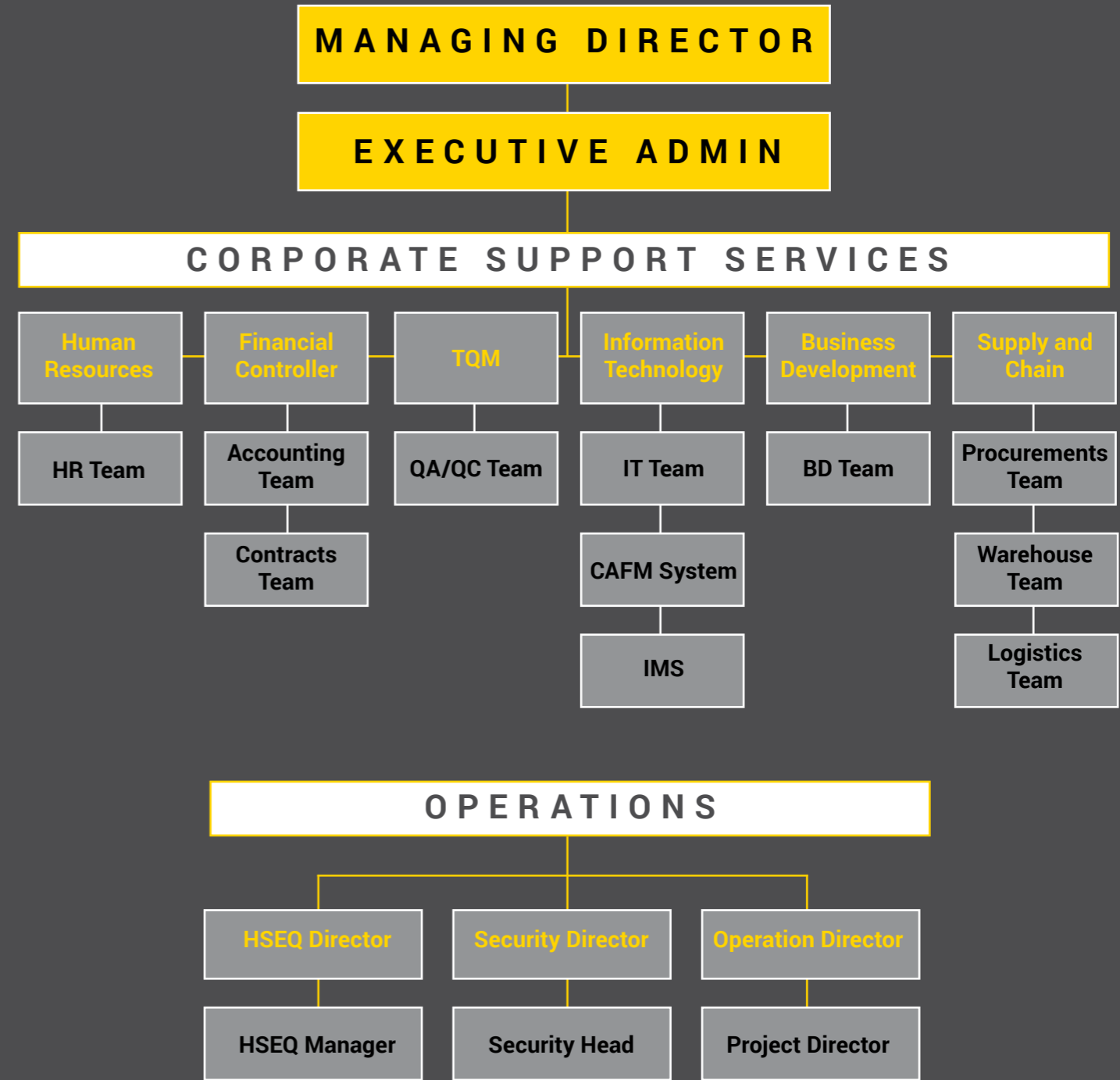
### 3.1 GROUP STRUCTURE

**THE GROUP COMPRISES 4 COMPANIES COMMITTED TO COVER AND DELIVER ALL OUR CLIENTS NEEDS FROM DESIGN, CONSTRUCTION, FF&E AND OPERATIONS.**



## 3.2 ORGANIZATION STRUCTURE

**FMPLUS+ ORGANIZATION STRUCTURE WORKS WITH TEAMS HIERARCHY SO A SMOOTH FLOW IS GUARANTEED IN THE MOST ORGANIZED WAY.**





# 4 - OUR SERVICES

# 1

## FM SERVICES



- 4.1.1 FM Consultation
- 4.1.2 Utilities and Infrastructure Management
- 4.1.3 Life Cycle Management
- 4.1.4 HSEQ Compliance and Management

# 2

## HARD SERVICES



- 4.2.1 Mechanical, Electrical and Plumbing Services
- 4.2.2 Heating, Ventilation and Air Conditioning Systems (HVAC)
- 4.2.3 Minor Civil Works

# 3

## SOFT SERVICES



- 4.3.1 Housekeeping
- 4.3.2 Pestcontrol
- 4.3.3 Landscape
- 4.3.4 Waste management

# 4

## SECURITY SERVICES



- 4.4.1 Access Control
- 4.4.2 Surveillance
- 4.4.3 Traffic Management
- 4.4.4 Emergency Response
- 4.4.5 Close Protection

# 5

## SUPPORT SERVICES



- 4.5.1 Project Management
- 4.5.2 Risk Management
- 4.5.3 Property Management
- 4.5.4 Call Centre and Help Desk
- 4.5.5 Contract Management

**FMPLUS+ PROVIDES DIFFERENT TYPES OF SERVICES CATEGORIZED INTO FIVE SUB-HEADINGS.**

# 41

## FM SERVICES



### FM CONSULTATION

Our Facility Management Consultancy is a special skilled group dedicated to provide strategic and hands on consultancy services to clients from all business sectors. We support design engineers with our experience and knowledge of how design can directly influence costs and reliability on the ongoing operation of buildings.

#### A) FM CONSULTATION AT DESIGN STAGE:

- Environmental Review (Noise, Light, and Air Supply)
- Finishes and Operational Implications Review
- Life Cycle Costing Analysis
- Space Analysis & Occupant Efficiency
- Sustainability of Design
- MEP Design Review
- Energy Efficiency
- Service Charge Evaluation

#### B) FM CONSULTATION AT COMPLETION AND POST COMPLETION STAGE

- Close-out Documentation
- Process Implementation
- Fit-out Guidelines
- Post Occupancy Reviews
- Occupant Handbook
- EHS Plan
- Defect Liability Reporting
- Operations Plan
- Training for various stakeholders

#### C )FM CONSULTATION AT CONSTRUCTION & COMMISSION STAGE

- Tender Evaluation
- Testing and Commissioning
- Budgeting and Costing
- Asset Management Plan
- Contract Administration
- Equipment Reliability & Assessment
- Review Construction Process as per Design Recommendations
- SLAs
- Pre-qualification of Vendors
- SOPs

## HSEQ

### HEALTH, SAFETY & ENVIRONMENTAL QUALITY



#### ROUTINE TRAINING FOR SAFETY



#### PERSONAL PROTECTIVE EQUIPMENT (PPE)



FMPlus+ will provide services to ensure the maintenance of a safe and healthy environment for all, in accordance with recognized health and safety procedures as per OHSAS 18001, ISO 14001. Hence and in order to facilitate such provision of HSE environments each service line delivery methodology will also incorporate, **but not be limited to the following:**

- Adherence to relevant health and safety legislation determined, to include but not limited to Occupational Health and Safety, Occupiers Liability, Various Licenses, Technical Standards and Safety regulations pertaining to confined space, pressure vessels, compressors, pool regulations, playground safety, elevating and lifting devices etc.

