

San Jose, April 22, 2024

Ladies and gentlemen,

CONVERA

Building D, Second Floor

Horizontal Commercial Park Condominium

Business Forum II, 10903

Costa Rica

Dear Ladies and Gentlemen,

By means of this letter, we want to make known to you, Mr. Gilberto Arce Delgado, who works for the company that you represent, the publications of intolerant content that this person publishes on his social networks (@RonWhiskey16).

I have become aware of the publications in question through the X network (formerly Twitter), a sample of which accompanies this one.

In these letters, Mr. Gilberto Arce Delgado has made discriminatory and intolerant comments towards people of the Jewish religion, considers that these people or those who think like them should be dead, and incites violence against them.

We consider in this Forum, as well as I am sure that your company also shares this opinion, that this type of publication is unacceptable and goes against the values of respect and inclusion that your company and the Costa Rican and European democratic values promote. In addition, this type of behavior can generate a hostile and discriminatory environment towards other employees not only belonging to the Jewish religion but also towards any other person that this person considers different or inferior.

I thank you for your attention to this complaint and I remain pending for any other details you require.

Kind regards

Lic. Guillermo Chacón Muñoz

Director of the Costa Rican Forum Against Intolerance

Legal ID 3-102-900393

Annex:

Screenshots of racist posts.

