

2023 Annual Report



HISTORY

148 YEARS OF HISTORY

The Hollister Fire Department was established on December 27, 1875 to serve the town of Hollister and its outlying areas. As with most fire departments of that time, a Fireman's Ball produced the budget, and staffing was all volunteer, with a complement of 69 firemen including one Chief Engineer, and two assistant Chief Engineers. The Department turned out with three hose companies and one hook and ladder company to combat fire. According to the Fire Department By-Laws, the standard of cover was simple, "Fire Stations (Hose Barns) will be located where the fire rages the most."

In July of 2013 due to the budget restraints stemming from the great recession, the Hollister Fire Department, the San Benito County Fire Department and the San Juan Bautista Fire Department were merged together to provide fire services county wide. The intent of the merger was to eliminate duplication of services and provide a more efficient, more robust fire service county wide. The Hollister Fire Department was chosen as the department to oversee all fire operations and remains so today.



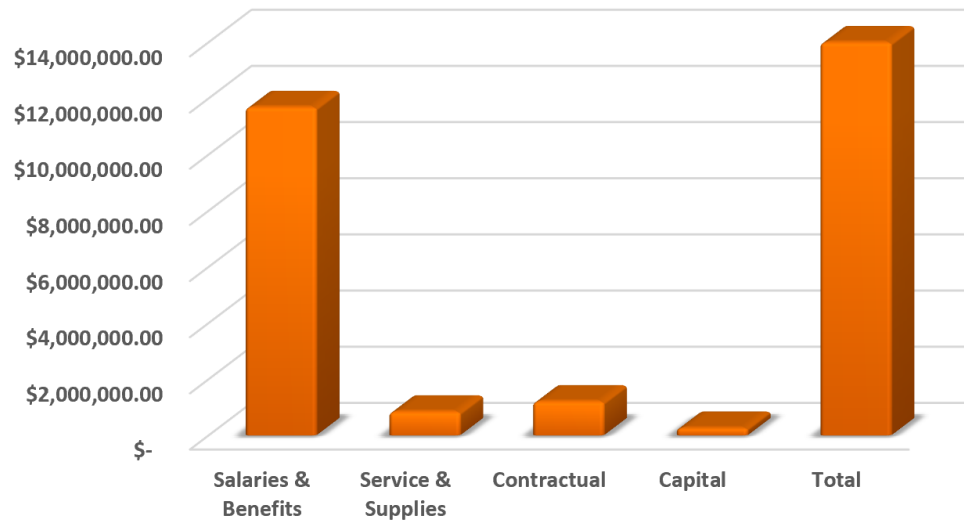
MISSION STATEMENT

The Hollister Fire Department is committed to providing the highest level of public safety services for our community in the most efficient manner possible. We will protect lives and property through fire suppression, emergency medical services, rescue, fire prevention and public education. We are committed to the community and value the role each member plays in our organization. All of our lives depend on it.