- Ensure that all equipment, materials, and practices are in compliance with the relevant law, legislation, standards, codes, and bylaws of Egypt.

- Apply environmentally sound practices in methods of delivery.

- Contribute to appropriate security procedures and systems as required by the client's policies and procedures.

- Prepare documentation necessary for maintenance of safe and secure facilities for all tenants, residents and visitors.

- Recognize appropriate risk management strategies.

- Assist in conducting risk exposure audits and implement appropriate training programmes incorporating aspects of risk management

- Assist in determining appropriate insurance requirements.

- Utilise personal protective equipment appropriate to the service line delivery requirements

- Recommend and ensure adherence to procedures and policies for responding to incidents and emergency situations.

- Recognise the importance of first aid and appropriate certification.

# 42 HARD SERVICES

FMPLUS+ makes the following services available through in-house technicians or service contractors along with the necessary supervision:

- Specialized Engineering systems
- Building Management System
- HVAC Systems
- Sewerage Systems
- Electrical Installation including Backup Supply
- Mechanical, Plumbing Apparatus, Pumps and Sanitary Units
- Street Lighting Systems
- Water & Effluent Treatment Plants
- Fire Fighting – Both Suppression and Detection
- Car Park Systems



We ensure that service contracts are complied with and check that the necessary work has been carried out correctly. FMPLUS+ establishes the servicing and preventative maintenance utilizing the life cycle approach to asset maintenance management programs for all routine maintenance by highly qualified technicians and supervises the implementation of the necessary work.

We prepare a schedule of spare parts to be held by the owner, arrange for their purchase and proper storage within the premises.

**WE DELIVER THE HIGHEST  
QUALITY OF RELIABLE  
MAINTENANCE AND REPAIR  
SERVICES THROUGH CAREFULLY  
PLANNED AND MANAGED  
MAINTENANCE PROGRAMS.**

# 43

## SOFT SERVICES



## CLEANING



The utmost quality in cleaning services is provided without compromise in order to properly complement each organizations design and finishes.

We will carry out housekeeping services in accordance with the international specifications and will enforce the best housekeeping practices.

A comprehensive cleaning schedule is prepared for the entire managed development appropriately reflecting items to be attended to daily, weekly, monthly, etc. As well as imposing strict supervision daily of the work completed.

## PEST CONTROL

Operations would be carried out and completed on a premeditated basis and ultimate consideration is taken to satisfy and meet international guidelines. FMPlus+ main goal in pest control to assure you with assistance in annihilating existing nuisance issues and furthermore resolve the basic causes for pervasions to prevent future bug action; having strict quality assurance policies assuring that the most un-poisonous strategies are applied. Every one of our synthetic substances are environmentally amicable and won't cause any harm.





**WITH A TEAM OF SPECIALIZED GARDENERS AND TECHNICIANS, WE WILL PROVIDE THE ULTIMATE CARE FOR YOUR GARDEN.**

All landscaping maintenance would be carried out to meet the exact standards utilizing unique designer's specifications and briefs. We offer indoor and outdoor plant maintenance along with garden and landscape maintenance.



# LANDSCAPING

# WASTE MANAGEMENT



All solid waste emerging from buildings must be gathered and disposed of at the municipality defined designated areas, we ensure that collection is assigned to an authorized waste collection company and maintains the process to ensure environment friendly disposal.

In a few regions, where there is no central collection sewage system for liquid waste, we put in a process to locally collect the waste and dispose of it through our specialized vendors.

# 4.4 SECURITY SERVICES

## OUR SECURITY SERVICES INCLUDE:

- Access control
- visitor inductions
- Gated community surveillance
- Static guarding
- Concierge services
- Maintain speed limits
- Parking valet and traffic management
- Events management
- Risk analysis
- Dedicated recruitment
- Evaluation process
- Emergency response
- Alarm response
- Emergency surge requirements
- First aid / medical support

OUR PROFESSIONAL SECURITY PERSONNEL ARE TRAINED, LICENSED AND UNIFORMED, AND WE WORK WITH OUR CLIENTS TO ENSURE THAT ALL THEIR SECURITY NEEDS AND CONCERNS ARE MET WITH THE HIGHEST LEVEL OF PROFESSIONALISM.

We recognize our corporate responsibility commitments which are reflected in the principles shown below:

### STANDARDS OF BUSINESS CONDUCT

We are committed to ensuring that our business is conducted in all aspects according to rigorous ethical professional and legal standards.

### HEALTH & SAFETY

We are committed to achieving continuous improvement in Health & Safety performance so that we provide a clean, healthy and safe working environment for our employees.

### EMPLOYEES

We shall operate an Equal Opportunities Policy for all present and future employees that includes a clear and fair remuneration policy, and provides safeguards to ensure that all employees are treated with respect and without sexual, physical or mental harassment.

# 4.5 SUPPORT SERVICES

## FRONT OFFICE MANAGEMENT

**The front desk is the first point of contact of any organization. FMPLUS+ has standards for telephone answering and visitor handling.**

Front office services supported by state-of-the-art technology is provided keeping in mind the client's corporate image with a strong emphasis on training of staff manning the front desk to project this image to the public whether by phone or in person.

## SPACE PLANNING AND MANAGEMENT

Through the implementation of benchmarked standards, FMPLUS+ helps organizations optimize space utilization. FMPLUS+ has the capability to assist corporations in renovation of their facilities and providing consultancy to increase the usable space without having to invest in real estate.

## CATERING MANAGEMENT

Catering management not only looks into the daily management of the canteen and pantry facilities but also ensures that the quality of the food and the operations comply with the organization's environmental, health, and safety policies. We manage this through specialized catering vendors.

## INVENTORY MANAGEMENT

FMPLUS+ has systems in place to keep track of all materials utilized in an organization. This ensures that optimal levels of stock are maintained and also prevents misuse of materials.

## TRAVEL MANAGEMENT

FMPLUS+ has systems and formats to support the travel needs of an organization. Whether the requirement is for air, sea or road transport, we ensure that accurate information is provided, and travel requirements are met in the simplest of ways. We have a stringent procedure for short listing the agencies that would provide the travel requirements of an organization.

## RISK MANAGEMENT

### SAFETY AND SECURITY

Safety of the buildings, assets, and occupants is of utmost importance to us and accordingly these services go hand in hand. We initiate and implement a suitable security program for the building, employ a skilled security team, monitor its performance and ensure well trained personnel of a suitable caliber is always available.

