

R. Ikuenobe Osolease

From: Kacie Vititow <kacie.vititow.ptw7@statefarm.com>
Sent: Monday, April 22, 2024 6:22 PM
To: azzure.dorton.lpdck; kamal.abburi; R. Ikuenobe Osolease
Cc: Craig Bertsche; Jim Jones (jrjone2@ilstu.edu)
Subject: Thank you

Good afternoon, Azzure, Kamal, and Dr. Rich,
On behalf of the ISU Katie School of Insurance/CPCU Spring Symposium Committee, Craig and I would like to reach out with our sincere appreciation for your participation at this year's Symposium. Azzure, what a treat it was to be able to partner with the Dallas Chapter also for the first time!

Your presentation was extremely informative and couldn't have come at a more appropriate time with all the conversation within the industry around ChatGPT and GenAI. While I hear these terms mentioned very frequently, I know that I personally benefitted from the detailed conversation and I'm sure other attendees did too. I especially appreciated the time spent on regulatory considerations as these are critical for everyone in the industry to be keeping top of mind always (ex: protecting consumer information.) I also appreciated how interactive you made the conversation and allowing our attendees to actively participate alongside you.

This has been one of our most successful events to date, and it wouldn't have been possible without you. We always seek to improve, so please don't hesitate to share feedback that we can implement moving forward.

Again, our sincerest thanks, and gratitude for your time. We hope to see you again at future Symposium related events!
Craig and Kacie