

Exhibit D Disputes

A Service Provider (Vendor) whose service proposal has been denied or whose funding has been terminated has the right to make an appeal and shall have a fair and equitable opportunity to dispute the decision.

The dispute procedure shall be as follows:

- A. The service provider and/or applicant must provide, in writing, within thirty (30) days of notification of the decision, a request for hearing and state the reasons for the request.
- B. Within twenty-one (21) days the Aging Best CEO shall prepare a response in writing an answer stating the basis for the decision.
- C. Should the service provider/applicant request further consideration, the Aging Best CEO shall set a meeting within 14 days for an informal discussion to answer questions and discuss the rationale for said decision.
- D. If the service provider/applicant is not yet satisfied with the CEO’s decision, a formal hearing request may be submitted to the Aging Best Board of Directors. The next Board of Directors meeting will include review of the request, provided there is a 7-day period of time prior to the meeting date. At this time the service/applicant has the right to appear before the Board to dispute the said decision. The Board of Directors will have the authority to make the final decision. Notification of the Board’s decision will be sent in writing to the provider/applicant. The Board decision will be final, and the service provider/applicant will have no other recourse except as provided pursuant to 19CSR 15-6.020 and 19 CSR 15-6.025 and other applicable law.

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|-------------------------|----------------|
| Printed Name | Signature |
| Title | E-mail Address |
| E-Verify Company ID No. | Date |

Subscribed and sworn to before me this _____ of _____.
(Day) (Month, Year)

I am commissioned as a notary public within the County of _____,
(Name of County)

State of _____, and my commission expires on _____.
(Date)

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| (Signature of Notary) | (Date) |
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