Security is not just the presence of guards at vulnerable parts of a building. It is a service to monitor safety and occupant traffic, assist in all areas of management and to generally be the eyes and ears of the building.

### INSURANCE MANAGEMENT

We provide advice on the insurance of the organization's estate including perils to be covered and arrange cover as required at a competitive premium level.

We have a vast knowledge of insurance policies and benchmarking available in the global market and advises its clients accordingly to safeguard its valuable assets.

### DISASTER MANAGEMENT

We have formulated action plans and fixed procedures to be followed in the event of unforeseen circumstances.

These disaster management plans are based on in depth case studied and would be customized to suit each client's needs. These include evacuation plans for fire, bomb threats, accidents, etc.

### RESERVE/SINKING FUND

We undertake detailed surveys and life expectancy analysis for items requiring periodic expenditure on maintenance and set up and administer a reserve fund account to allow for these items in accordance with the owning body's procedures. Knowledge of future capital expenditure requirements is prudent and assists greatly in formation of yearly business budgets and profit projections.

### CONTRACT MANAGEMENT

FMPLUS+ can leverage discounts on both business and personal products and services, whether this is cleaning services, security provision, mechanical and electrical services, or travel arrangements.

These products are provided by vendors which have been carefully screened by the internal quality management team at FMPLUS+ for product quality and service excellence.

### MANAGEMENT EXPENSES

FMPLUS+ Facility Management would assist the owners by preparing annual budget forecasts of management expenses, for approval by the client to ensure that there are no unexpected outgoings for the property which also serve as a cross check to service payment requests. Yearly operational budgets, including pre and post occupancy, would be projected over a period of two to three years. We will review all AMC's entered into an advice clients on renewals to ensure best rates are achieved

### TENANT-OWNER RELATIONS

Managing potential and current tenants effectively contributes in large part towards creating a successful development.

Occupiers require their environment to be clean, safe, convenient, and visually appealing.

We foster and maintain good relations with tenants and occupiers to ensure continued satisfaction.

Centralized policies and procedures co-exist alongside regular meetings held with building users.

Strict control of fit-out and alterations is undertaken to ensure that the quality of the estate is not affected.

A detailed fit-out guide is prepared to define the policies and procedures in the building.

### MAIL MANAGEMENT

To ensure security of data and accurate logistics, FMPLUS+ has tailor-made mail management solutions to ensure efficient handling of an organization's couriers and mail.

# PROPERTY MANAGEMENT

**OUR PROPERTY MANAGEMENT SCHEME FOCUSED ON PROVIDING COMMUNITY, LEISURE, ENERGY AND REAL STATE MANAGEMENT SERVICES FOR LARGE MIXED-USE MASTER COMMUNITIES, RESIDENTIAL / COMMERCIAL BUILDINGS AND VILLA COMPOUNDS.**

**OUR INTEGRATED DELIVERY MODEL, INCLUDING THE PROVISION OF THE FOLLOWING SERVICES:**

## PORTFOLIO

- Unit move-in readiness
- Tenant management
- Coordination with service providers, contractors
- Post move-out unit refurbishment
- Utility and service charge handling
- Unit handover and condition inspection
- Coordination with leasing brokerage

## COMMUNITY & LEISURE

**Committed to providing innovative community lifestyle solutions with the clear focus to enhance community living and promote health and wellbeing.**

- Community / Owners Association Management
- Service Charge Budgeting and Collections
- Property Financial Management and Reporting
- Facility Management Supervision
- CSR and Events Management
- Handover and Warranty Management
- Community Events
- Sports and Leisure Amenities Management
- Community Lifestyle and Recreational Management
- Amenities Design & Fit-out
- Sports Coaching & Fitness Instruction

## REAL ESTATE SERVICES

**Provides residential and commercial sales and leasing services.**

- Sales & Leasing of residential and commercial units
- Property / portfolio management on behalf of individual and corporate clients.

## ENERGY MANAGEMENT

**Committed to provide sustainable, innovative approach towards energy consumption management & conservation.**

- Monitoring meter efficiency
- Energy consumption surveys and analysis
- Energy management consultation
- Project management of reduced energy cost initiatives



5 - SYSTEM AND  
PROCESS



### OUR INTEGRATED MANAGEMENT SYSTEM (IMS)



Consistently enhances FMPLUS's internal processes and improves standards to meet the client's operational requirements

### OUR LATEST TECHNOLOGY



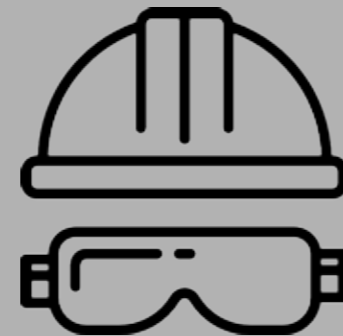
Platforms gives our clients high end customer user experience through data management and reporting along with insights into outstanding actions and escalations, as well as benchmarking on performance and deliverables

### OUR HUMAN RESOURCES



Works across key areas of human resource information systems, employee relations, training and development and performance management

### OUR HSE MANAGEMENT SYSTEM



Competent and will ensure the maintenance of a safe and healthy environment for all, in accordance with recognized health and safety procedures as per OHSAS 18001, ISO 14001

### RISK MANAGEMENT



Constantly striving to improve and advance service levels through quality training, implementation and regulation of policies and procedures and internal audits.

### OUR LEARNING & DEVELOPMENT



Delivers a state-of-art in-house training programs.

