



## Frequently Asked Questions

### About Us

**Lyjelle** spent 20yrs in an Executive position within the Commonwealth Public Service before moving to Bingil Bay in 2021, and opening Paws Unleashed Pet Services. She has a National Police Clearance and is Mad Paws, Pet Cloud and RSPCA certified as a pet sitter and walker. Lyjelle has also completed firsthand training in Pet Grooming.

**Katerina** is an experienced cleaner and pet/house sitter.

**Damian** is an experienced dog handler/trainer with several years' experience working in the security industry. He is also a reputable snake breeder/handler and wildlife (reptile) carer.

We have 2 dogs, 4 cats and ducks on our property.

Pet services are also available for cats, reptiles and birds.

### Contacts

**Lyjelle** 0490077795, [lyjelle@icloud.com](mailto:lyjelle@icloud.com)

[Pawsunleashedpetservices.com.au](http://Pawsunleashedpetservices.com.au)

You can also find us on Facebook and Instagram.

### Location

9 Webb Court, Bingil Bay.

Lyjelle operates a modern, fully airconditioned grooming salon from home. The salon has a separate entrance at the front of the property.

We live on a quarter acre block with plenty of space to stimulate pets. There are several areas of the home and yard that can be secured for anxious pets, or those who need a little time to themselves.

Crates, or harnesses and seatbelt tethers must be used for all pick up/drop off and pet taxi services. We have limited crates available. Owners must supply their own harness.

Other pets must be safely secured by the owner.

**GROOMING | WALKING | SITTING**

**0490 077 795**



## Services for tourists and other visitors

Walking, pet sitting and house visits are available for persons visiting the Greater Mission Beach area. Our pet hosting service is called Stay N Play.

We provide a pick up and drop off service for those who cannot easily drive to Bingil Bay.

To help keep the costs down, a 15% discount is available to people who have booked a day tour through a local operator. Evidence will be requested at the time of booking. Discounts may also be negotiated for multiple stays.

### Stay N Play

Also referred to as “Doggy Day Care”, “Pet Sitting” or “Hosting”. We walk, play and care for your pets just as lovingly as you would, in the comfort of our own home. Unlike a boarding kennel, your pet will not be locked up in a cage. They will have a second home and temporarily become part of the family.

Stay N Play is helpful if you are on a road trip or staying at a caravan park with your pet and you have a non-pet-friendly spot to explore for the day. Activities provided to your pet, include:

- Supervision and cuddles
- Ball throwing and fetching
- Tug of war with rope
- Sensory stimulation through scent trails
- Enrichment toys
- Naps.

### Stay N Play – Puppy

The RSPCA advises there is a ‘critical socialisation period’ between approx. 8-17 weeks of age, after full vaccination. A six-week package is available to help your puppy become familiar with our home.

Socialisation is a vital part of a puppies learning, development and well-being. We provide many different opportunities for mental stimulation: new sights, sounds, smells, friends to make, and games to play. This is crucial for overall health, well-being and development.

Puppies already have teething as an excuse to chew on everything. Don’t tempt them with being bored, alone, and afraid or you could find yourself replacing your furniture, clothes and more.

### Walking

Dogs remain on a leash at all times when being walked, including where there are off-leash facilities.

### Express Bath

An express bath includes a double wash and conditioner in a hydrobath, cologne and towel drying (only).

### Deluxe Bath

A deluxe bath also includes a deep dry.

<b>Malaseb</b>	Malaseb is a medicated shampoo that helps dogs and cats with 'itchy' skin (allergy, dermatitis, and ringworm). We will only use Malaseb where it has been clinically recommended by a Veterinarian. Most veterinarians will advise owners of a specific routine/wash cycle for the treatment of skin conditions.
<b>Mini Groom</b>	A mini groom includes a deluxe bath, and tidy up of the eyes, mouth, bottom and feet (only).
<b>Home Visits</b>	This is where we come to you for a short visit to check in on your pet and provide them with some company during the visit. Also included: <ul style="list-style-type: none"> <li>▪ Daily feeding, putting out fresh water</li> <li>▪ Exercise and play</li> <li>▪ Cleaning litter boxes and picking up poo from the backyard</li> <li>▪ Brushing pets and full body checks</li> </ul>
<b>House/Pet sitting</b>	We come and stay in your home in a guest room to take the stress away from putting your pet in a kennel or cattery, where they may come back sick or stressed.  Added cleaning services are also available. Where agreed, we will keep a diary of the hours taken to complete each cleaning project.
<b>24/7 Medical care</b>	for pets who need close monitoring and supervision. For example, pets who have had a recent operation, or who need oral medication or injections.
<b>Pet Taxi</b>	We can transport your pets to and from vet appointments, to our house for grooming or Play N Stay, or even to your wedding venue. No need for you to accompany them.
<b>Wedding Concierge</b>	We can help create several different packages to make your dreams come true. From transport of your furry ones to your ceremony, grooming, dressing them in their wedding day finest, and taking them for a sleep-over.  Whatever you have in mind, we can make it happen!! We take care of every last detail so that your best friend is part of your wedding day.