2023-2024 Fire Dept. Budget

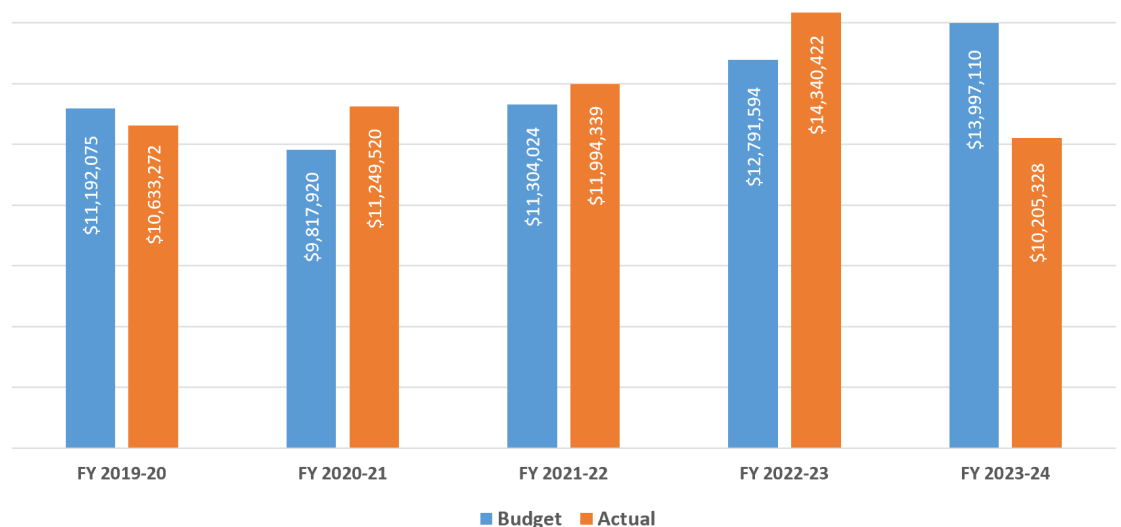
FY 23-24



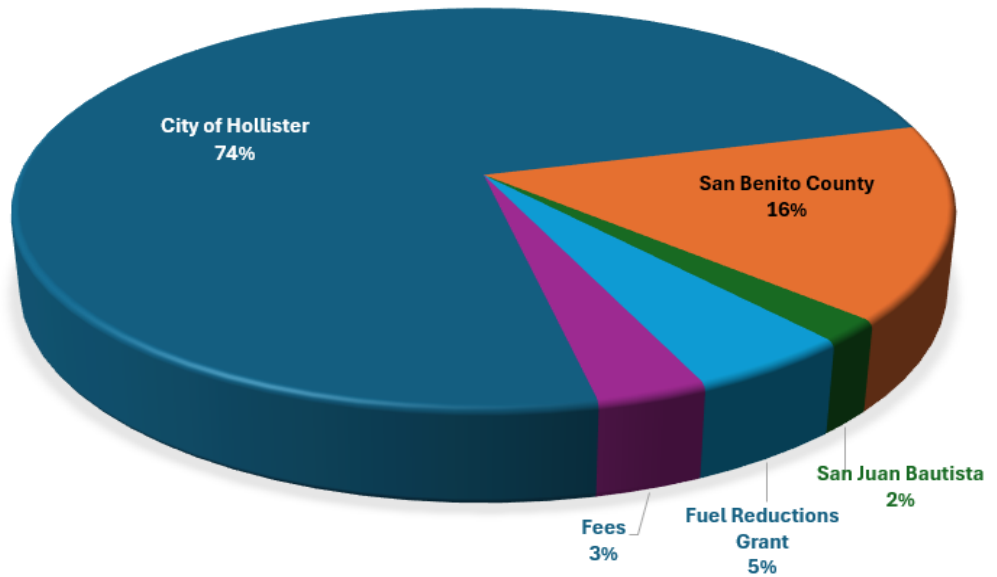
FY 23-24

Salaries & Benefits	\$11,686,618.00
Service & Supplies	\$ 844,020.00
Contractual	\$ 1,206,472.00
Capital	\$ 260,000.00
Total	\$13,997,110.00

TOTAL BUDGET BY FISCAL YEAR

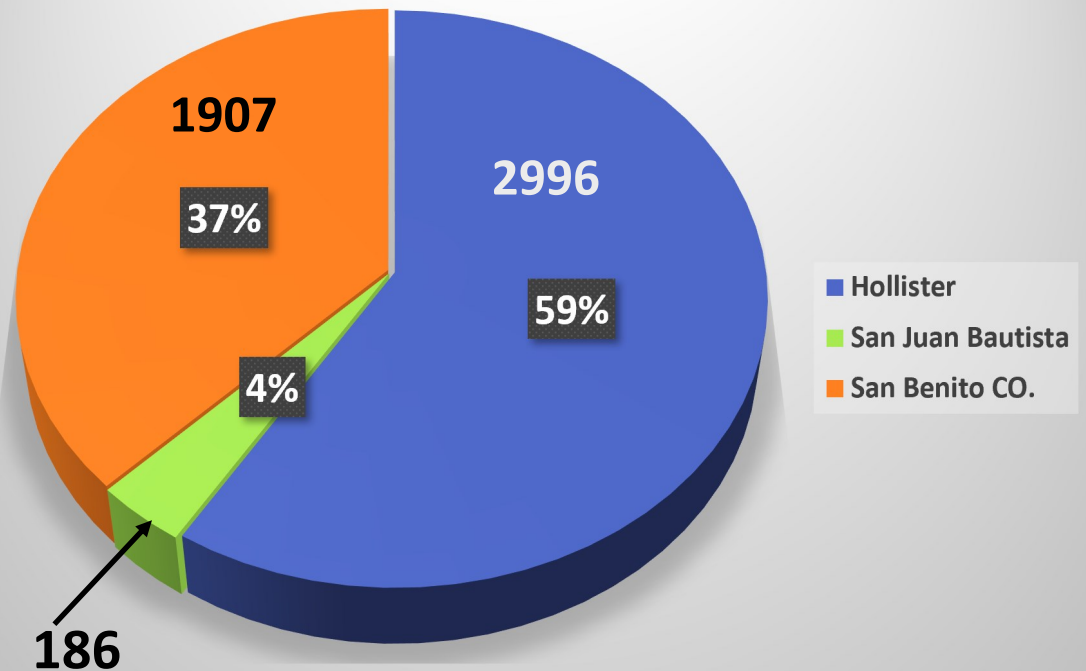


CONTRIBUTIONS BY JURISDICTION (FY 2023-24)



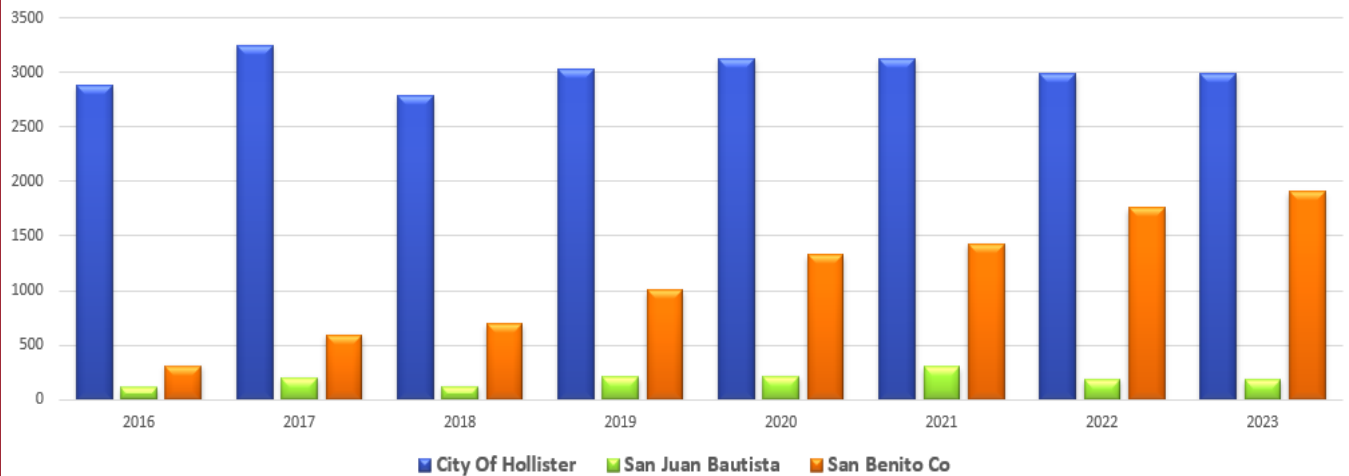
City of Hollister	\$	10,386,617.00
San Benito County	\$	2,210,028.00
San Juan Bautista	\$	260,465.00
Fuel Reductions Grant	\$	677,000.00
Fees	\$	463,000.00
Total	\$	13,997,110.00