# 6-TECHNOLOGY PLATFORM

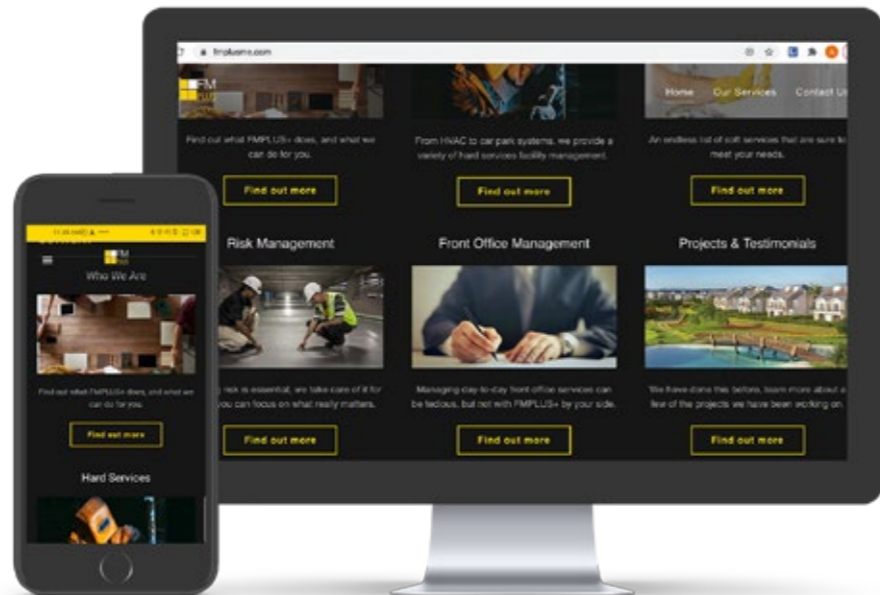






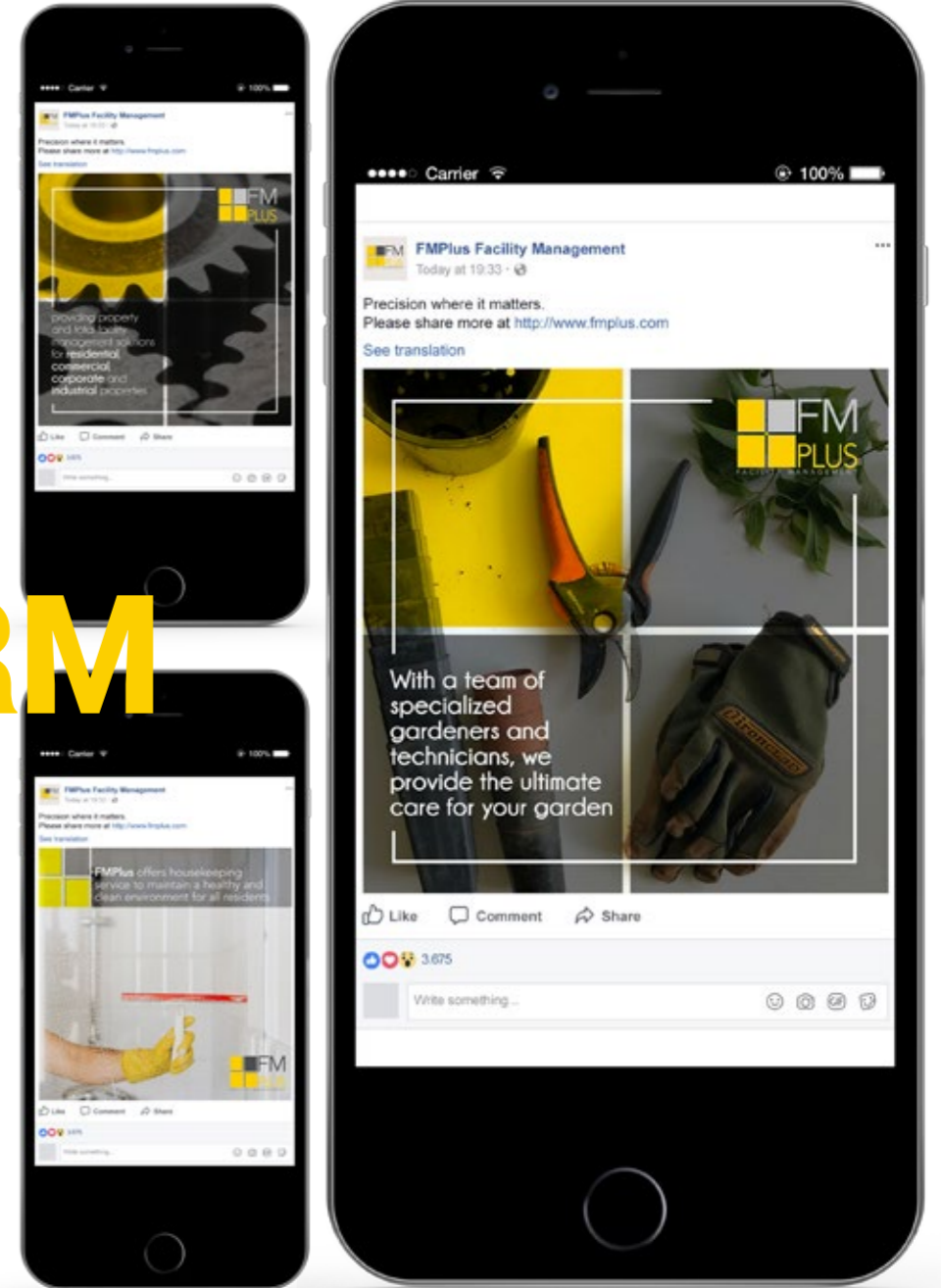
FMPlus Website is an online platform that indulges all the information needed about our organization, services, testimonials, etc.. It forms an easier way of interaction between our clients and us.

# FMPLUS WEBSITE



# FMPLUS SOCIAL MEDIA PLATFORM

FMPlus also works on more than one social media platform, including Facebook, Instagram and LinkedIn . We make sure to connect with our target groups precisely through more than one way. We are always reachable and up to date.

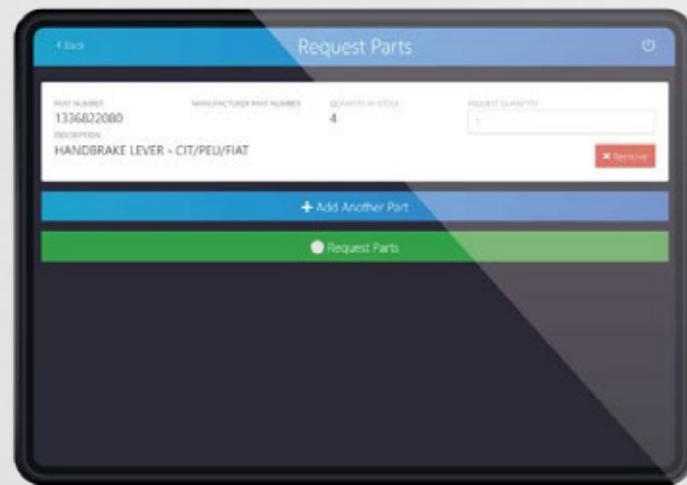


## ASSET MANAGEMENT



- Store an Unlimited Number of Assets and Data Fields Organize Assets by Hierarchy and Categories
- Track Maintenance Costs
- View Maintenance Logs
- See KPIs, Such as MTTR MTBF, and Ownership Cost

## PARTS/INVENTORY MANAGEMENT



- Reorder Notifications
- Parts Usage Tracking
- Spend Forecasting
- Purchase Order Creation
- Automatic Part-Asset Associations

## WORK ORDERS



- Provide Detailed Instructions
- Leave Comments
- Receive Push and Email Notifications
- Attach Pictures, Invoices, and Parts
- Log Time Spent and Track Downtime

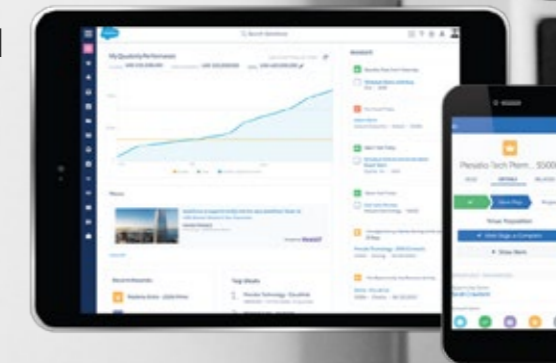
## WORK REQUESTS



- Submit Tickets using QR codes
- Receive Instant Push and Email Notifications
- Log and Create Work While in the Field
- Customize ticketing workflow

