Connecting Up ECCUS

Grant Supports Fathers for Schools Program

A FOCUS Broadband Community Connections grant is helping the National Alliance of Father Friendly Schools (NAFFS) provide local school administrators and staff with funds needed to purchase resources aimed at helping schools better identify and address barriers that prevent fathers from engaging in their children's school activities.

"We're proud to support a mission that strengthens family involvement in schools," says Keith Holden, CEO of FOCUS Broadband. "Our grant program is just one of the many ways FOCUS Broadband is committed to making a positive impact in our communities."

Each year, FOCUS Broadband gives \$80,000 to non-profits and educators in its service areas and has awarded over \$1.08 million in grants since 2006. This year's grant recipients will be announced later this spring.





Celebrating Women in Leadership

At FOCUS Broadband, we're proud to spotlight the women who play a part in our success, from the boardroom to key leadership roles across the company. Their impact is felt every day through the innovative ideas and solutions they bring to every corner of our business. We're truly fortunate to have such talented women in leadership— their creativity, insights, and dedication helps shape who we are.

Women in leadership roles here at FOCUS Broadband are: Courtney Babson, Marketing Manager; Kristy Bias, Manager of Communication Services Specialists; Lynette Brown, Manager of Customer



Care; Leslie Cuevas, Manager of Customer Care; Kim Edwards, VP of Accounting & Finance; Shannon Engelhardt, Director of Human Resources; Lana Fischer, Accounting Manager; Amanda Floyd, Director of Marketing; Heather Furr, Manager of Information Technology; Laura Graff, Director of Regulatory & Finance; Rhonda Gray, Financial Services Manager; Janice Gore, Board Director; Syawanda Hill, Customer Operations Training Manager; Rhyne Hughes, Director of Corporate Accounting; Michelle Ingram, Board Director; Shenna Long, Director of Corporate Training; Stephanie Webster Long, Human Resource Manager; Janet Ogel, Engineering Project Manager; Fonstena Peck, Director of Customer Care; Julia Tripp, Board Director.

Get the Most Out of Your Home Internet

At FOCUS Broadband, providing you with the best internet connection is our top priority. To help you get the most from your service, here are some tips to optimize your connection:

Keep Devices and Software Updated - Older devices and outdated software can slow down your speeds. Make sure everything is up-to-date.

Upgrade for Streaming - Consider increasing your internet speed to support simultaneous streaming. Also, adjust your video quality settings (HD, 4K, etc.) to improve performance.

Consider Whole Home Wi-Fi – If you have multiple devices or large coverage areas, our Premium Wi-Fi can provide consistent, high-speed coverage throughout your entire home.

By following these easy steps, you can ensure you're getting



the most out of your FOCUS Broadband internet service. If you have any questions or want more tips, we're here to help.



Follow Us on Facebook

Like and follow FOCUS Broadband on Facebook! Stay in the loop with daily updates on our services, information about our retail stores, testimonials, exclusive giveaways, and more! You can also connect



with us on Instagram, YouTube, LinkedIn, and NextDoor for real-time updates and helpful tips. Don't miss out on the inside scoop.

Streaming Your Favorite Local Channels is Easy

Streaming is a great way to save money while still having access to your favorite content, but you may be wondering if you will still be able to watch your local ABC, NBC, CBS, and FOX channels. Great news – there are several ways to make it happen!



With Live TV streaming services like DirecTV via Internet, YouTube TV, and Hulu + Live TV, you'll get the local channels you know and love delivered over your FOCUS Broadband Internet connection.

Another option is using a digital antenna. These small devices connect directly to your TV and allow you to receive free, over-the-air digital broadcasts from local stations—without needing a bulky outdoor antenna. Digital antennas are affordable, available at most retail stores, and best of all, there's no monthly fee. It's a one-time purchase that provides ongoing access to local channels.

Ready to switch to streaming or want to learn more?

Visit focusbroadband.com/streaming for helpful resources, including our Streaming Recommendation Tool, a guide to popular live TV services, and our Streaming Video Series.