Calls By Jurisdiction 2023

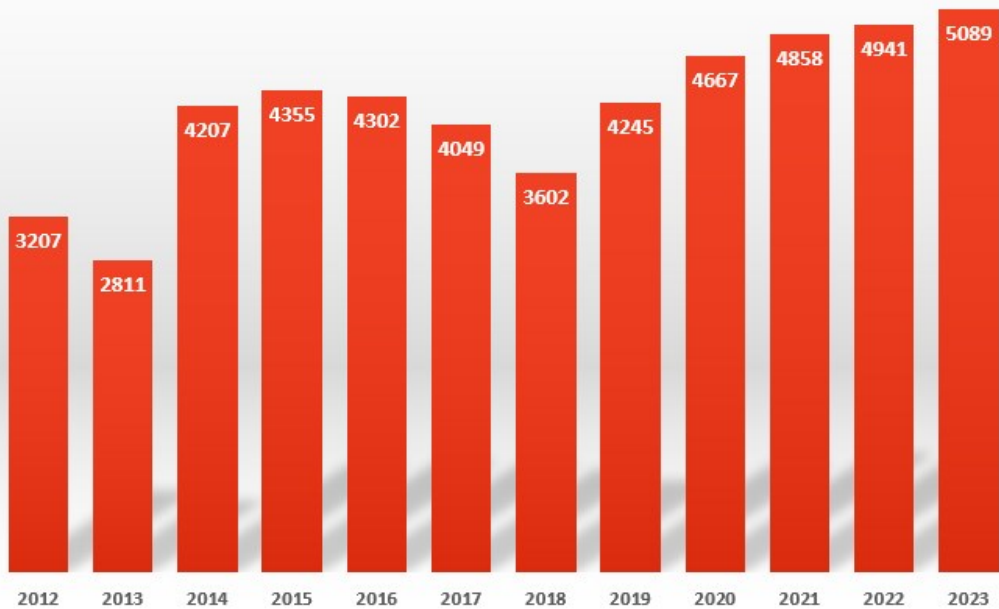


Multi Year Call Volume

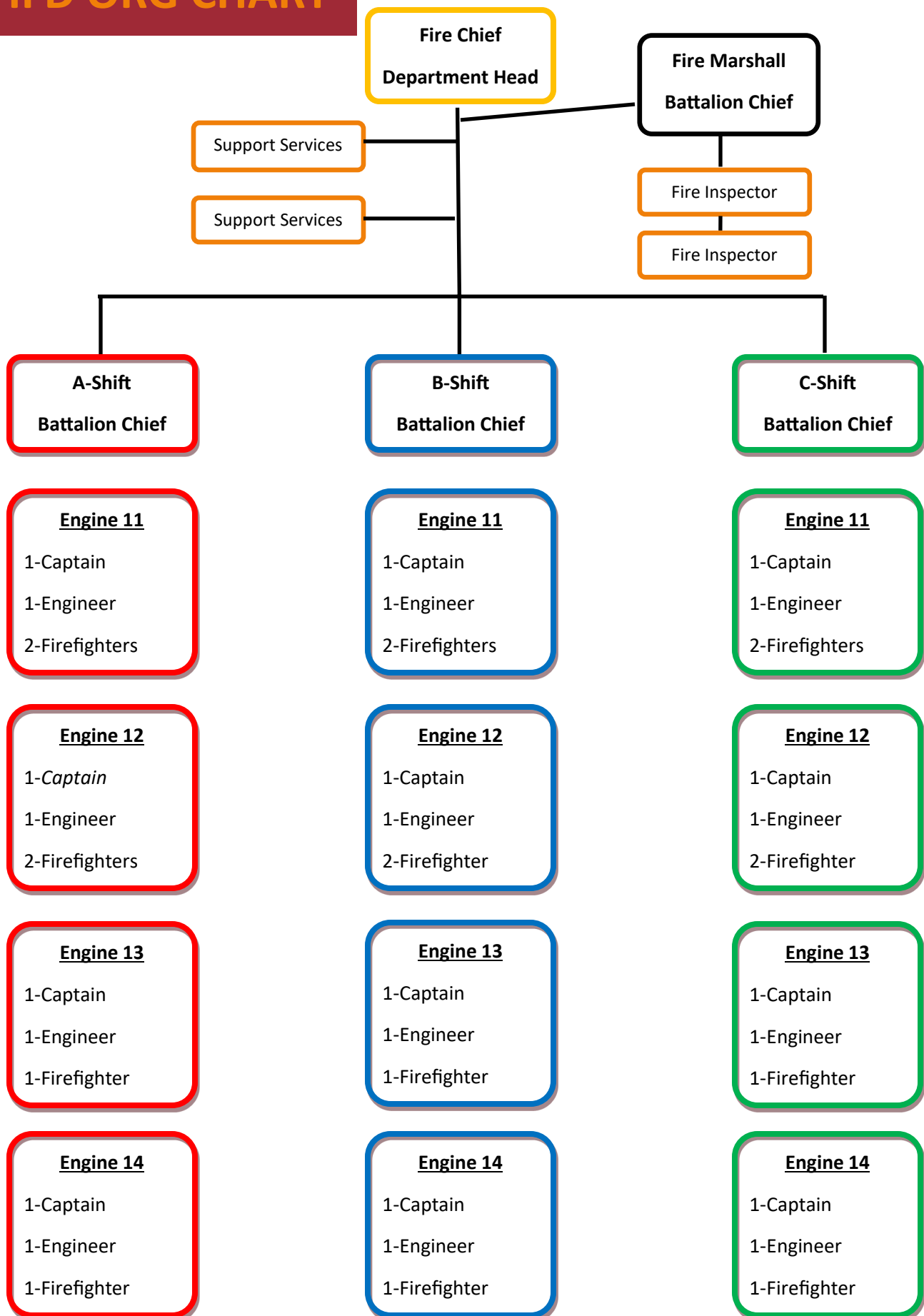
Calls By Jurisdiction



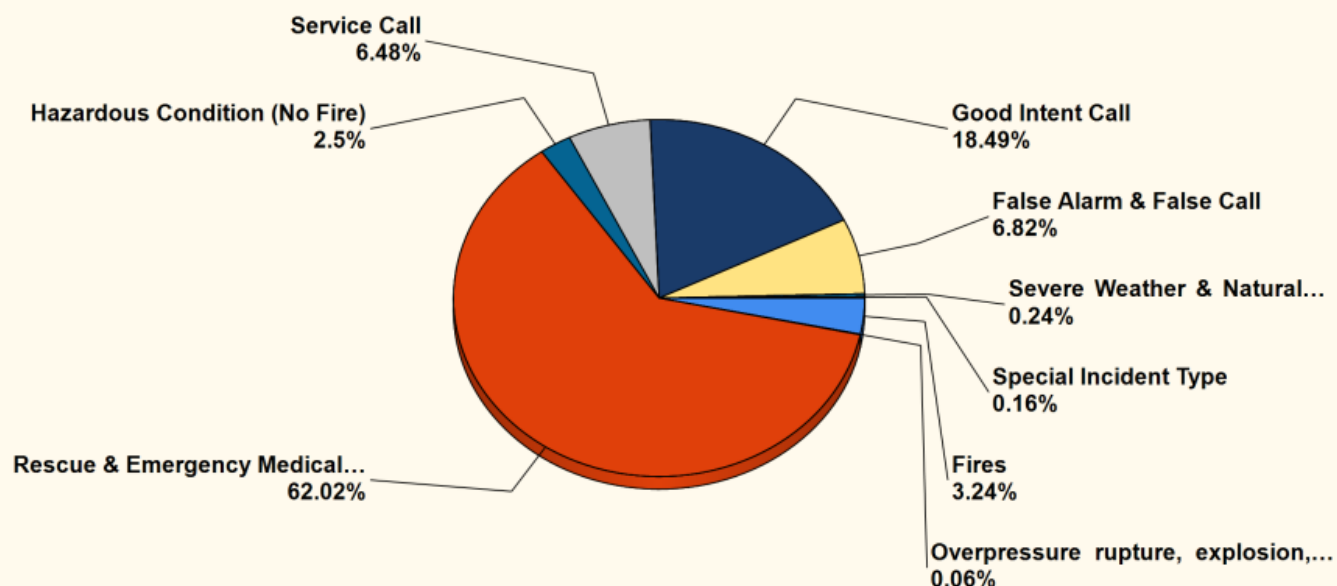
HFD Call Volume By Year



HFD ORG CHART



HFD Analytics 2023

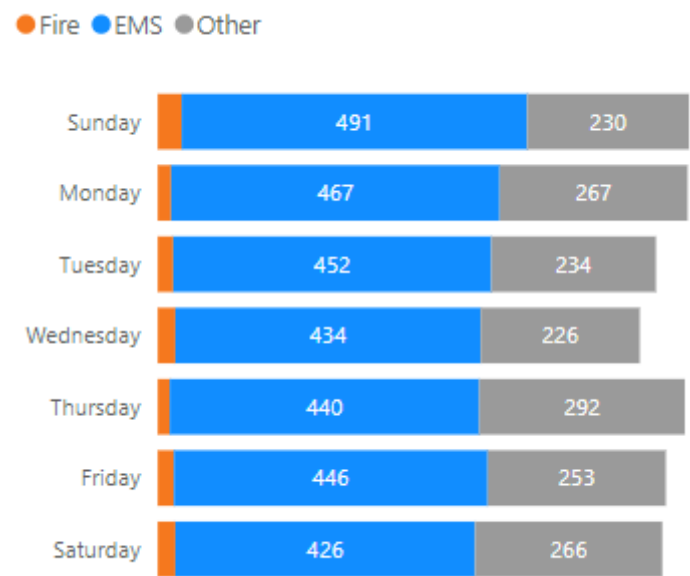


MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	165	3.24%
Overpressure rupture, explosion, overhear - no fire	3	0.06%
Rescue & Emergency Medical Service	3156	62.02%
Hazardous Condition (No Fire)	127	2.5%
Service Call	330	6.48%
Good Intent Call	941	18.49%
False Alarm & False Call	347	6.82%
Severe Weather & Natural Disaster	12	0.24%
Special Incident Type	8	0.16%
TOTAL	5089	100%