## REPORTS AND DASHBOARDS

- Create Custom Reports and Dashboards
- Track Expenses, Labor Hours, Failure Metrics, and More
- Measure Company KPIs
- Share Data in Real Time



# CAFMS SYSTEM

# 7 - GROUP CLIENT PORTFOLIO





Booz | Allen | Hamilton



M² DEVELOPMENTS



Mercedes-Benz



FOUR SEASONS



INTERCONTINENTAL  
HOTELS & RESORTS





# RESIDENTIAL PROJECTS

---

# LAYAN RESIDENCE

## LOCATION

Fifth Settelement

## PROJECT TYPE

Residential

## SERVICE LINE

Maintenance and Repair  
Housekeeping



# JAYD

## SERVICE LINE

Maintenance and Repair  
Housekeeping  
Pest Control  
Landscape

## PROJECT TYPE

Residential

## LOCATION

Fifth Settelement





# HOTELS AND RESORTS

---



## **MARASSI GOLF COURSE**

### **LOCATION**

Marassi North Coast

### **PROJECT TYPE**

Hotels

### **SERVICE LINE**

Housekeeping

marassi



## **BEACH CLUBHOUSE**

### **LOCATION**

Marassi North Coast

### **PROJECT TYPE**

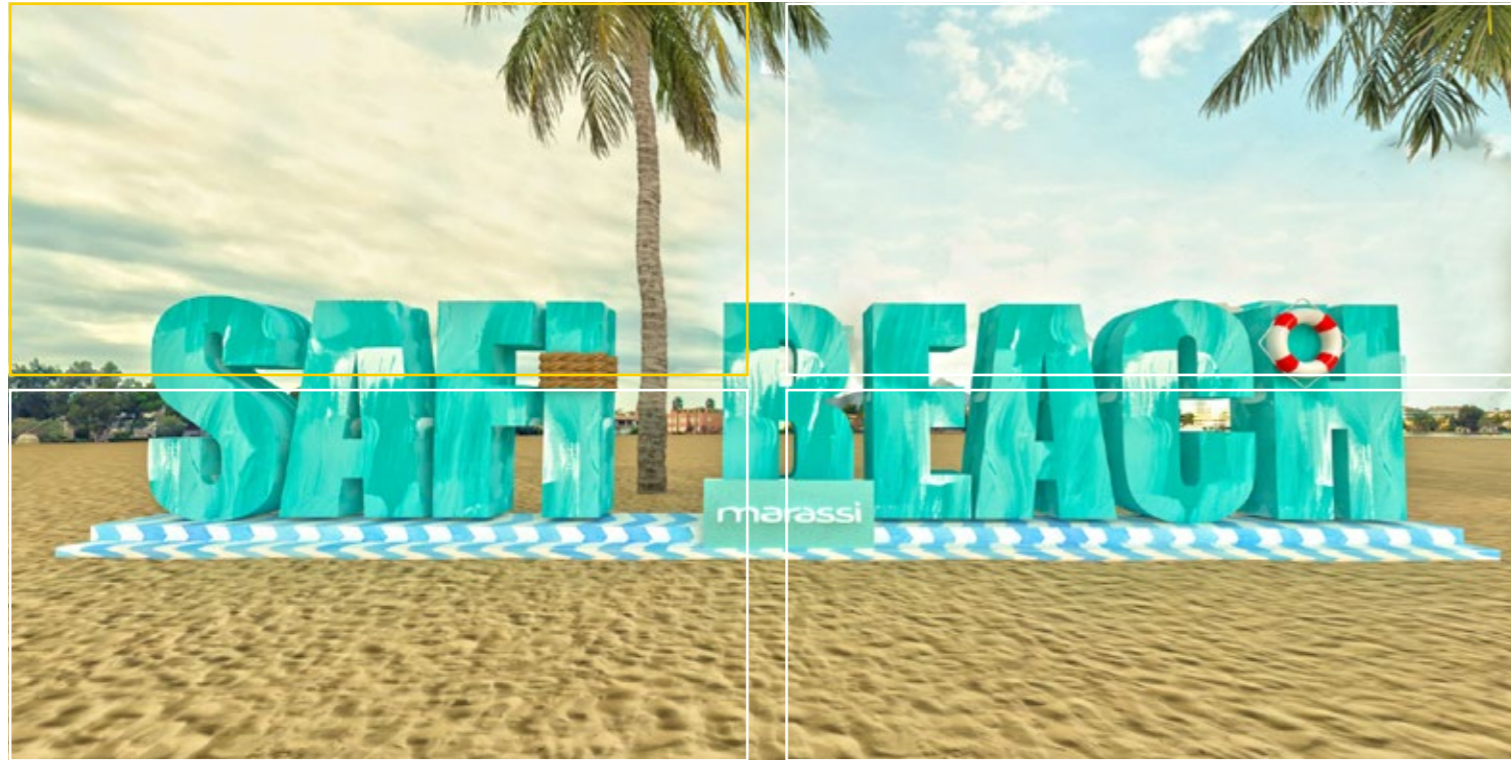
Hotels

### **SERVICE LINE**

Housekeeping

marassi





## SAFI BEACH

### LOCATION

Marassi North Coast

### PROJECT TYPE

Hotels

