

Certified Trading Card Association (CTCA)

Code of Conduct

As a member of the Certified Trading Card Association (CTCA), you agree to:

1. Integrity & Honesty

- Conduct business with honesty and transparency.
- Accurately represent products, services, and business affiliations.

2. Fair Dealing

- Treat all customers, partners, and fellow members with respect and fairness.
- Avoid deceptive, fraudulent, or unethical practices in all transactions.

3. Compliance

- Adhere to all applicable laws, regulations, and industry standards.
- Maintain all required licenses, certifications, and business registrations.

4. Counterfeit Prevention

- Take reasonable steps to prevent the sale or distribution of counterfeit or altered trading cards.
- Report suspected counterfeits or unethical behavior to CTCA promptly.

5. Confidentiality

- Respect confidential information shared within the association or by other members.

6. Continuous Improvement

- Strive to stay informed about industry developments, best practices, and CTCA standards.
- Participate in educational opportunities and share knowledge with the community.

7. Professional Conduct

- Refrain from harassment, discrimination, or abusive behavior in all association activities and communications.

8. Cooperation with CTCA

- Cooperate with CTCA in investigations of complaints or violations of this Code.
- Accept CTCA's decisions regarding disciplinary actions or membership status.