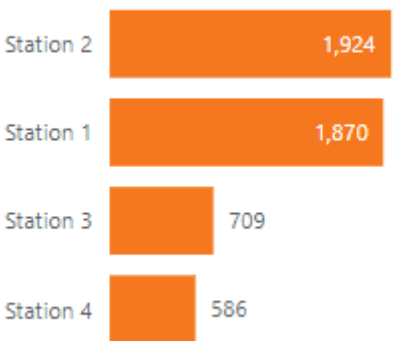


HFD Analytics 2023

Incidents by Day and Category

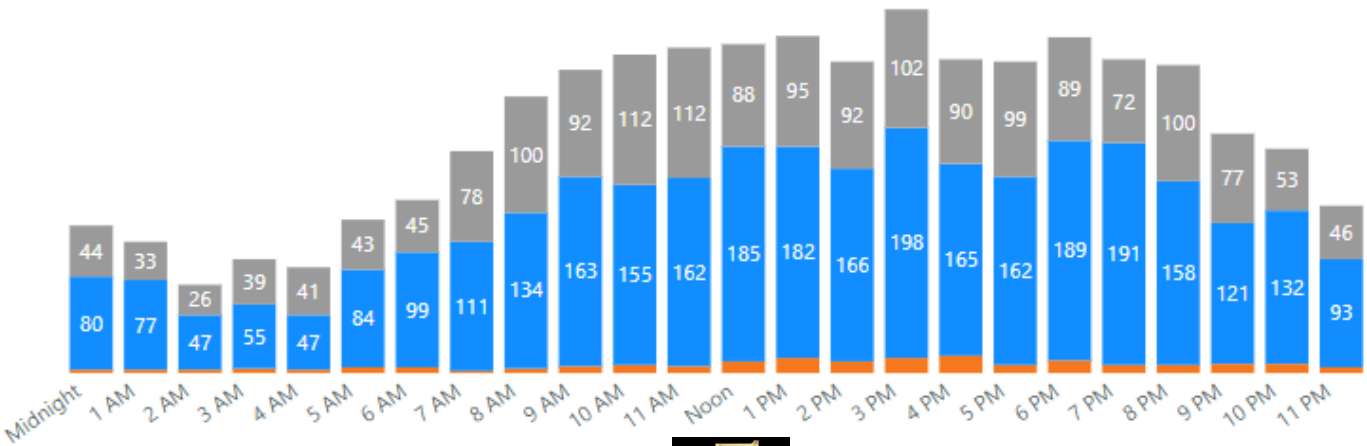


Stations by # of Incidents



of Incidents by Hour of the Day

Incident Category ● Fire ● EMS ● Other



Property Loss / Average Response Times



PRE-INCIDENT VALUE		LOSSES
\$30,596,756.00		\$8,163,868.00
CO CHECKS		
424 - Carbon monoxide incident		8
736 - CO detector activation due to malfunction		24
746 - Carbon monoxide detector activation, no CO		7
TOTAL		39
MUTUAL AID		
Aid Type		Total
Aid Given		114
Aid Received		30
OVERLAPPING CALLS		
# OVERLAPPING		% OVERLAPPING
2386		46.89
LIGHTS AND SIREN - AVERAGE RESPONSE TIME (Dispatch to Arrival)		
Station	EMS	FIRE
Station 1	0:05:38	0:06:50
Station 2	0:07:09	0:11:32
Station 3	0:10:15	0:13:33
Station 4	0:08:46	0:09:47





Station Information





STATION 1

110 5th Street, Hollister

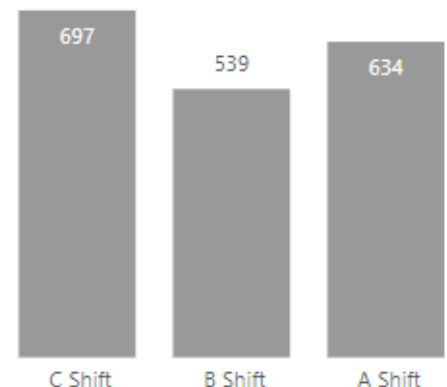


Fire Department Headquarters, Fire Chief's Office, Battalion Chiefs' Offices, and Prevention.

2023 Incident Totals

Incident Series	# of Incidents
+ 1XX - Fire	60
+ 2XX - Overpressure Rupture, Explosion, Overheat(no fire)	2
+ 3XX - Rescue & Emergency Medical Service Incident	1,208
+ 4XX - Hazardous Condition (No Fire)	58
+ 5XX - Service Call	137
+ 6XX - Good Intent Call	274
+ 7XX - False Alarm & False Call	128
+ 9XX - Special Incident Type	3
Total	1,870

of Incidents by Shift





STATION 2

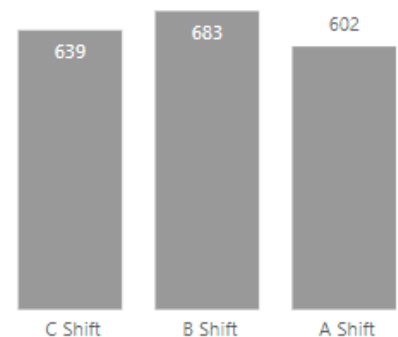
2240 Valley View Drive, Hollister



2023 Incident Totals

1XX - Fire	60
2XX - Overpressure Rupture, Explosion, Overheat(no fire)	1
3XX - Rescue & Emergency Medical Service Incident	1,275
4XX - Hazardous Condition (No Fire)	39
5XX - Service Call	134
6XX - Good Intent Call	274
7XX - False Alarm & False Call	135
8XX - Severe Weather & Natural Disaster	2
9XX - Special Incident Type	4
Total	1,924

of Incidents by Shift





STATION 3

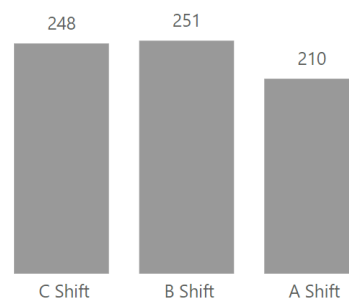
Hollister Airport, Hollister



2023 Incident Totals

⊕ 1XX - Fire	31
⊕ 3XX - Rescue & Emergency Medical Service Incident	327
⊕ 4XX - Hazardous Condition (No Fire)	15
⊕ 5XX - Service Call	29
⊕ 6XX - Good Intent Call	259
⊕ 7XX - False Alarm & False Call	38
⊕ 8XX - Severe Weather & Natural Disaster	10
Total	709

of Incidents by Shift





STATION-4

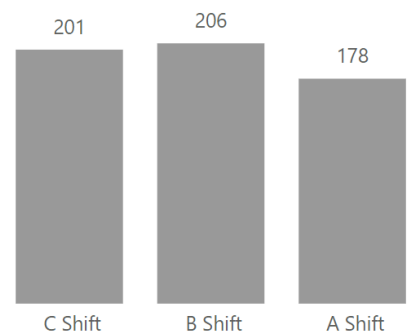
24 Polk Street, San Juan Bautista



2023 Incident Totals

⊕ 1XX - Fire	14
⊕ 3XX - Rescue & Emergency Medical Service Incident	345
⊕ 4XX - Hazardous Condition (No Fire)	15
⊕ 5XX - Service Call	30
⊕ 6XX - Good Intent Call	134
⊕ 7XX - False Alarm & False Call	46
⊕ 9XX - Special Incident Type	1
Total	585

of Incidents by Shift





Training

Training is an essential component to providing effective firefighting services. The Training Division is comprised of one Battalion Chief that oversees all training for Hollister's 48 sworn fire personnel. There are four line staff that are an integral part in conducting our new hire academes. In April of 2023, five new firefighters were hired in anticipation of retirements.

Firefighters are required to become certified Firefighter I and II by the State of California Fire Marshal, they receive 24 hours of Hazardous Materials training, 56 hours of wildland training, and 312 hours structure fire training. This also includes 180 hours of Emergency Medical Technician Training (EMT). Once all this is complete, all newly hired firefighters go through a 18-month probationary training period where they learn our procedures, techniques, equipment, apparatus, streets, driving, and other fire fighting skills.