### SERVICE LINE

Housekeeping

marassi



## NORTH BEACH

### SERVICE LINE

Housekeeping

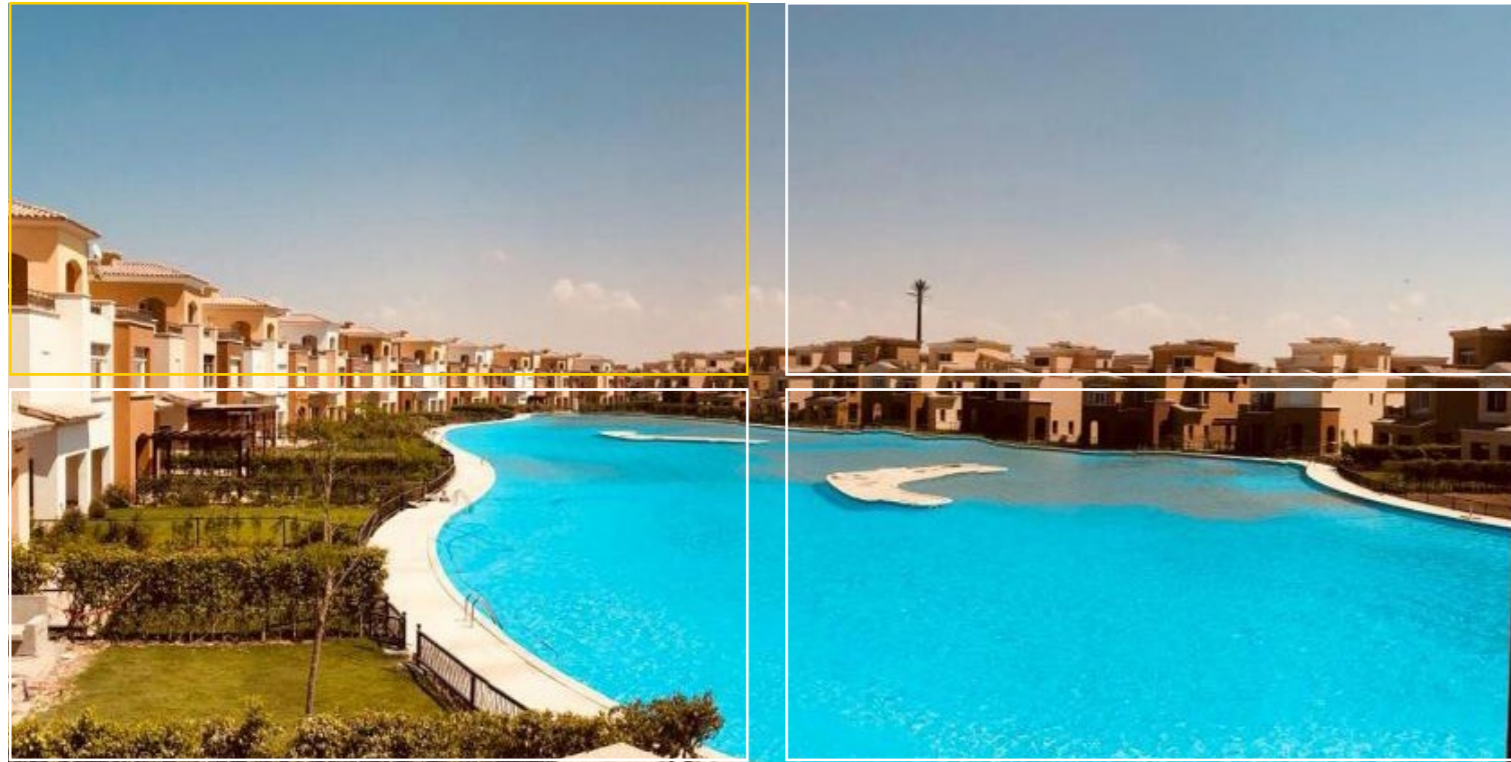
### PROJECT TYPE

Hotels

### LOCATION

Marassi North Coast

marassi



## VERDI HUB

### LOCATION

Marassi North Coast

### PROJECT TYPE

Hotels

### SERVICE LINE

Housekeeping

marassi



## BLANCA HUB

### SERVICE LINE

Housekeeping

### PROJECT TYPE

Hotels

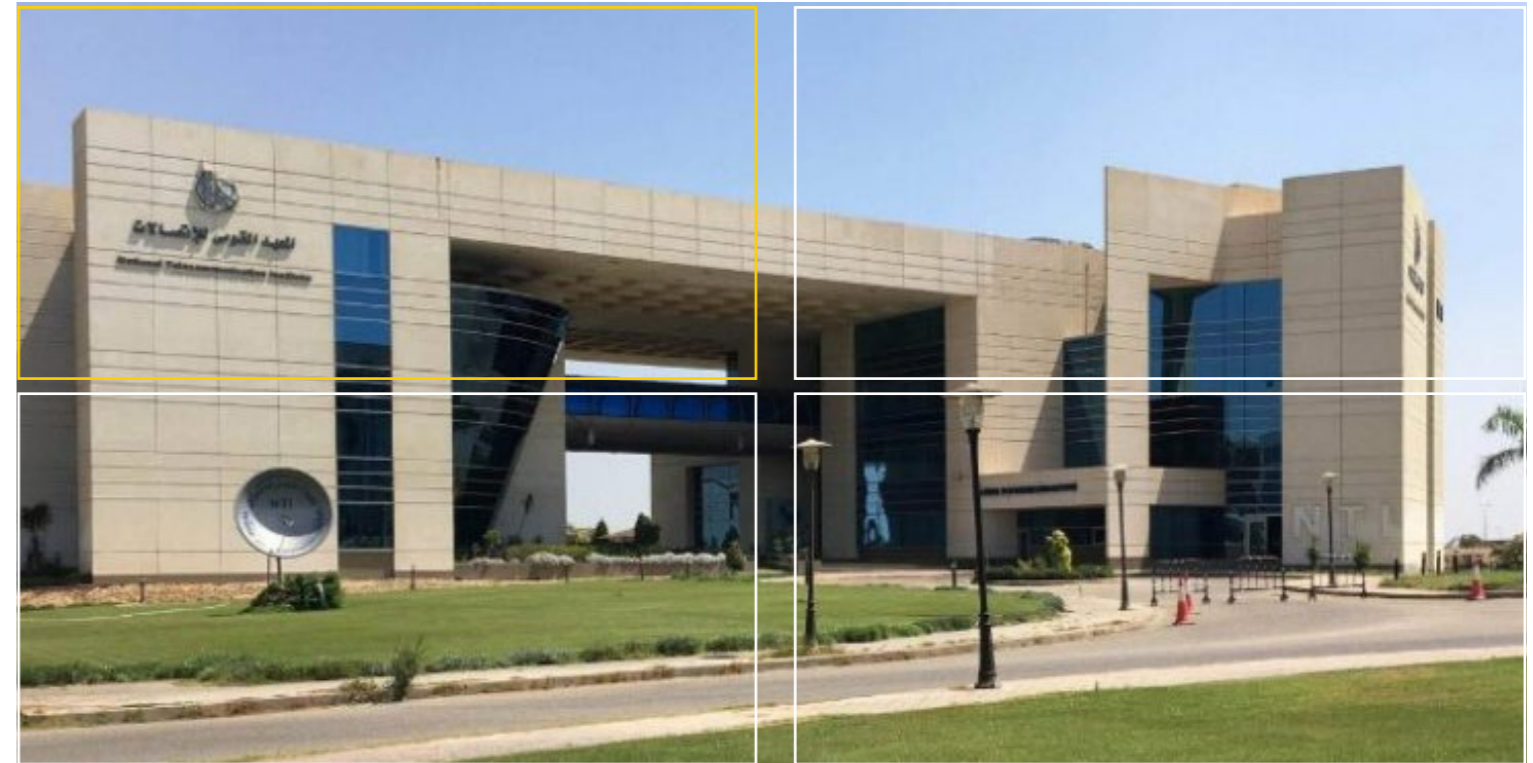
### LOCATION

Marassi North Coast

marassi



# ADMINISTRATIVE AND COMMERCIAL PROJECTS



## NATIONAL COMMUNICATION INSTITUTE (NTI)

**SERVICE LINE**  
Maintenance and Repair  
Housekeeping

**PROJECT TYPE**  
Commercial

**LOCATION**  
Nasr City  
Smart Village



# THE ALLEY

## LOCATION

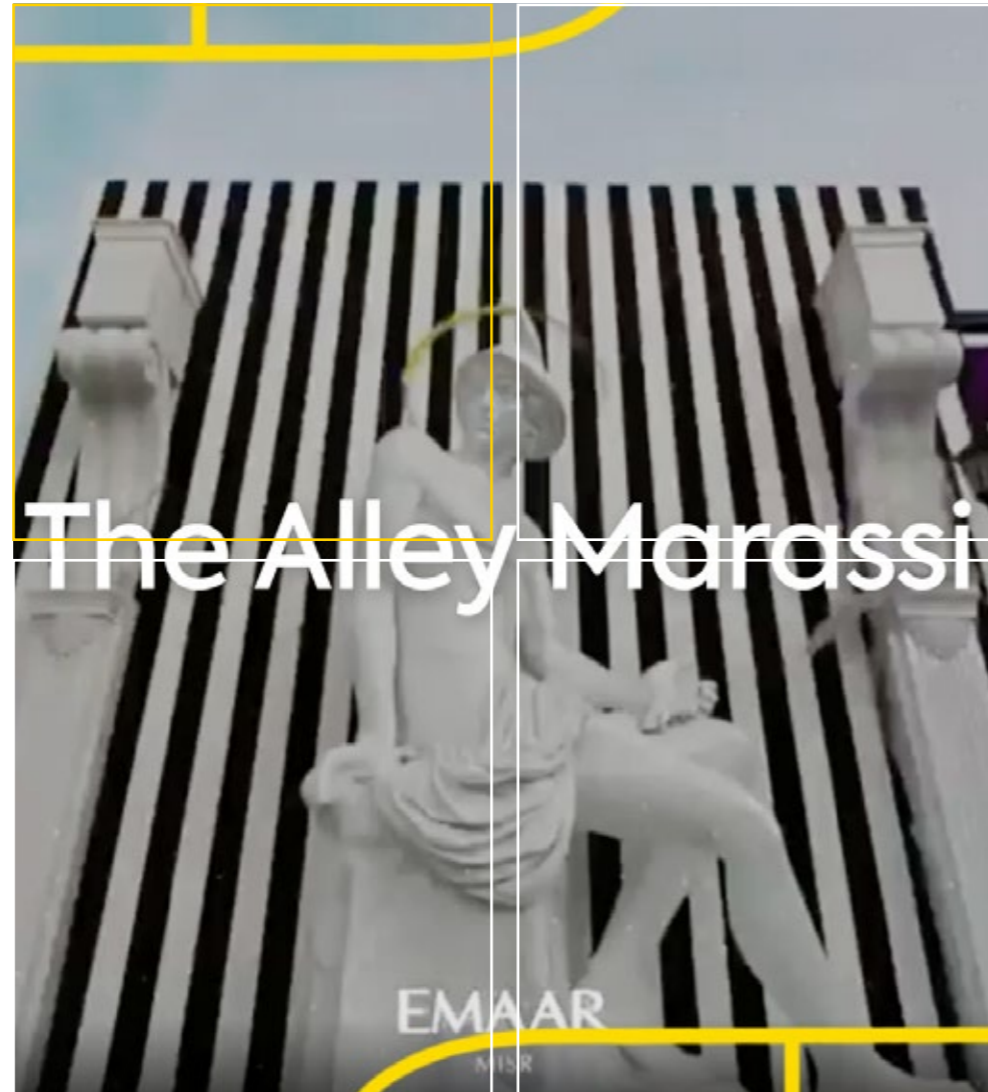
Marassi North Coast

## PROJECT TYPE

Commercial

## SERVICE LINE

Maintenance and Repair  
Housekeeping



THE ALLEY

# MALL OF ARABIA

## LOCATION

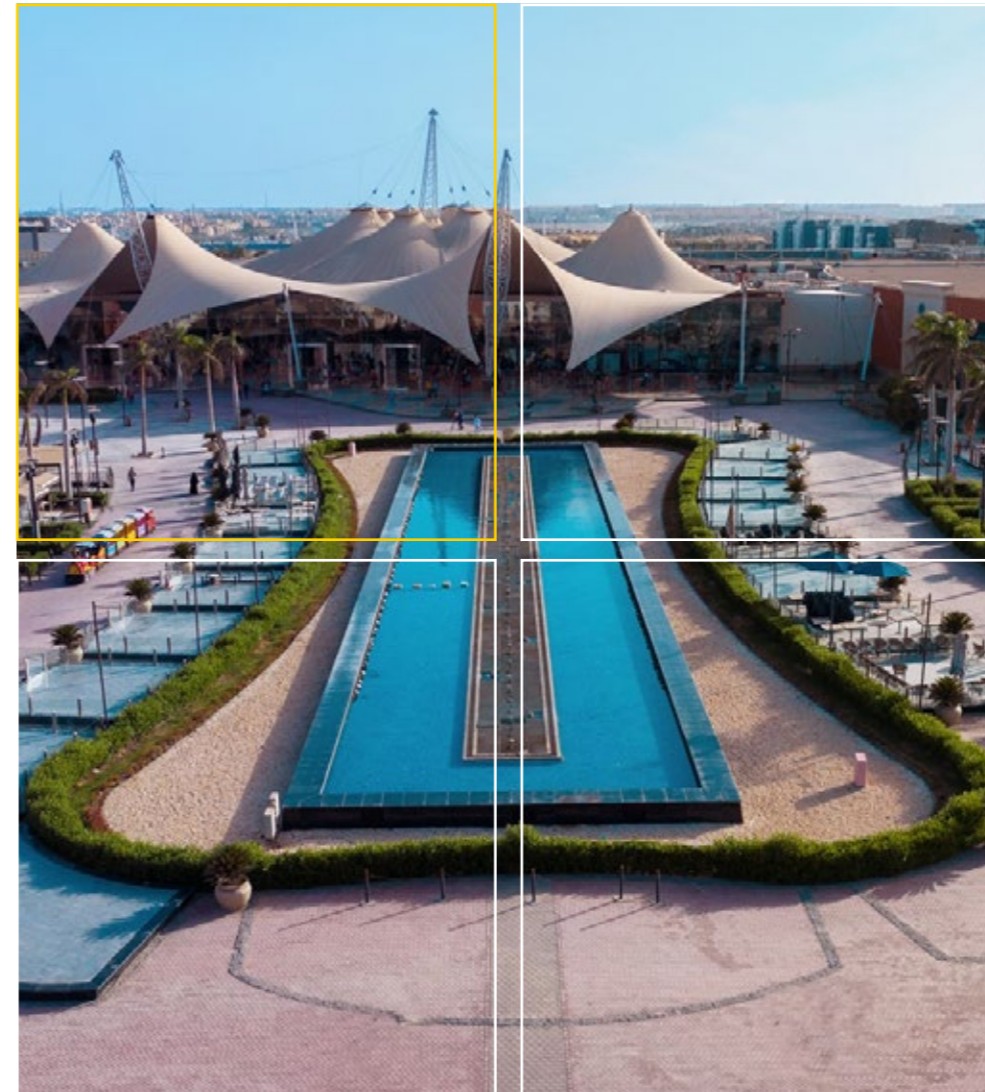
6th of October

## PROJECT TYPE

Commercial

## SERVICE LINE

Maintenance and Repair





## CONCRETE PLUS HEAD OFFICE

### LOCATION

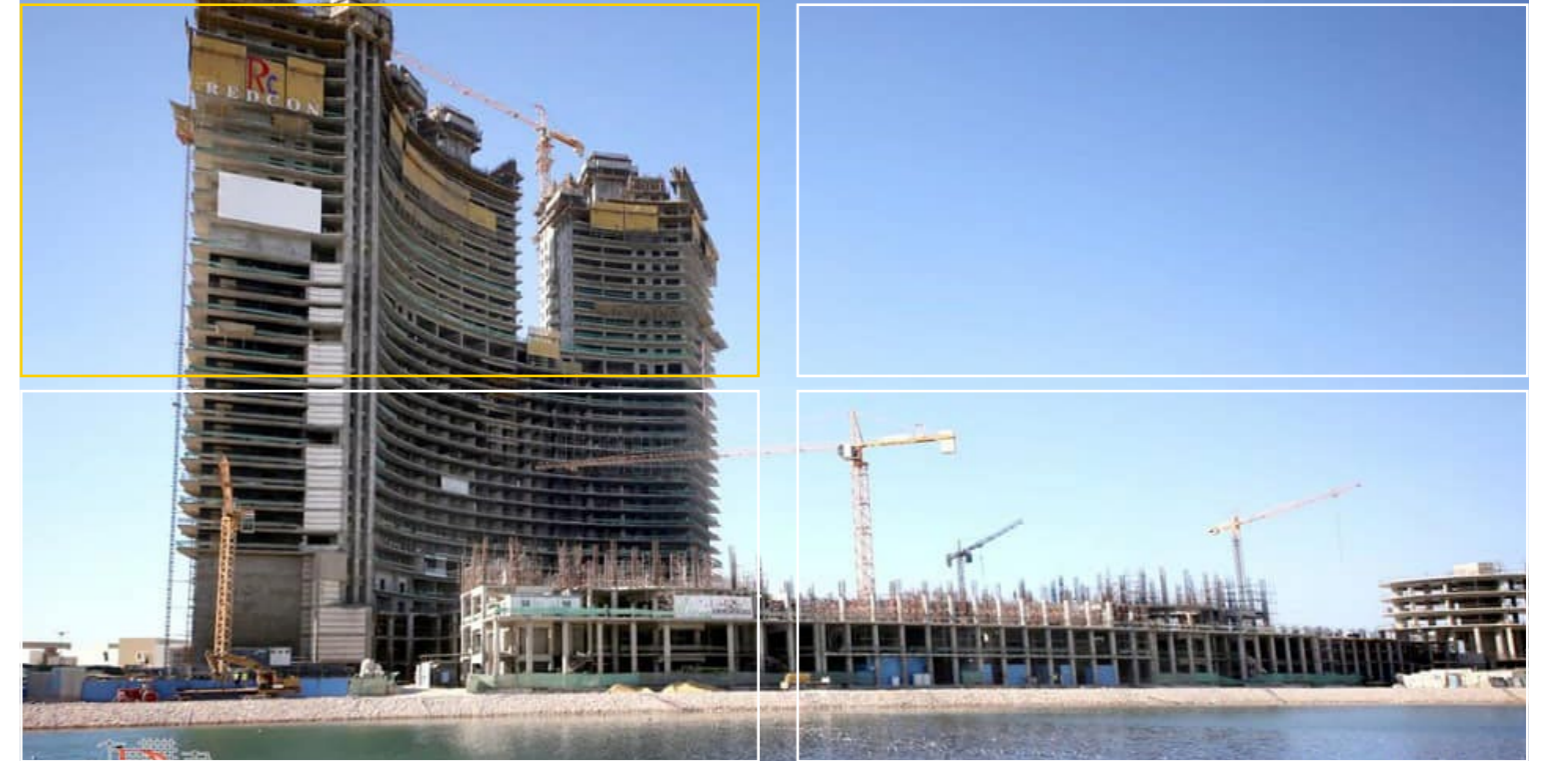
