



Complaints Procedure

Oops, this is certainly not an area where we want our customers to find themselves. However, as a responsible business, Biznify is committed to resolve all complaints within 3 working days. Kindly follow the step below to lodge a complaint with Biznify.

Step 1

To lodge a complaint kindly send us an email on info@biznify.co.za and include the details below:

1. Name & Surname
2. Contact Details
3. Nature and details of the complaint.
4. Any additional information on how you would like us to resolve the complaint.

What will happen once we have received your complaint?