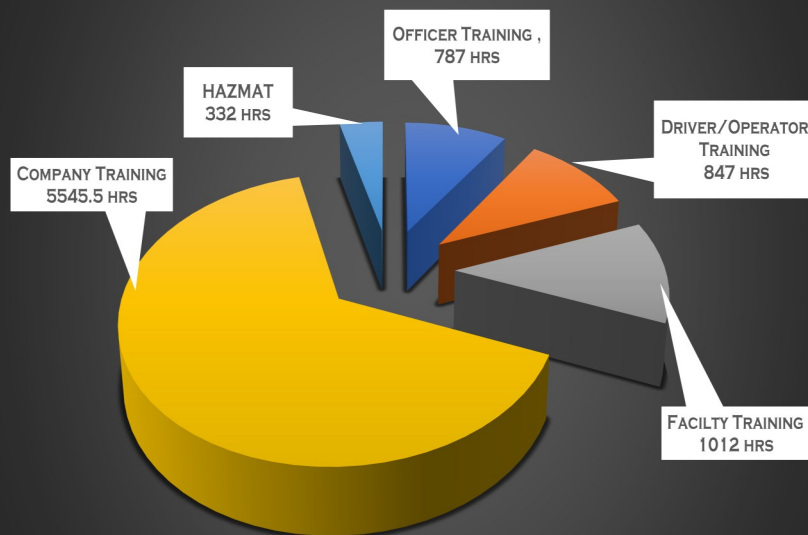
Training



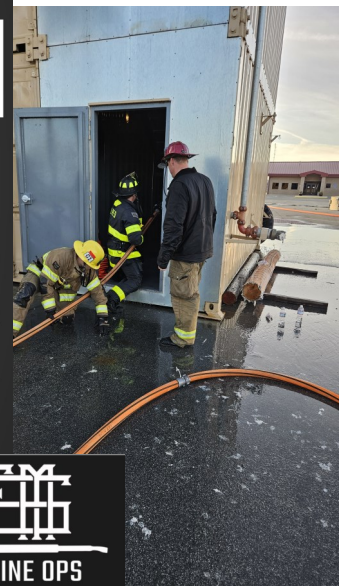
HFD hosted a highly sought after Engine Operations class in 2023. **“Stretching, Flowing and Moving”** came to Hollister. Firefighters from in and out of the state joined us to hone the craft of firefighting. The skills of firefighting are perishable, and maintenance of those skills are imperative. Many members seek outside classes

for that maintenance, from formalized required classes to informal skill building classes.

2023 TOTAL TRAINING HOURS BROKEN DOWN BY THE INSURANCE STANDARDS OFFICE (ISO)



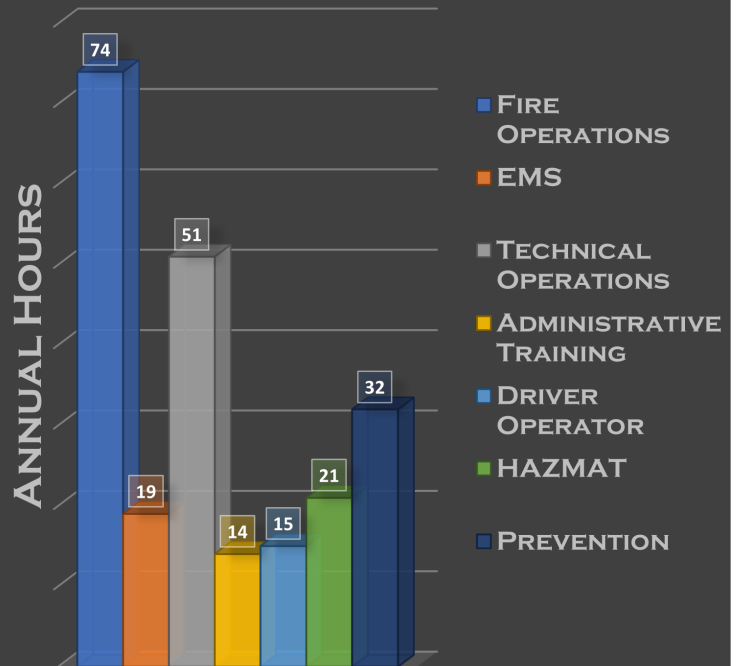
DEPARTMENT TOTAL HOURS OF TRAINING
8523.5 HOURS



Training



CONTINUOUS ANNUAL TRAINING HOURS PER FIREFIGHTER



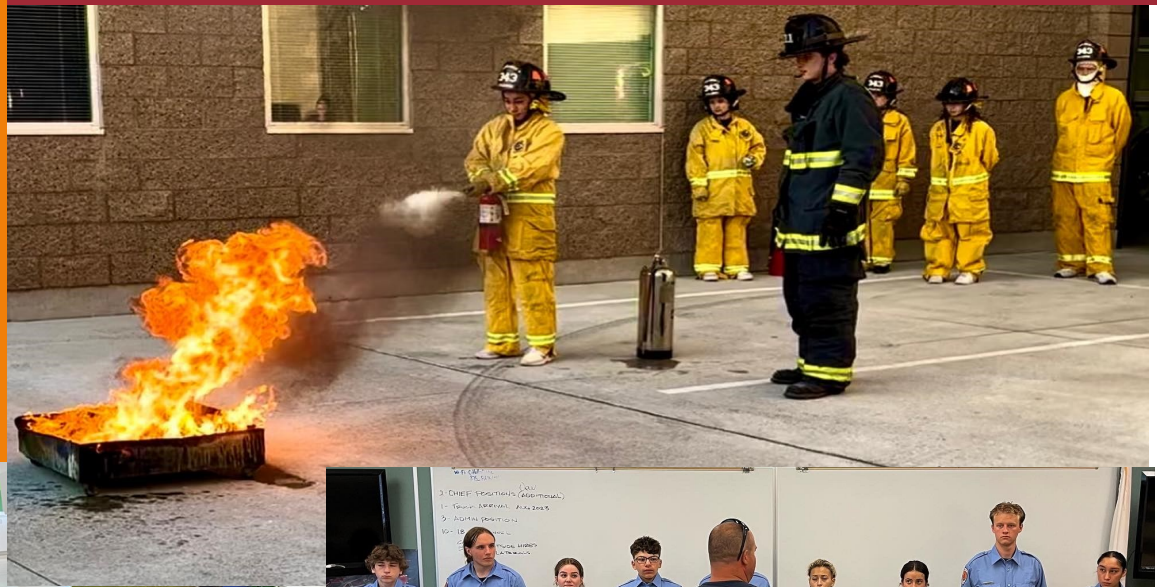
2023 began with a multi-agency training drill. Agencies from our bordering counties, collaborated on Target Hazards, Strategic and Tactical deployment. The auto-aid and mutual aid partners included, Aromas Tri-County Fire District, North Monterey County Fire District, Watsonville Fire Department, Pajaro