Fifth Settelement

### PROJECT TYPE

Commercial

### SERVICE LINE

Housekeeping



## REDCON

### SERVICE LINE

Housekeeping  
Pest Control  
Security

### PROJECT TYPE

Commercial

### LOCATION

Fifth Settelement





## MINISTRY OF COMMUNICATION AND INFORMATION TECHNOLOGY

### LOCATION

Smart Village

### PROJECT TYPE

Commercial

### SERVICE LINE

Housekeeping



## THE NATIONAL TELECOM REGULATORY AUTHORITY (NTRA)

### LOCATION

Smart Village

### PROJECT TYPE

Commercial

### SERVICE LINE

Maintenance and Repair  
Housekeeping



## **B145 / ETIT**

**LOCATION**  
Smart Village

**PROJECT TYPE**  
Commercial

**SERVICE LINE**  
Maintenance and Repair  
Housekeeping



## **TECHNOLOGY INNOVATION AND ENTREPRENEURSHIP CENTER (TIEC)**

**LOCATION**  
Smart Village

**PROJECT TYPE**  
Commercial

**SERVICE LINE**  
Maintenance and Repair  
Housekeeping



# HEALTHCARE

---





## QENA FEVER HOSPITAL

### LOCATION

Qena



### PROJECT TYPE

Healthcare

### SERVICE LINE

Maintenance and Repair  
Specialized engineering  
systems

## AL IMAN GENERAL HOSPITAL

### PROJECT TYPE

Healthcare

### SERVICE LINE

Maintenance and Repair  
Specialized engineering  
systems



## SOHAG CHEST DISEASES HOSPITAL

### SERVICE LINE

Maintenance and Repair  
Specialized engineering  
systems

### PROJECT TYPE

Healthcare

### LOCATION

Sohag



# TRANSPORTATION



## RATP- CAIRO METRO LINE - ٣ AL ABASSIA DEPOT

### SERVICE LINE

Housekeeping  
Waste Management

### PROJECT TYPE

Transportation Sector



## 8 - WHY US?

# FMPLUS VALUES

WE ARE COMMITTED TO DELIVER A STATE OF ART SERVICES TO OUR CLIENTS, WITH ASSURANCE AND COMMITMENT OF DEMONSTRATING OUR RESULTS THROUGH QUALITY, INTEGRITY AND PARTNERSHIP.

FMPLUS WILL ASSURE ASSET LONGEVITY AND SUSTAINABLE SERVICE DELIVERY WITH  
< VALUE-FOR - MONEY >

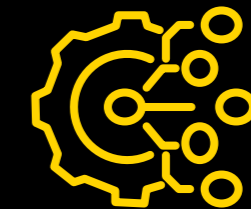
# VALUE PROPOSITION



RISK  
MANAGEMENT



SERVICE  
INNOVATION



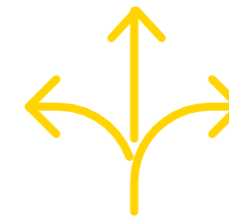
TECHNOLOGY  
INTEGRATION



CLIENT ENGAGEMENT



COSTS  
OPTIMIZATION



FLEXIBILITY



COMPLIANCE



OPERATIONAL  
EXCELLENCE



THANK YOU

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