Valley Fire District and CalFire. This collaboration of agencies maintains training partnerships and provides support in the event of a large scale event. We also pride ourselves in being an active member of the Monterey County Training Officers Association.

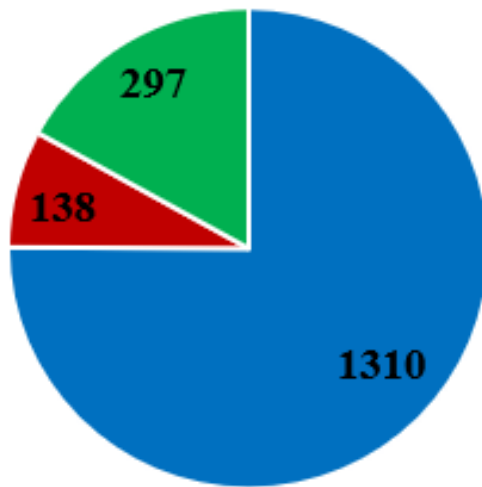




Fire Prevention



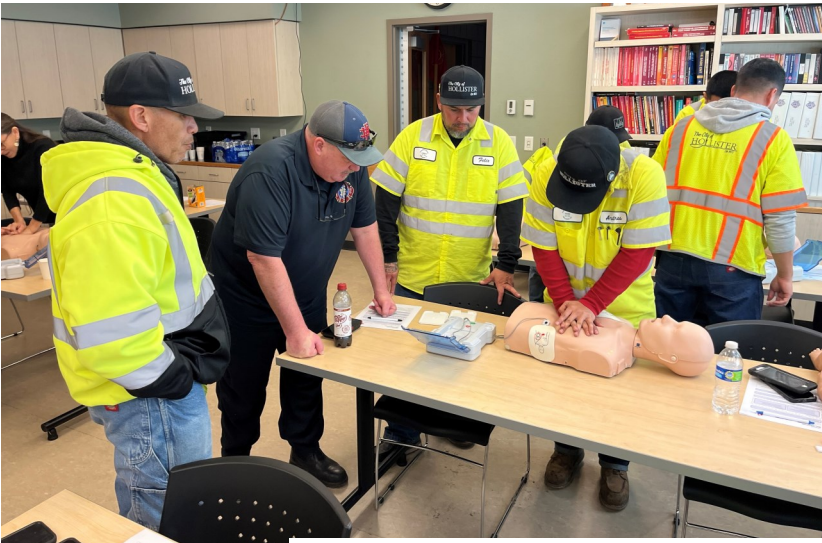
INSPECTIONS



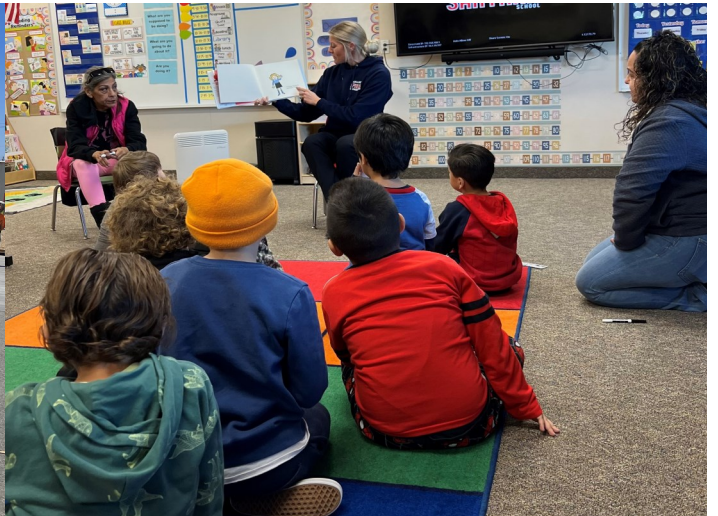
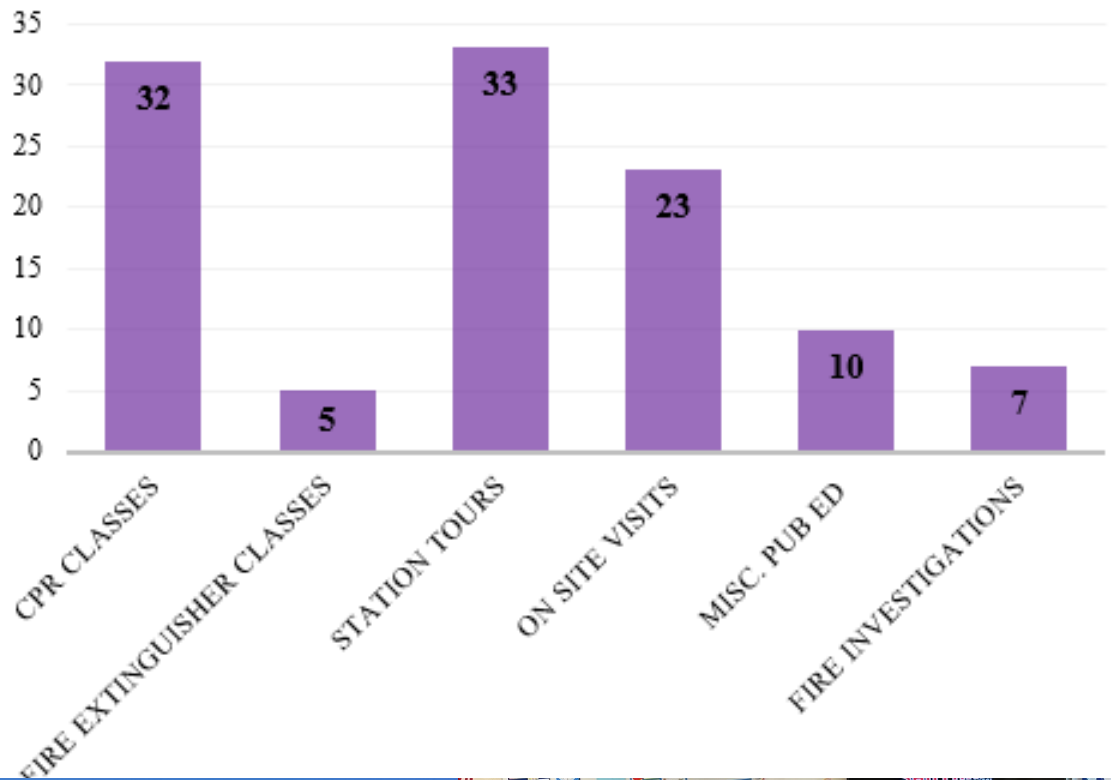
■ COH ■ SJB ■ SBC



ACTIVITY	2023
TOTAL INSPECTIONS	1,776
PLANCHECKS	359
CPR CLASSES	32
CPR PARTICIPANTS	303
NEW CERTIFIED INSTRUCTORS	5
FIRE EXTINGUISHER CLASSES	5
FIRE EXTINGUISHER PARTICIPANTS	165
STATION TOURS	33
ON SITE SCHOOL VISITS	23
MISC. PUB ED DETAIL	10
FIRE INVESTIGATIONS	7



PUBLIC EDUCATION





National Fire Prevention Day



- **STATION TOURS**
- **JR FIREFIGHTER CHALLENGE**
- **HOTDOGS, WATER, CHIPS, & COTTON CANDY**



**300
PARTICIPANTS**



Fire Explorers

2022 GRADUATES

8

NEW EXPLORERS

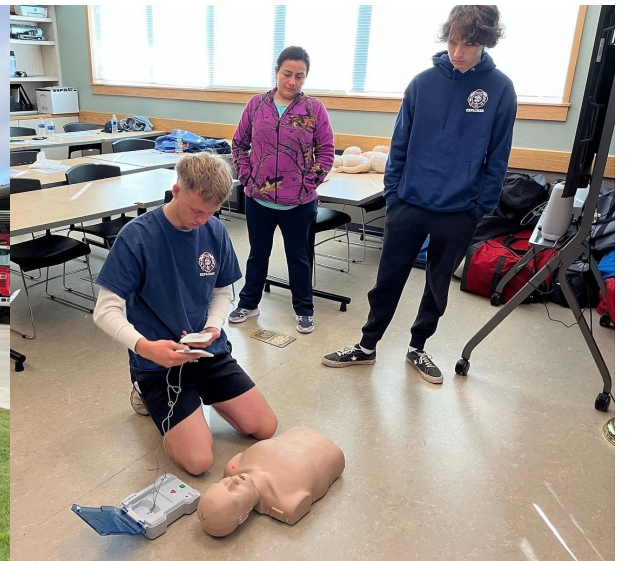
10

TRAININGS

16

PUB ED DETAIL

5



Accomplishments

- The Department onboarded five new firefighters
- The training division held its first class open to outside firefighters at the training tower.
- Prevention working with the training division taught and certified 80% of the of the City of Hollister employees in CPR.
- The department received two new fire apparatus a 4x4 unit and a new water tender with 4x4 capabilities.
- The City of Hollister City Council approved the purchase of a new ladder truck. The city has been without a ladder truck since 2020.
- The department received a new set of E-tools *“Battery Operated Jaws of Life”* for Engine 11, All front line fire apparatus now utilize the same equipment improving efficiency, and interoperability.
- Updated our auto aid agreement with Aromas Tri County FPD.



Accomplishments

New Type 3 Fire Engine



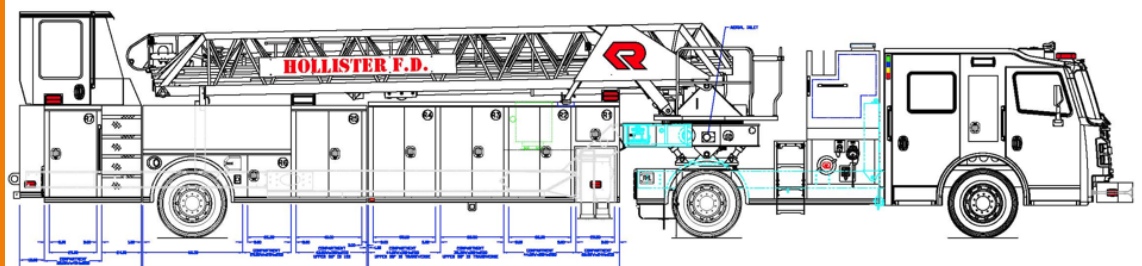
Vehicle Purchase
Price:
\$529,038.24

New 4x4 Water Tender 2000 Gallon



Vehicle Purchase
Price:
\$476,008.29

Concept Drawing Of New Ladder Truck



Vehicle Purchase
Price:

\$1,987,598.81

Due To Arrive End of 2025



Goals For 2024

- Continue with feasibility study for possible future fire protection district.
- Station 1 painting.
- Develop a plan for future staffing of new ladder truck.
- Fire Department Master Plan / Strategic Plan.
- Purchase equipment for new ladder truck.
- Replace thermal imaging cameras.
- Develop a plan for a new brick and mortar station 3.
- Develop an auto aid agreement with Gilroy.
- Repair Floors at Station 2.
- Electrical repairs Station 1 and 2.
- Covering for equipment at training grounds.
- Install 40 Hr. Captain
- Develop plan for SCBA replacement current units expire in 2028.
- Develop standard operating guidelines for department.

